

COMMUNICATING WITH NON-MANAGEMENT DIRECTORS

(Revised: July 12, 2023)

INTRODUCTION

New Jersey Resources Corporation and its subsidiaries and affiliates (the “Company”) are committed to conducting business with integrity and in an ethical manner. This procedure offers the public and employees the opportunity to communicate directly with the Chair or the Lead Director of the Board of Directors (if the Chair is not an “independent director” within the meaning of the New York Stock Exchange listing standards and the Company’s Corporate Governance Guidelines) or non-management directors of the Company. Consistent with the Company’s Code of Conduct, any employee who in good faith reports any concerns to the Chair or Lead Director, as applicable, or non-management directors will not be punished or retaliated against in any way.

PROCEDURE

Methods of Communication

Members of the public as well as employees may contact the Chair or Lead Director, as applicable, or non-management directors by calling **EthicsPoint**, a toll-free hotline service at **1-866-384-4277**. EthicsPoint is an outside entity whose trained, professional personnel will take the call 24 hours a day, 7 days a week, 365 days a year.

You may also communicate by submitting a report via a secure website at **njr.ethicspoint.com**. No matter the method of communication, if you decide it should be treated on an anonymous, confidential basis, your request will be honored to the fullest extent possible, to the extent permitted by law and consistent with the need to conduct an adequate review.

In addition, any shareowner can communicate in writing to the Chair or Lead Director, as applicable, or non-management directors by mailing communications to them c/o New Jersey Resources Corporation, 1415 Wyckoff Road, P.O. Box 1468, Wall, New Jersey 07719, Attention: Chair of the Board or Lead Director, as applicable.

Reviewing the Communication

All communications received by EthicsPoint will be forwarded to the Company’s General Counsel and Chief Compliance Officer, the Chair of the Audit Committee, and the Chair or the Lead Director, as applicable, by the next business day.

All mailed communications will be forwarded to the intended recipient(s). Any communication directed to the non-management directors as a group will be forwarded to the Chair or the Lead Director, as applicable.

Conducting an Investigation

Each credible complaint that is received will be reviewed and investigated by one or more of the General Counsel and Chief Compliance Officer, the Chair of the Audit Committee and/or the Chair of the Board or Lead Director, or such other person that the Chair of the Board or Lead Director

determines to be appropriate, unless a separate sub-committee of the Board is created to handle the investigation.

The Chair of the Board or Lead Director shall have the authority to retain outside legal, accounting or other expertise in any investigation as it deems necessary to conduct the investigation in accordance with these procedures.

Confidentiality will be maintained to the fullest extent possible, to the extent permitted by law and consistent with the need to conduct an adequate review. All credible complaints will be investigated to a resolution.

Reporting to the Non-Management Directors

All communications will be reviewed with all non-management directors at the meeting of the Audit Committee or Executive Session of the Board of Directors following the completion of an investigation. Depending on the nature of the matter, a director representative appointed by the non-management directors may discuss the matter with the other non-management directors and may act to convene a special meeting of the Board of Directors as he/she deems appropriate.

Procedure Assessment

The non-management directors shall assess the effectiveness of this procedure on an annual basis and make whatever revisions or amendments they deem appropriate.

Notice

This procedure shall be posted on the Company's website.

Questions

Any questions regarding this procedure should be addressed to the General Counsel and Chief Compliance Officer at 1415 Wyckoff Road, Wall, New Jersey 07719, by calling 732-938-7890, or by sending an e-mail to the General Counsel and Chief Compliance Officer at rreich@njresources.com.