

Investor Meeting

Grand Rapids, Michigan October 24, 2013



Cross Winds® Energy Park



Gas Combined Cycle Plant



Consumers Smart Energy Program

Agenda



 The Future - A View from the CEO Insights – CFO Perspective Your Operating Management – Driving Results 	3:00-4:30	John Russell Tom Webb
 Electric Generation & Energy Supply 		Dennis Dobbs
Smart Energy		Patti Poppe
 Pipeline Replacement & Safety 		Garrick Rochow
 Electric Distribution 		Dan Malone
Wrap-Up		Tom Webb
• Q&A		
• Break	4:30-4:45	
MPSC Regulatory Panel	4:45-5:30	MPSC Chairman,
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im oo negalatory r aner	4.43-3.30	Mr. John Quackenbush
ini oo kegalatory r aner	4.43-3.30	Mr. John Quackenbush
ini oo regulatory r aner	4.43-3.30	•
Powering Michigan's Comeback	4.40-0.00	Mr. John Quackenbush MPSC Commissioner,
	5:30-6:00	Mr. John Quackenbush MPSC Commissioner,
Powering Michigan's Comeback		Mr. John Quackenbush MPSC Commissioner, Mrs. Sally Talberg
 Powering Michigan's Comeback Michigan Business Climate – Growth 	5:30-6:00	Mr. John Quackenbush MPSC Commissioner, Mrs. Sally Talberg

CMS ENERGY

John Russell President & CEO

Welcome



Grand Rapids

- #2 Largest city in Michigan
 - 1,000,000 people
- #1 City in the US to raise a family (Forbes, April 2012)
- #2 Job growth for a US metro area since 2010 (CareerBuilder, September 2013)
- #4 Best city in the US to find a job (Forbes, April 2013)

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 Your Operating Management – Driving Results Electric Generation & Energy Supply 		Dennis Dobbs
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		Mr. John Quackenbush
		MPSC Commissioner,
		Mrs. Sally Talberg
Powering Michigan's Comeback		
 Michigan Business Climate – Growth 	5:30-6:00	Mr. Doug Rothwell
• Break	6:00-6:45	
 Cocktails 	6:45	
 Dinner with Mr. Bob Woodward 	7:15	



This presentation is made as of the date hereof and contains "forward-looking statements" as defined in Rule 3b-6 of the Securities Exchange Act of 1934, Rule 175 of the Securities Act of 1933, and relevant legal decisions. The forward-looking statements are subject to risks and uncertainties. All forward-looking statements should be considered in the context of the risk and other factors detailed from time to time in CMS Energy's and Consumers Energy's Securities and Exchange Commission filings. Forward-looking statements should be read in conjunction with "FORWARD-LOOKING STATEMENTS AND INFORMATION" and "RISK FACTORS" sections of CMS Energy's and Consumers Energy's "FORWARD-LOOKING STATEMENTS AND INFORMATION" and "RISK FACTORS" sections are incorporated herein by reference and discuss important factors that could cause CMS Energy's and Consumers Energy's results to differ materially from those anticipated in such statements. CMS Energy and Consumers Energy undertake no obligation to update any of the information presented herein to reflect facts, events or circumstances after the date hereof.

The presentation also includes non-GAAP measures when describing CMS Energy's results of operations and financial performance. A reconciliation of each of these measures to the most directly comparable GAAP measure is included in the appendix and posted on our website at www.cmsenergy.com.

CMS Energy provides historical financial results on both a reported (Generally Accepted Accounting Principles) and adjusted (non-GAAP) basis and provides forward-looking guidance on an adjusted basis. Management views adjusted earnings as a key measure of the company's present operating financial performance, unaffected by discontinued operations, asset sales, impairments, regulatory items from prior years, or other items. These items have the potential to impact, favorably or unfavorably, the company's reported earnings in future periods. Because the company is not able to estimate the impact of these matters, the company is not providing a reconciliation to the comparable future period reported earnings.





2013

First Nine Months

Full Year

\$1.29

\$1.65 - \$1.66

EPS

Better/(Worse) Than

- Plan
- 2012





Adjusted EPS (non-GAAP)

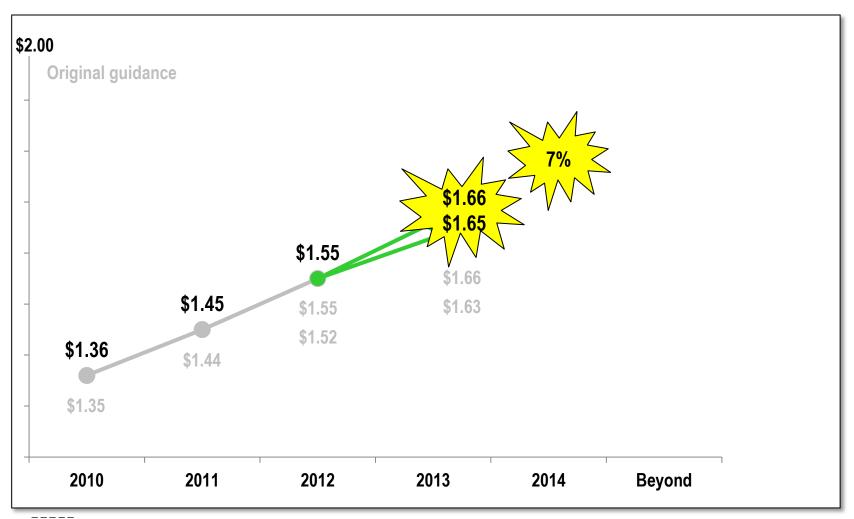
Operating cash flow (bils)
Dividend payout ratio
Customer base rate increases
FFO/Average debt



[■] Adjusted EPS (non-GAAP)

2013 EPS a Guidance





△ Adjusted EPS (non-GAAP)

.... raised to the high end of the range to 7%.





Best in Class

Best Value

Proud to Wear the Colors



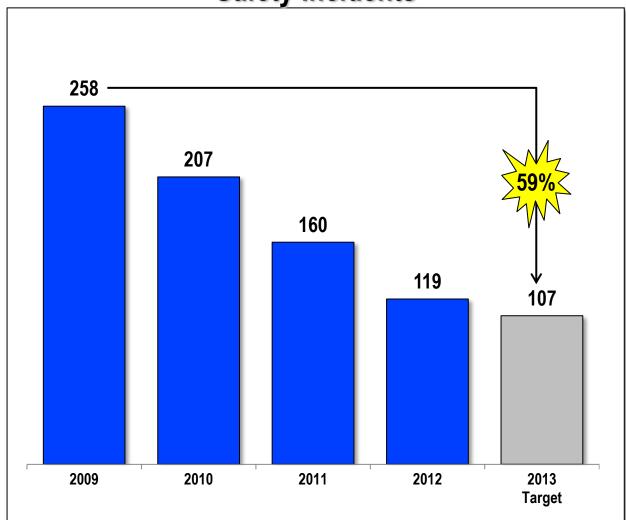


.... dynamic, data driven, breakthrough performance.

Customer Focus: Excellent Operations cms everey



Safety Incidents

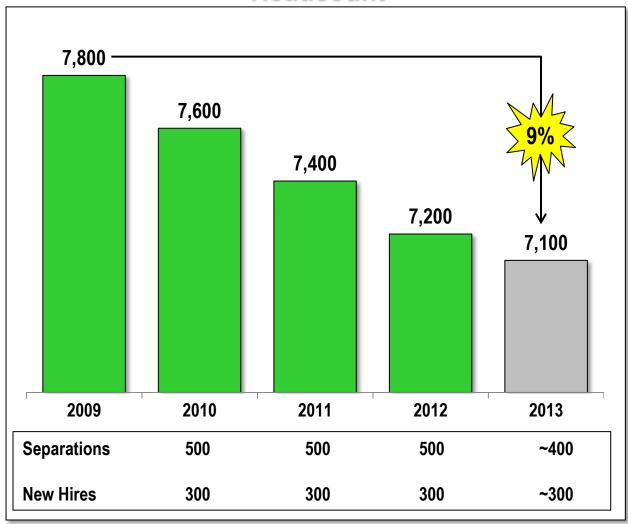


- First quartile performance
- 59% improvement since 2009
- \$8 million savings last two years

. . . . begin with safety.

Customer Focus: Excellent Operations cms evergy

Headcount



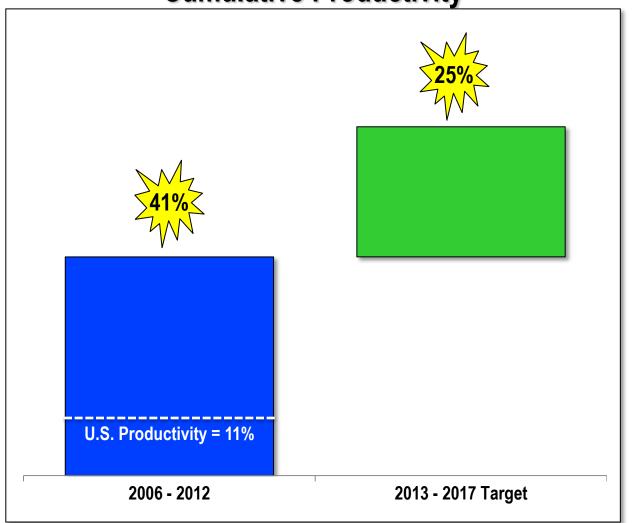
- 9% reduction since 2009
- Recent VSP programs have helped
- New hires are twothirds the cost

through natural attrition, supplemented with VSP programs.

Customer Focus: Excellent Operations cms everey



Cumulative Productivity



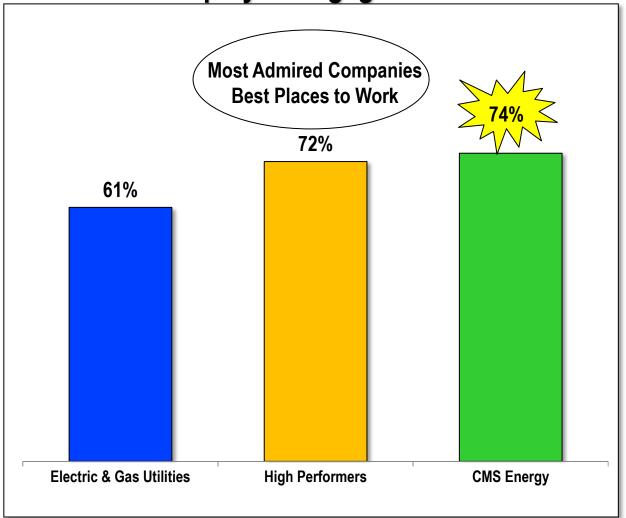
- 41% improvement **since 2006**
- Planning 25% over next 5 years
- \$10 million in savings per year

.... enhance productivity and reduce costs.

Customer Focus: Excellent Operations cms everey



Employee Engagement

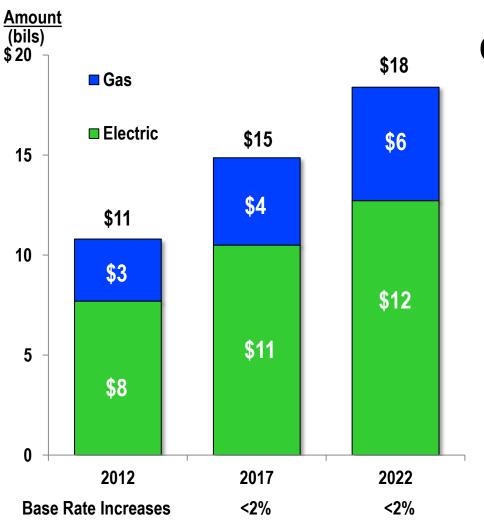


- First quartile performance
- Engagement scores at levels of most admired companies
- Target to maintain high level of engagement

. . . . include actively engaged employees.

Visible Investment: Rate Base Growth cms everey





Capital Investment "Checklist"

- ✓ Add Customer Value
- **Reduce O&M Costs**
- **Reduce Fuel Costs**
- Mandated by State or **Federal Regulators**

Visible Investment: Customer-Driven cms evergy



Clean Power \$3 Billion







Capacity \$2 Billion







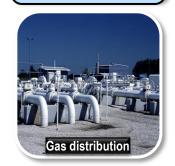
Reliability \$3.5 Billion







Infrastructure \$4 Billion







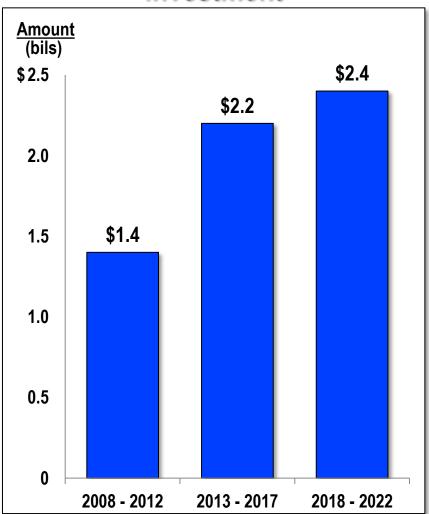
Visible Investment: Gas Infrastructure cms everey



Gas System

- #4 largest gas utility
- 27,000 miles of distribution mains
- 24,000 miles of service pipe
- 1,700 miles of transmission lines
- 300 bcf gas storage

Investment



investment opportunities.

Visible Investment: Transmission



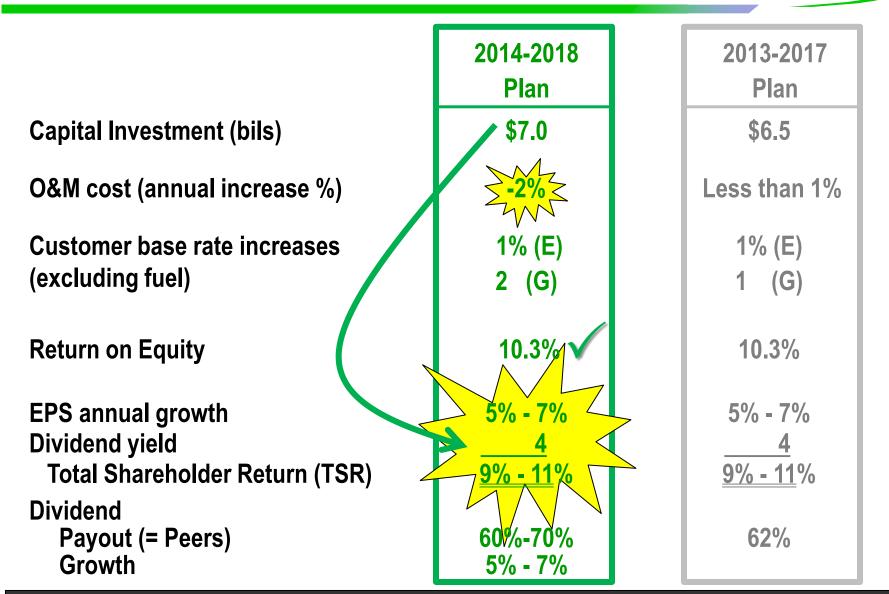
- Exited transmission in 2002
- Recent developments
 - Reliability First Corporation interpretation
 - FERC orders



 Opportunity to reclassify and register as transmission owner / operator

Five-Year Financial Plan

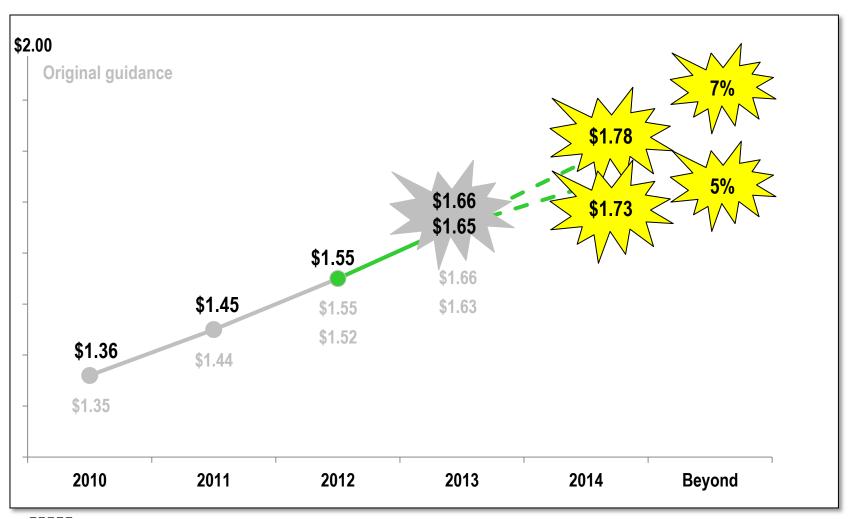




.... sustainable, "less risk" than prior plan.

2014 EPS a Guidance



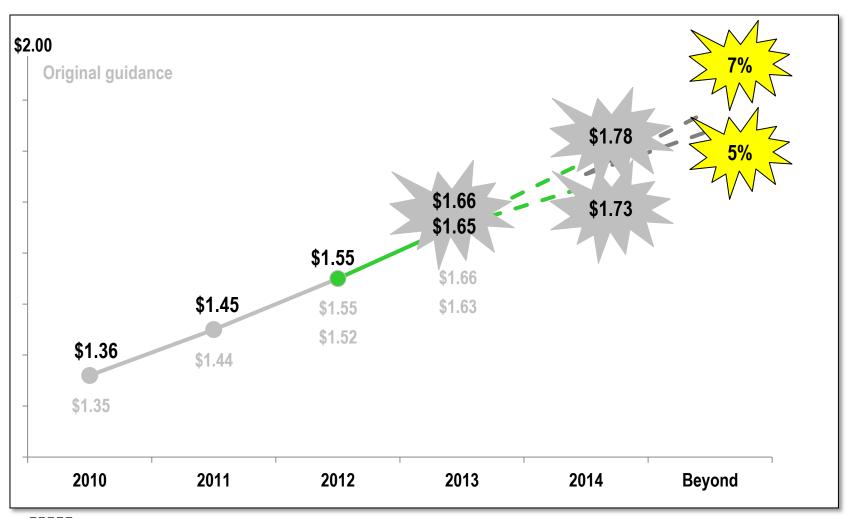


■ Adjusted EPS (non-GAAP)

.... of \$1.73 to \$1.78; up 5% to 7%.

Long-Term EPSa Guidance



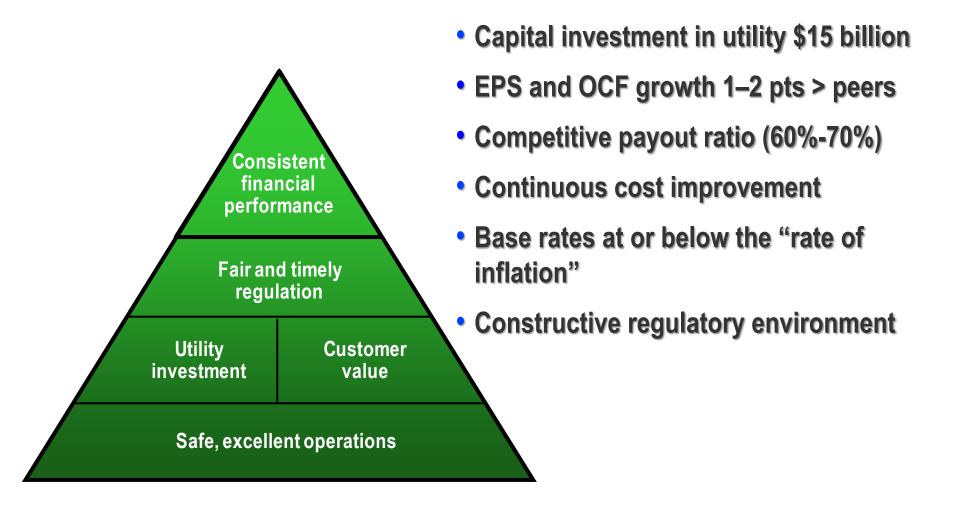


■ Adjusted EPS (non-GAAP)

.... continues track record of 5% to 7% "real" growth.

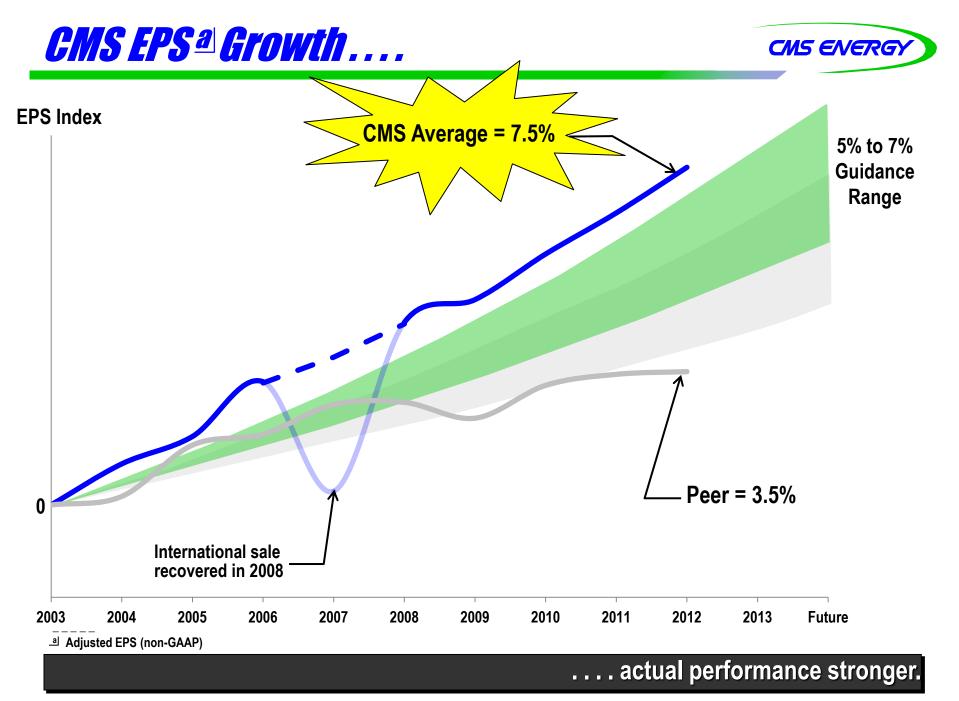
View of the Future





CMS ENERGY

Tom Webb
Executive Vice President & CFO



CMS EPS Cumulative Growth



	One <u>Year</u>	Three <u>Year</u>	Five <u>Year</u>	Nine <u>Year</u>
CMS Energy Note: Annual Dividend Yield	7% 4	23% 4	85% 3	91%
Peers – S&P 500/ MidCap 400 Utilities	1	10	7	36
Note: Annual Dividend Yield	4	4	4	4

Source: Bloomberg, periods ending 12/31/2012





Consistent Predictable

Self-Imposed Limits

- Sustainable Base Rates < 2% Inflation
- Investment "Needed Not Wanted"

Investment

- Ten Year \$15 Billion
- Small, bite size projects
- None "bet the company"



Enablers

- Plan Sales Growth Conservatively
- O&M Down 2%/Year
- Constructive Law & Regulation
- Strong Customer Focus
- Credit Rating Upgraded
- Growth Self-funded

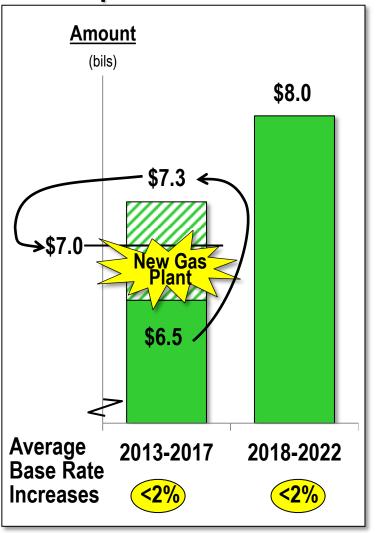
Capital Investment Plan



Major Projects

Karn/Weadock **Generating Complex,** Environmental Compliance Cross Winds® **Ludington Pumped Energy Park** Storage Plant, Reliability & Capacity **Thetford Natural Gas-Fired Plant Consumers Smart Energy Program Campbell Generating Gas Transmission** Plant, Environmental & Storage Compliance Reliability & Automation

Capital Investment



.... drives EPS and cash flow growth.

Need New Gas Plant....



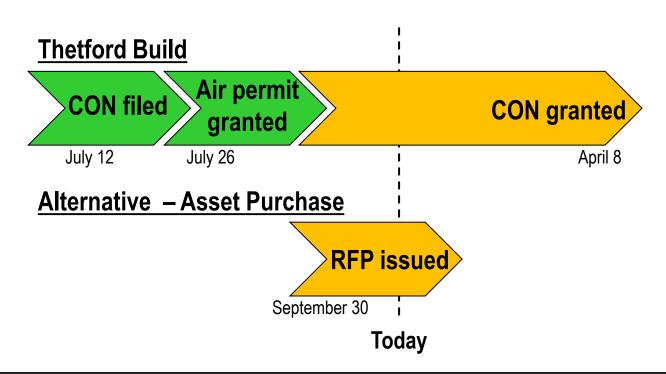
Customers

Investors

- Capacity needed
- Seek best deal

Unaffected:

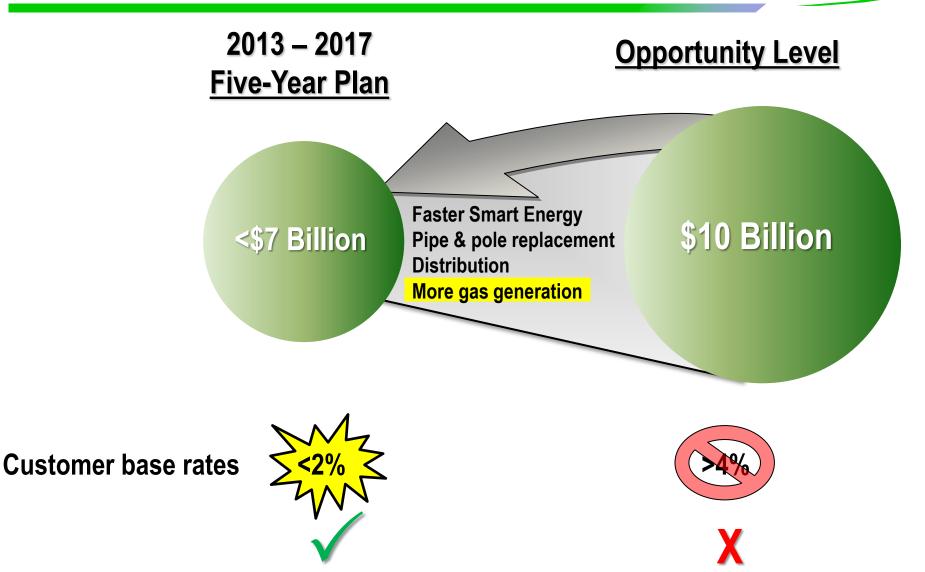
- Flexible 10-year, \$15 billion capex plan
- Build or buy



.... purchase if better for customers; investors unaffected.

Capital Investment Plan

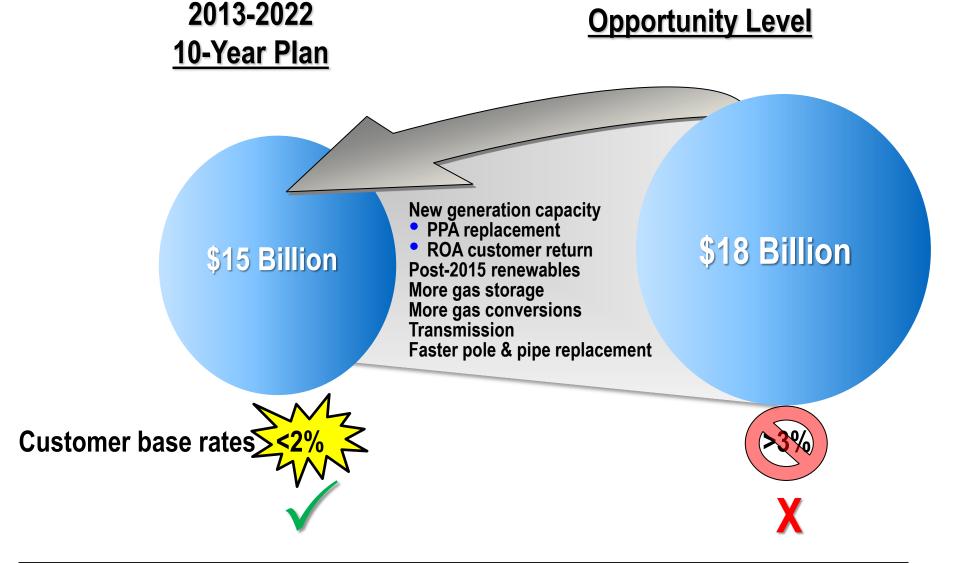




.... at sustainable and affordable pace, in low-risk, "bite size" projects.

Capital Investment Plan

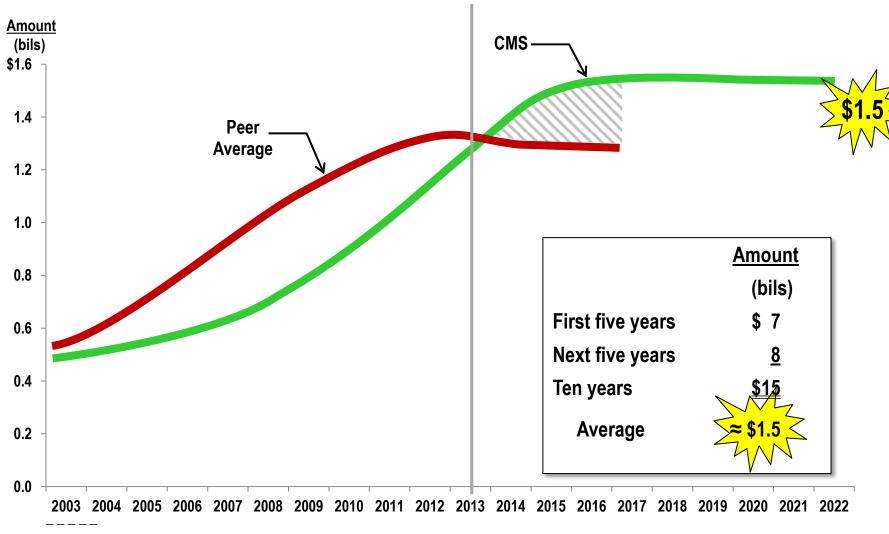




.... at sustainable and affordable pace, in low-risk, "bite size" projects.

Long-Term Capital Investment



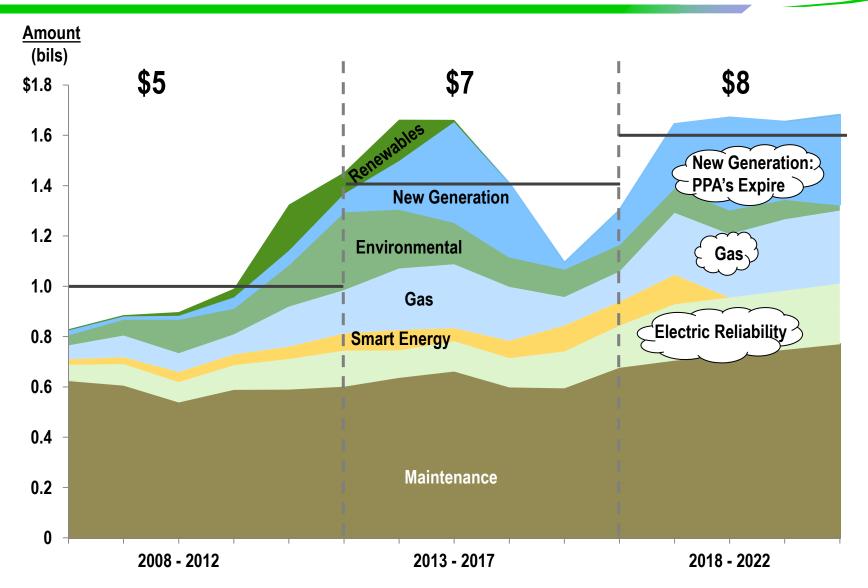


^a Source: 10K; actual amounts through 2012 smoothed for illustration

.... needs still growing!

Capital Investment Visibility

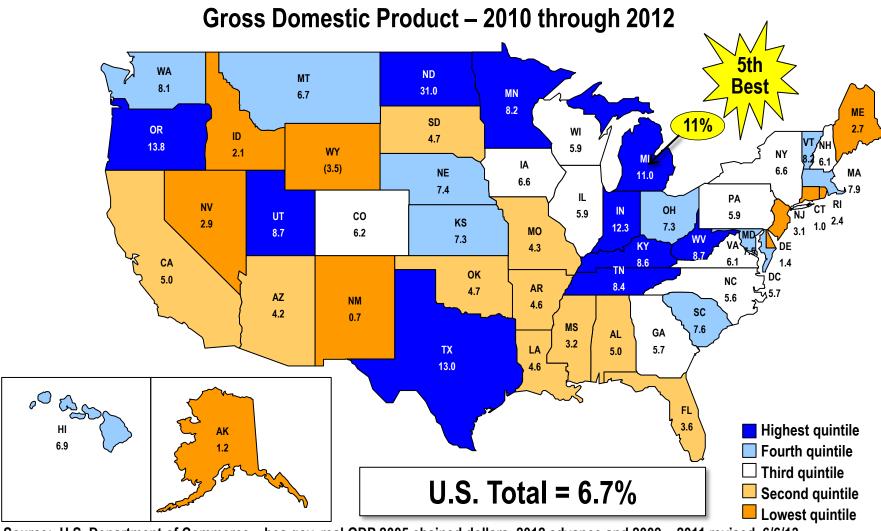




.... clear for next ten years – needed, not just wanted.

Michigan Economy Performance





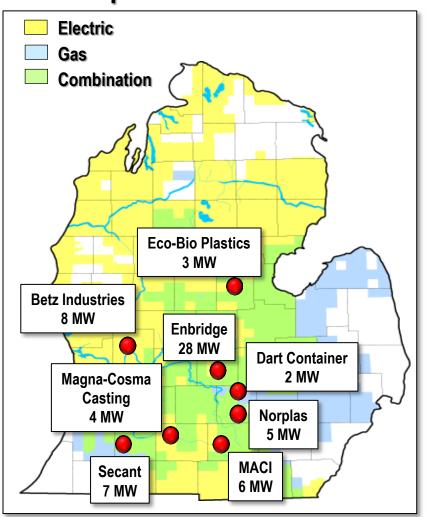
Source: U.S. Department of Commerce – bea.gov, real GDP 2005 chained dollars, 2012 advance and 2009 – 2011 revised, 6/6/13

.... among the best in the nation.

Economic Growth in Consumers Territory cms everey

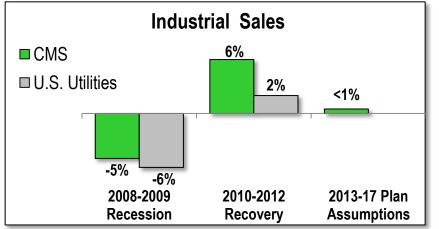


Examples of New Business



Economic Indicators

	Grand Rapids	<u>Michigan</u>	U.S
Unemployment August 2013	6%	9%	7%
Jobs (non-farm payrolls) 8-2012 thru 8-2013	5	2	2
GDP (real) 2010 thru 2012	14	11	7
Population 2010 Census thru July 2012	2	0	2

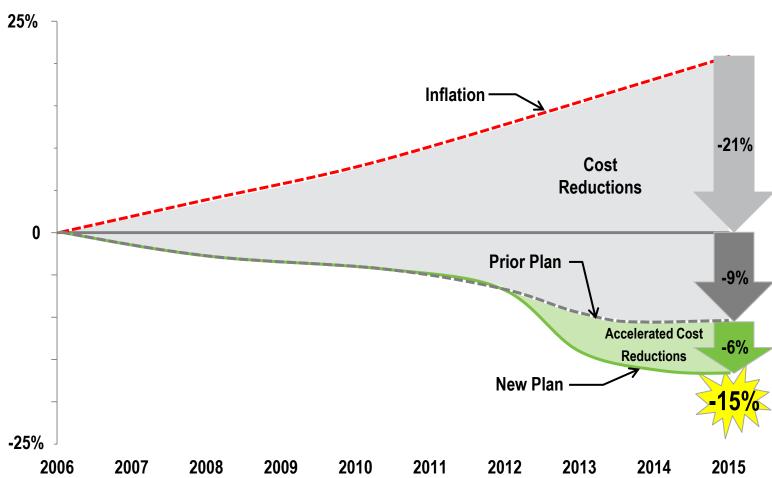


.... even better, but we plan conservatively.

Trend of O&M Cost Savings





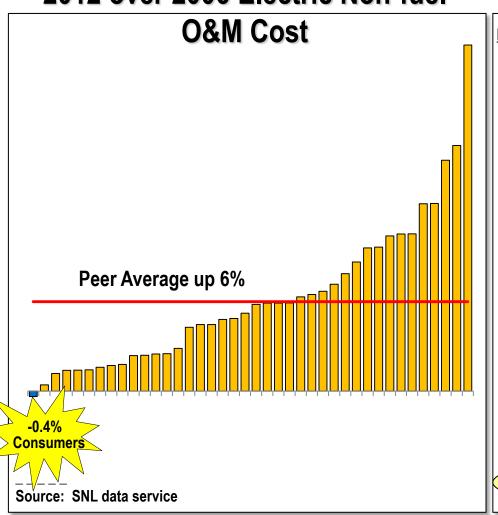


Lines smoothed for illustrative purposes

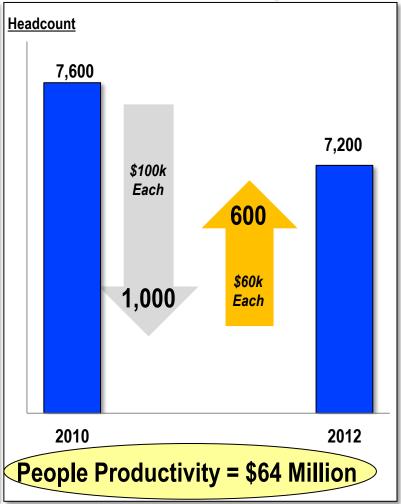
Continuous Cost Reduction



2012 over 2006 Electric Non-fuel



How – One Example



.... part of CMS mindset.

Continuous Cost Reduction



Future Savings

How – Two Examples

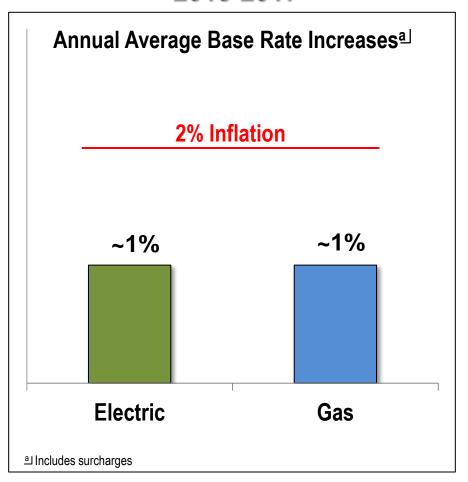
		11011 1110 22441110100		
<u>201</u>	7 vs 2012 (mils)	Fuel Mix		
	\ '-'	2013-14 Build Wind Farms + 200 + 4		
Fuel mix	\$25	2016 Retire Coal - 900 - 300		
		2016 Add GCC + <u>700</u> + <u>20</u>		
Benefits	75	Total <u>0</u> <u>- 276</u>		
Less Expensive New	75	Future Savings (mils)		
Hires & Lower Headcount		Future Annual		
 Consumers Smart Meter 	20	Benefits Savings (mils)		
Inflation	(100)	2002-06 Active health care sharing		
		2003-05 Pension "DB" to "DC" 2003-06 Retiree health care sharing \$25		
	e <u>30+</u>	2003-06 Retiree health care sharing \$25 2007-10 Retiree health care- access only		
 Performance Excellence 		for new hires		
2017 vs 2012	\$ <u>125</u>	2013 EGWP, OPEB & other <u>50</u>		
2011 10 2012	Ψ <u>12.</u>	Future savings		
		Opportunity: Discount Rates \$20		

.... a way of life at CMS.

Customer Rates - Working With MPSC To Be CMS ENERGY



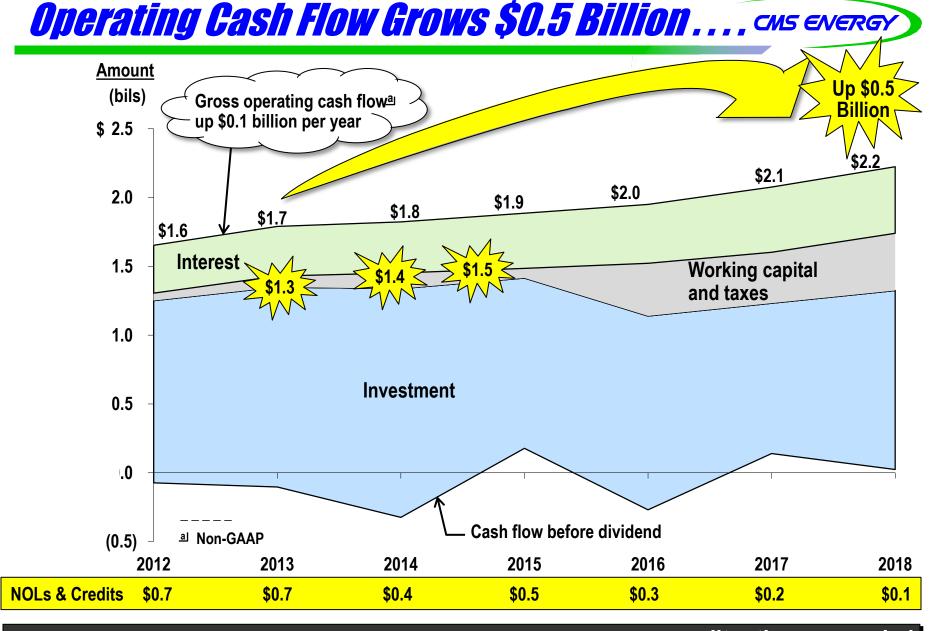
2013-2017



Cost Reductions

- Eliminate 2014 base rate increases:
 - Electric
 - Gas
- Eliminated renewable surcharge
- Eliminated rate skewing
- Lowered summer block rates

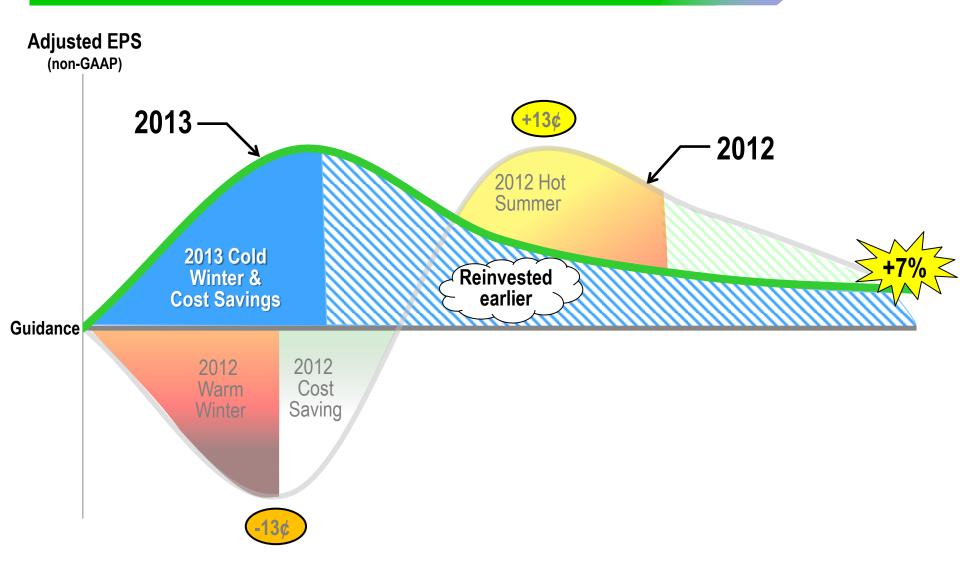
.... affordable and sustainable.

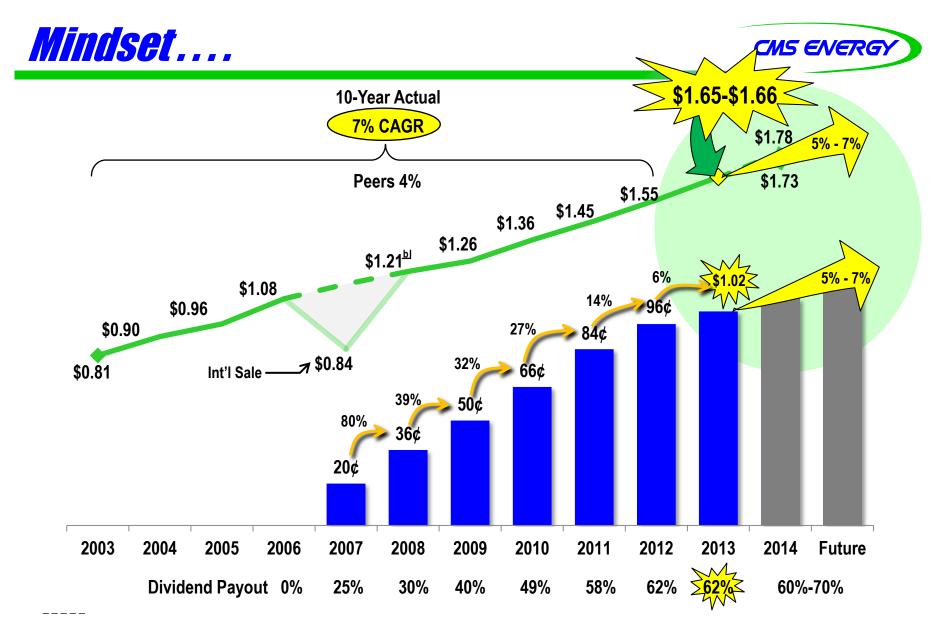


. . . . credit ratings upgraded.

CMS Mindset







Adjusted EPS (non-GAAP) excluding MTM in 2004-2006

브 \$1.25 excluding discontinued Exeter operations and accounting changes related to convertible debt and restricted stock

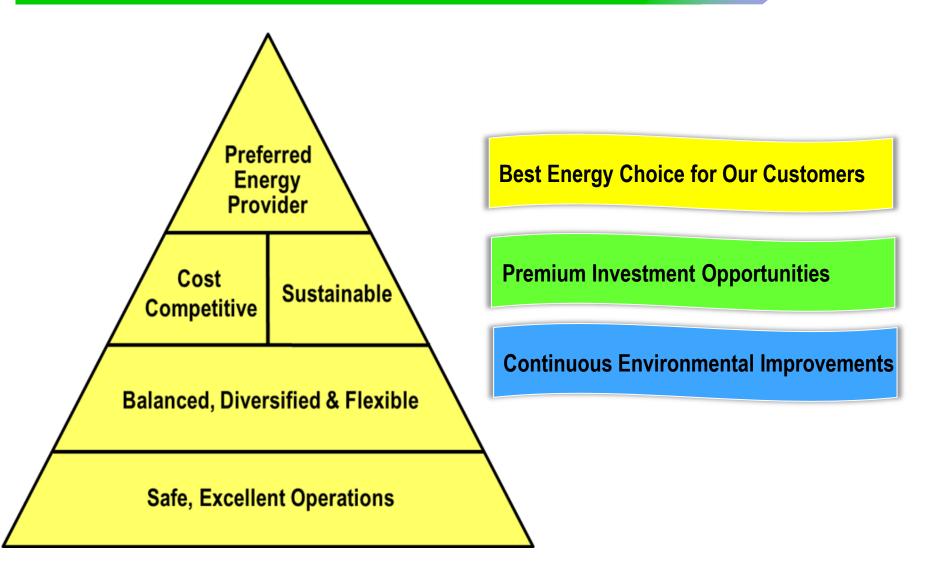


Electric Generation & Energy Supply

Dennis Dobbs
Vice President Generation
Engineering & Services

Energy Resource Strategy

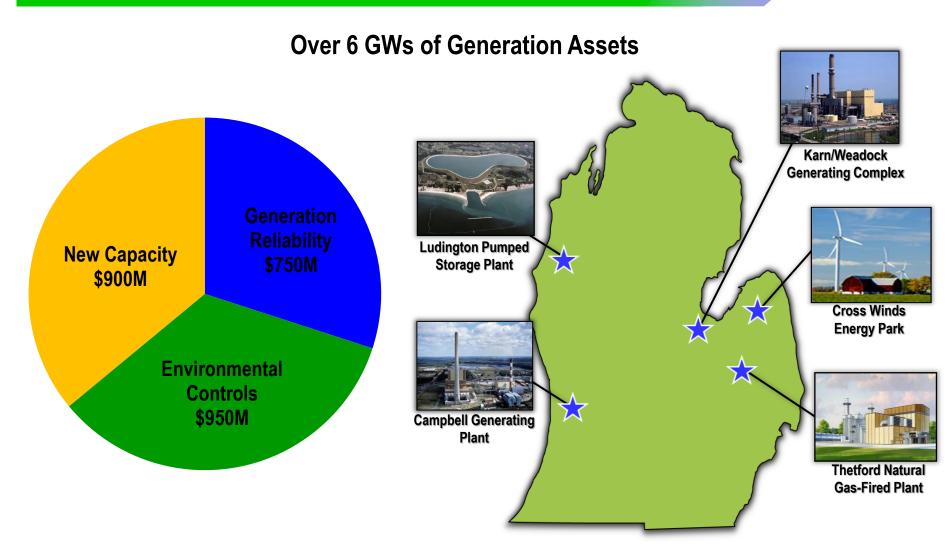




To be the Preferred Energy Provider for our Customers

Major Generation Investments





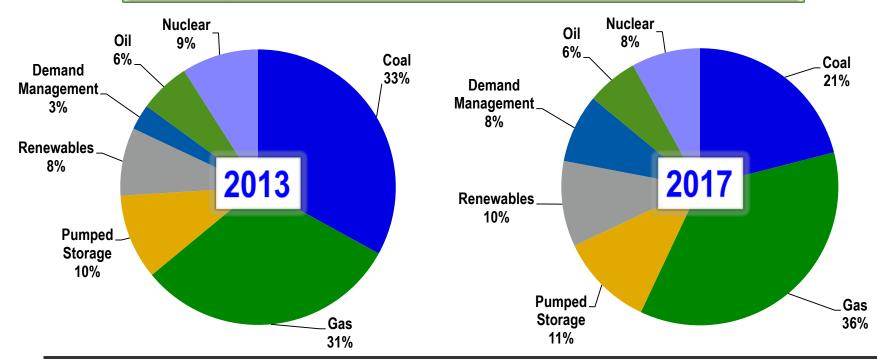
Investing \$2.6 Billion in Generation over the Next 5 Years

Capacity Diversity



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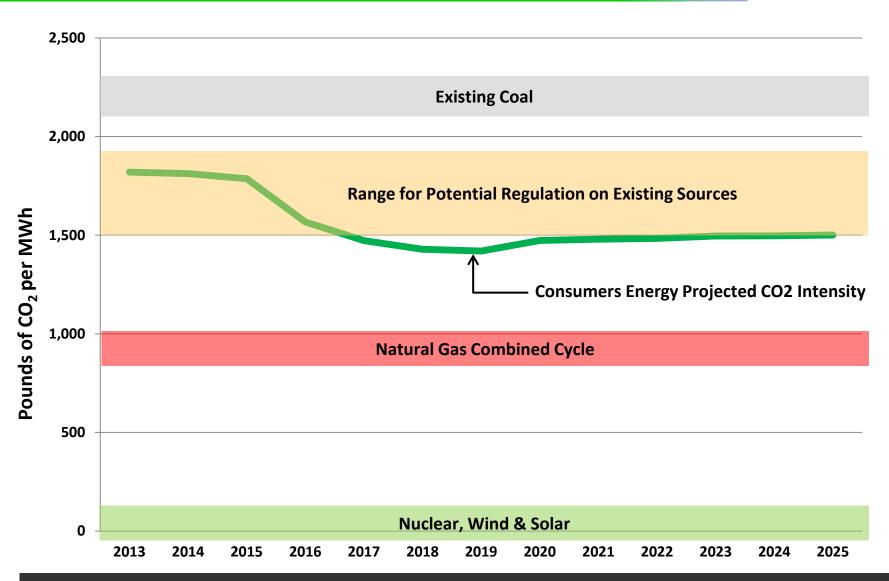
		MW	Employees
2006	Sold Palisades	- 800	- 650
2009	Purchased Zeeland GCC	+ 930	+ 22
2013-14	Build Wind Farms	+ 205	+ 4
2016	Suspend Operation of Coal Units	- 900	- 300
2016	Add Gas Combined Cycle	+ <u>700</u>	+ <u>20</u>
	Total	<u>+135</u>	- <u>904</u>



Evolving to Cleaner Generation while becoming more Cost Competitive

Projected CO2 Intensity

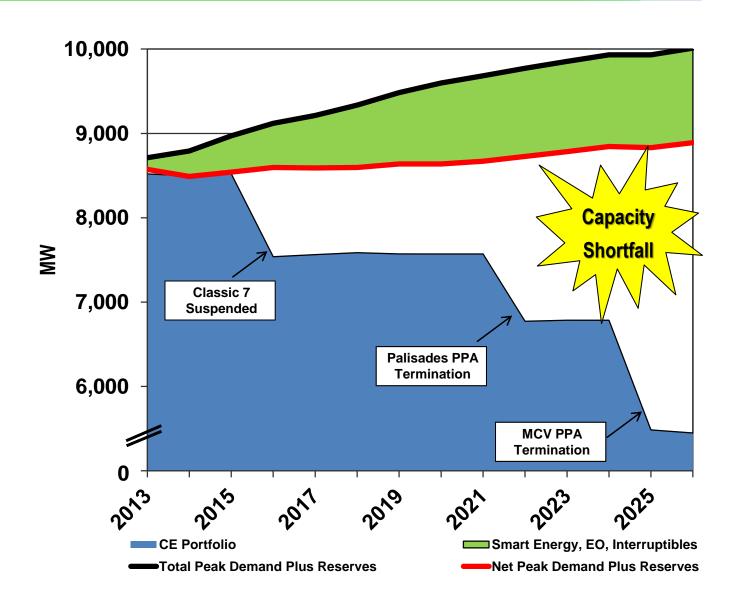




Positioned well for potential CO2 regulations

Consumers Energy's Long-Term Capacity Forecast CMS ENERGY





Thetford Combined Cycle Plant



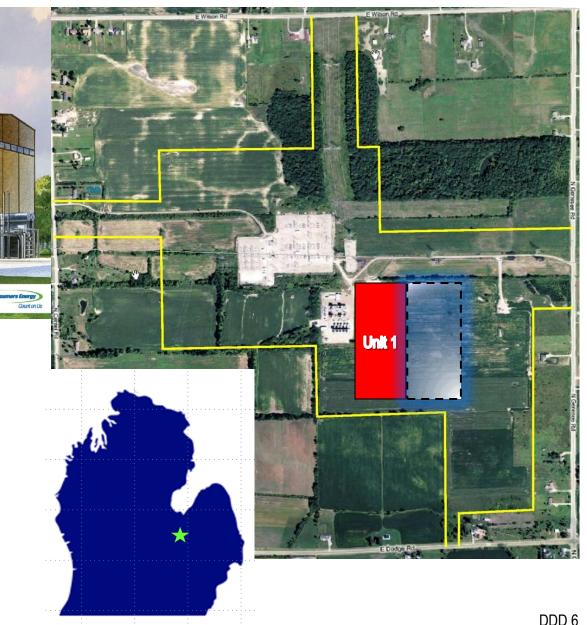


700 MW Combined Cycle Plant

\$750M Investment

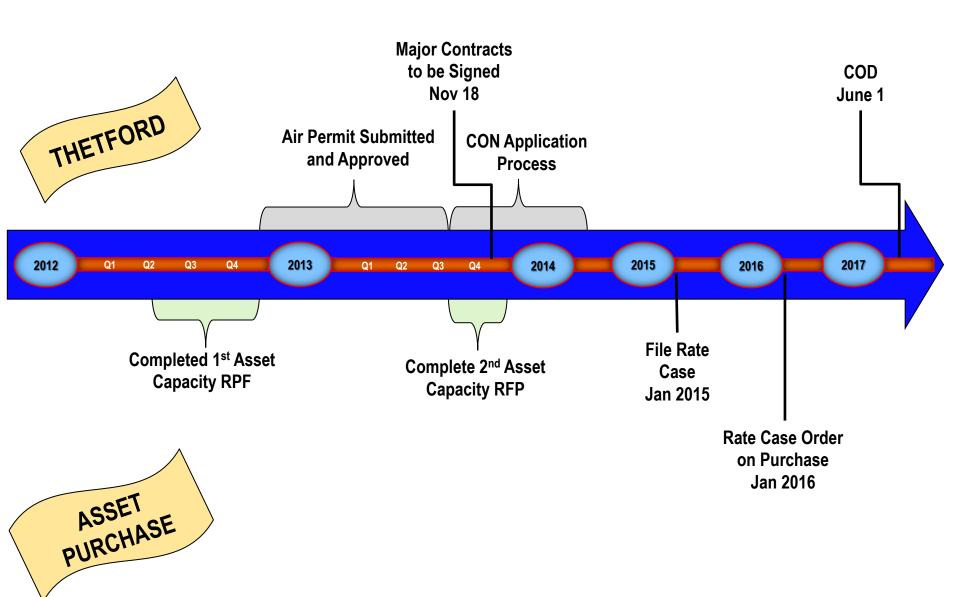
2017 Commercial Operation Date

230-acre Site



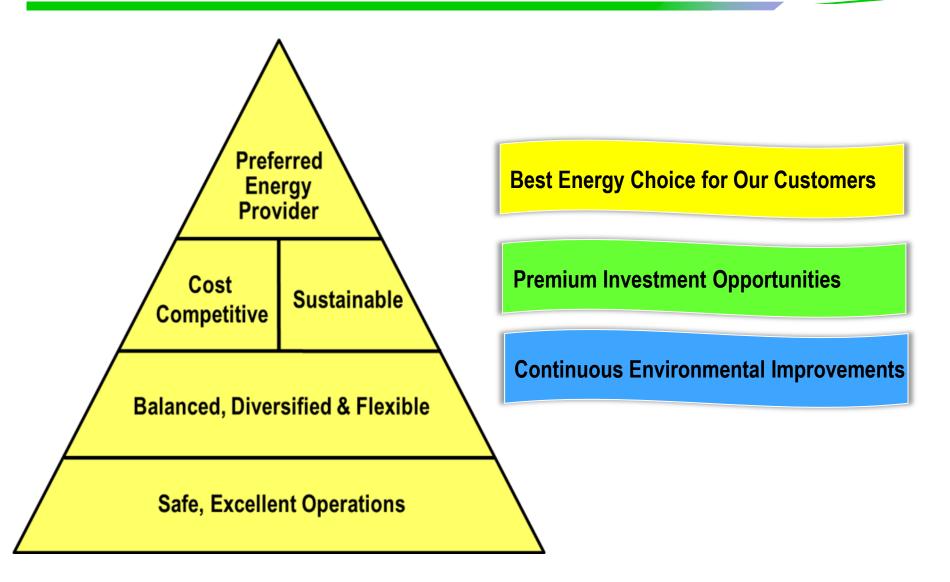
Timeline





Energy Resource Strategy





To be the Preferred Energy Provider for our Customers



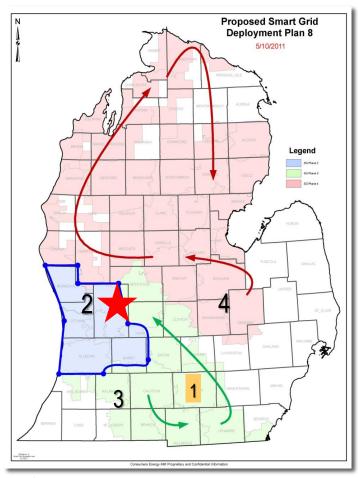
State of the Business Smart Energy

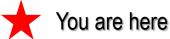
Patti Poppe
Vice President Customer Experience
& Operations

Snapshot



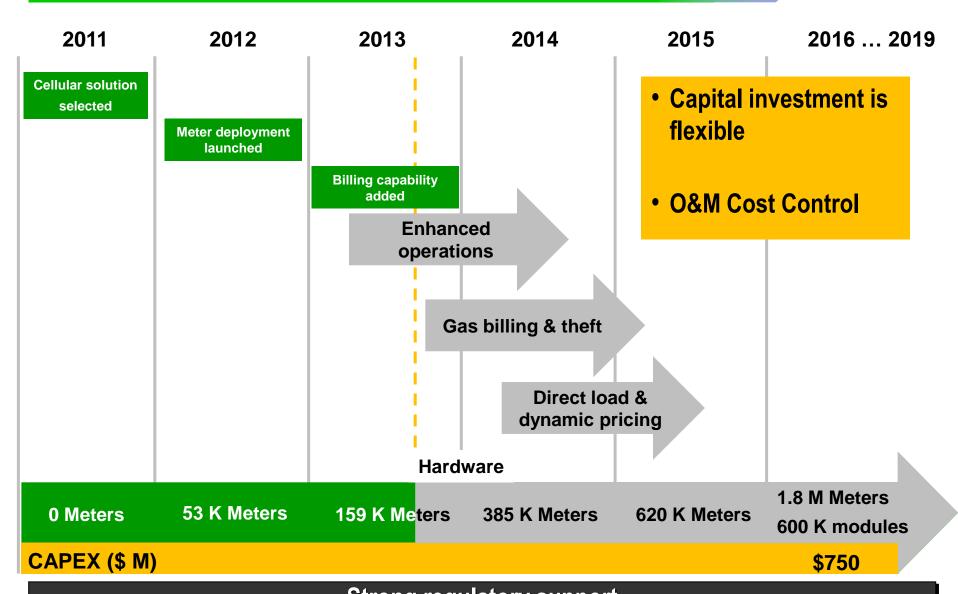
- Deliberate pace of program
- Cellular solution (point to point network)
- 130,000 smart meters installed
 - 99% meter read rate
- Realization of operational benefits





Smart energy timeline





Re-introduction to the customer











May have "May the Steen" The American Steen Stee

WEB PORTAL

Net promoter score increase: 40%

Opt-out rate: < 1%

Platform for future investment



- Commitment to financial goals
- New smart "Grid" investments
- Platform for future investments in new products and services
- Additional smart meter investments for gas only customers









Count on Us

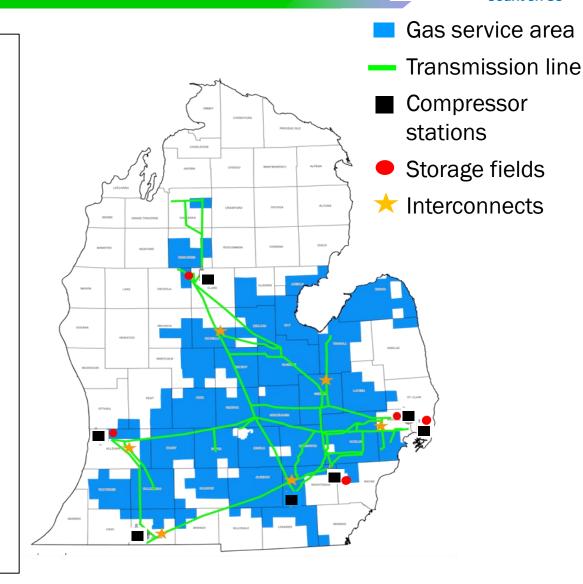
Pipeline Replacement & Safety

Garrick Rochow
Vice President of Energy Delivery

Consumers Energy Gas System

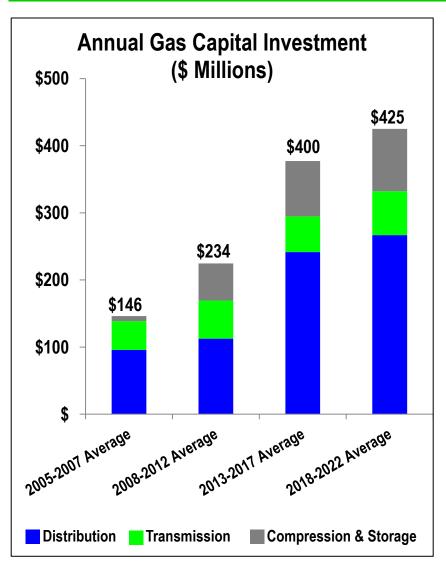
Consumers EnergyCount on Us

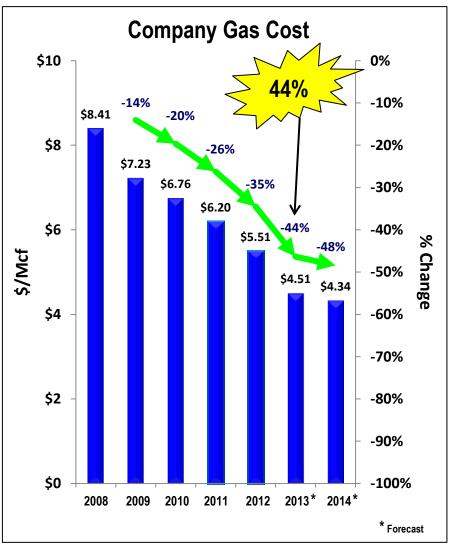
- Among the largest systems in the country
- Increased pipeline regulation
- Continued growth into the future



Gas Program Investments





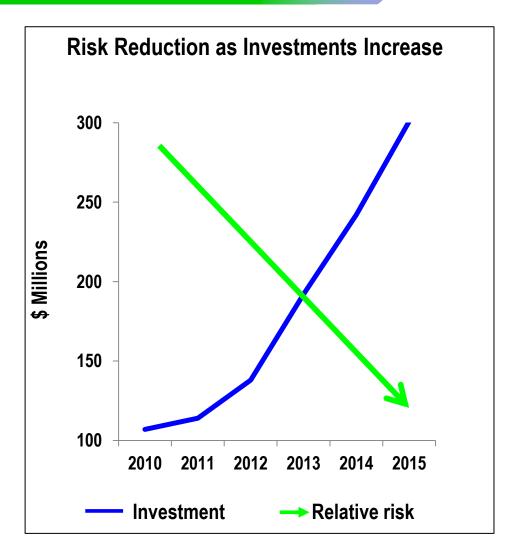


Increasing investment in a prime environment.

Distribution



- Infrastructure Replacement Plan
- Replacing cast iron and bare steel pipe
- Public ServiceCommission approved
- Investment potential
 - 2014 2018 average\$96MM per year

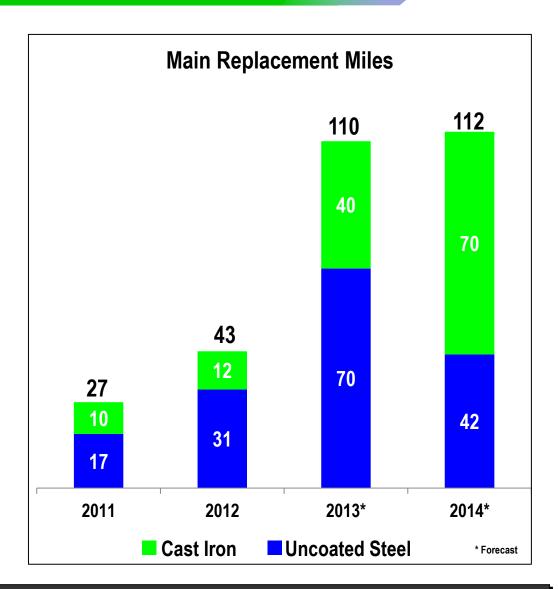


As investments increase, risk is reduced.

Distribution



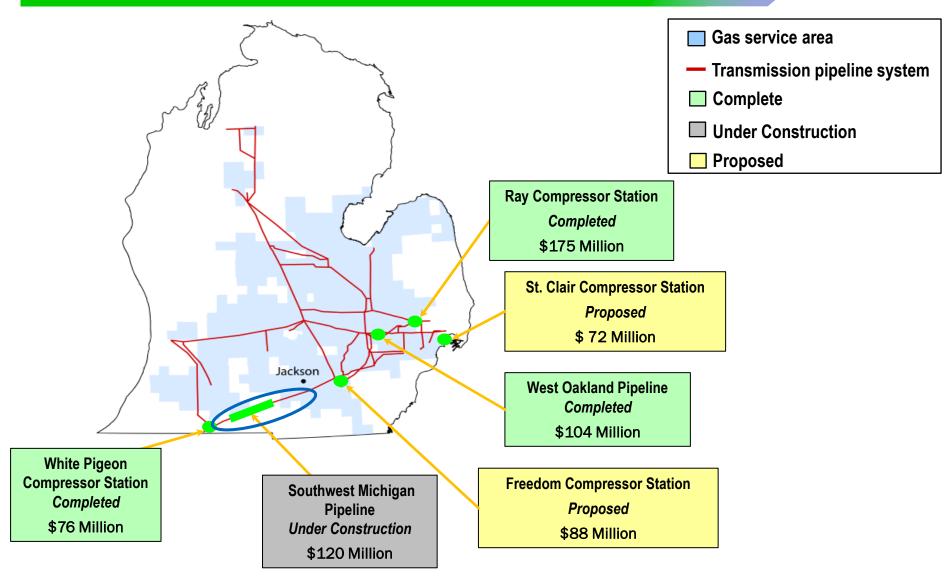
- ~ 50% of our natural gas leaks occur in ~10% of our system (2,900 miles)
- Reduces leaks
- Reduces operating costs



Reducing operating costs through investments.

Transmission and Compression





Strengthening strategic corridors.

Transmission & Compression



Southwest Michigan Pipeline

- \$120MM
- 24.1 miles, 36" diameter
- Existing second line rights
- Public Service Commission approved
- Reduced supply risk
- Reduced compression costs
- Supports purchasing strategy

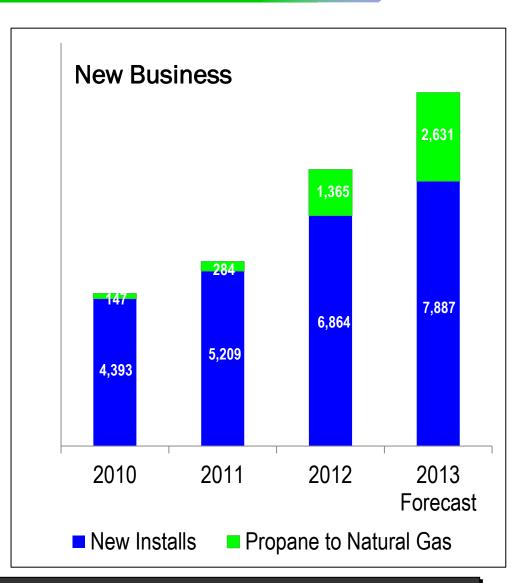




Gas New Business Service Installs



- Propane to natural gas
- Customer savings ~\$1,500 per year
- 5 year plan ~ 15,000 customers who will switch
 - Potential 85,000
- Investment potential
 - 2014 2018 average\$45MM per year



Growing our business through adding new customers.

Summary - Investing in the Future



- One of the largest gas systems in the country
- Reducing risk
- Committed to O&M reduction
- Contributing to financial targets
- Poised for continued growth





Count on Us

Electric Transmission & Distribution

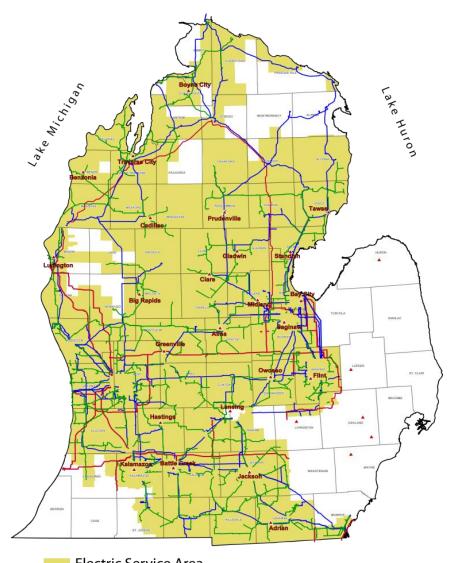
Dan Malone

Senior Vice President of Distribution & Customer Operations

Today's Electric Distribution System



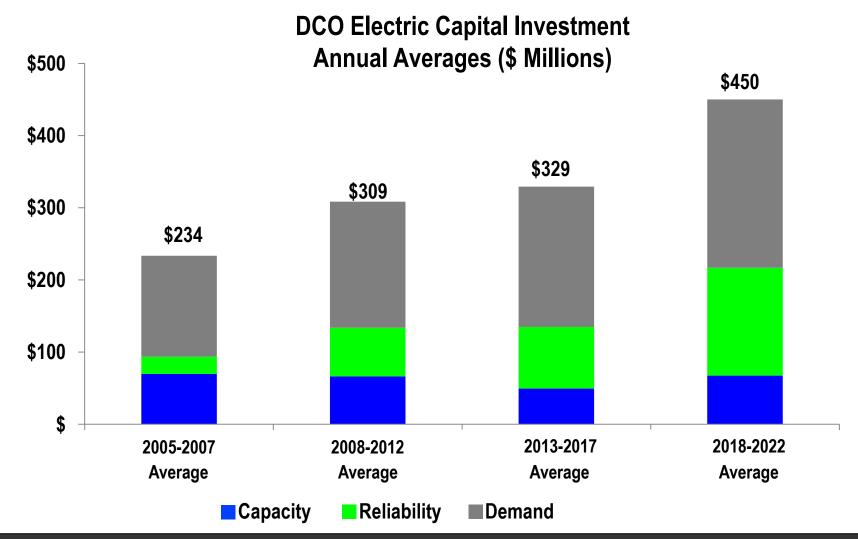
- 1.8 million electric customers
- 40 billion kWHrs per year
- 9,006 MW all time peak
- ~ 65,500 miles low voltage distribution (LVD)
- ~ 4,400 miles high voltage distribution (HVD)



Electric Service Area

Electric Distribution Capital Investment

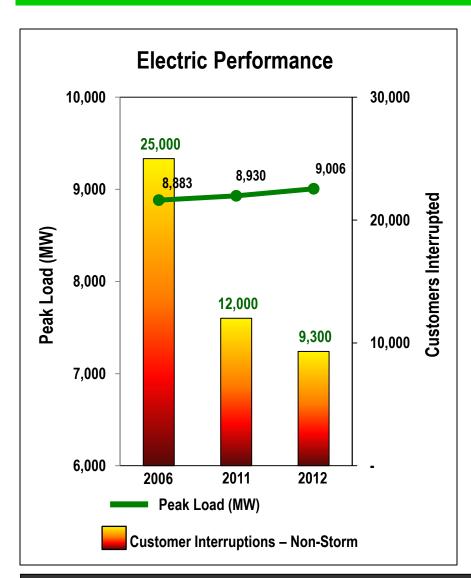


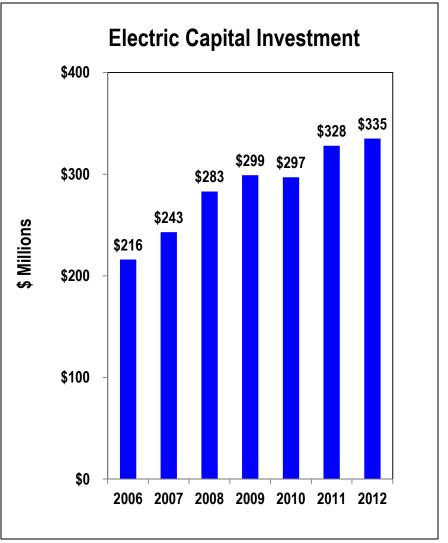


Consumers Energy increasing its investment in Electric Distribution System Infrastructure.

Peak Load & System Performance







Reaping the benefits of system improvement.

Move into Transmission



- Consumers Energy exited the transmission business in 2002
- Planning to register as Transmission Owner/Operator by 2016
- Opportunity to reclassify some assets
- Customers and shareholders benefits



Positions Consumers Energy for potential future growth in an adjacent business.

Norplas – New Customer Acquisition



- New industrial customer 4.8MW
- Competition with neighboring utility
- Met customer requirements
- Project completion 2013
- Full Revenue \$4MM

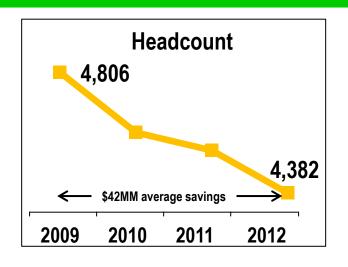


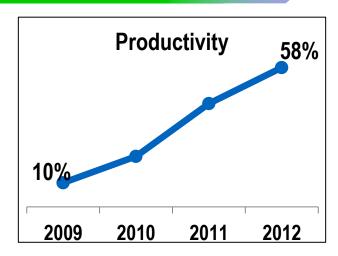




Distribution Productivity Improvements



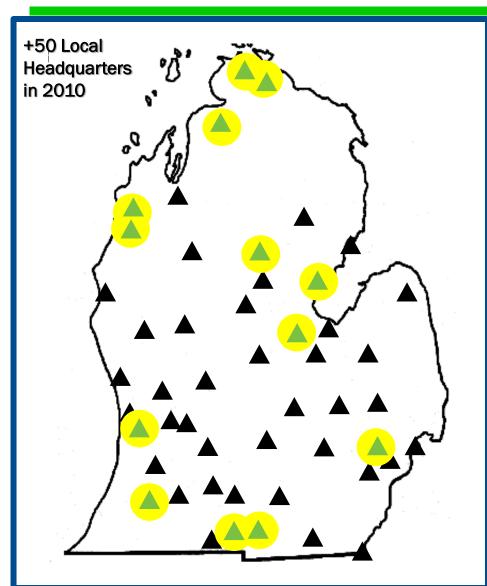


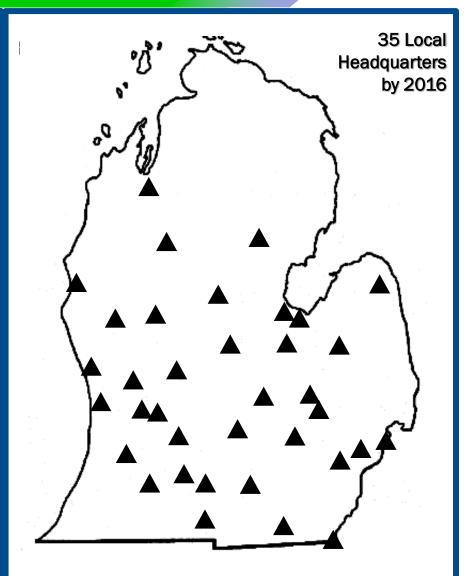


- Cost Savings
 - Predictable work plans and productive field resources contribute to financial success as well as improving satisfaction
- Make & Meet Commitments
 - Measuring improvement 95% in 2017
 - Adding contract work for short cycle work 2013

Productivity - Headquarters Reduction



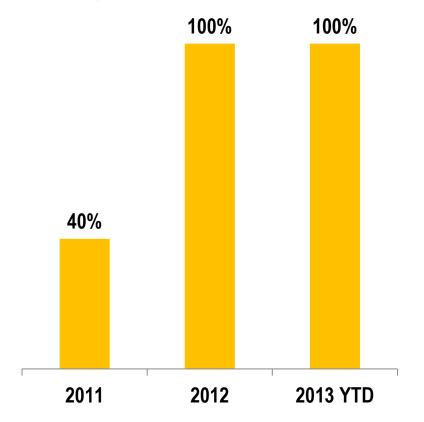




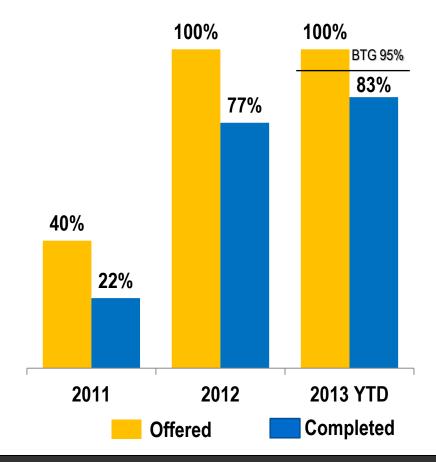
Making and Meeting Requirements



- 50% of 1.2 million orders
- Customer driven work
- Short cycle



- Awareness & expectations
- Resource utilization
- Customer communication



More reliable to customers.

Summary



- Consistent 5% 7% EPS growth
 - Customer Value
 - Fair and Timely Regulation
 - Investments
 - Improved Operations
- Growth and investment
 - Gas Pipeline Replacement
 - Smart Energy
 - Transmission and Distribution
 - Productivity and Efficiency



Reliability, customer value, and productivity improvements drive investments.

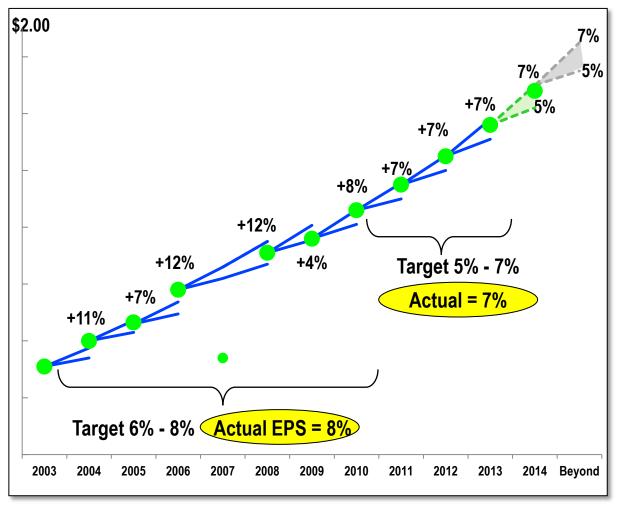
CMS ENERGY

Wrap-Up

Key Takeaways....



EPS a Growth



Core Fundamentals

- ✓ Visible Investment
- **✓** Cost Controls
- **✓** Plan Conservatively
- Supportive Regulatory

△ Adjusted EPS (non-GAAP) excluding MTM in 2004-2006