

## **COMMUNICATING WITH NON-MANAGEMENT DIRECTORS** **(Revised July 14, 2020)**

### **INTRODUCTION**

New Jersey Resources Corporation and its subsidiaries (the “Company”) are committed to conducting business with integrity and in an ethical manner. This procedure offers the public and employees the opportunity to communicate directly with non-management directors of the Company. Consistent with the Company’s Code of Conduct, any employee who in good faith reports any concerns to the non-management directors will not be punished or retaliated against in any way.

### **PROCEDURE**

#### **Methods of Communication**

Members of the public as well as employees may contact non-management directors by calling **EthicsPoint**, a toll-free hotline service at **1-866-384-4277**. EthicsPoint is an outside entity whose trained, professional personnel will take the call 24 hours a day, 7 days a week, 365 days a year.

You may also communicate via e-mail by visiting **www.ethicspoint.com**. No matter the method of communication, if you decide it should be treated on an anonymous, confidential basis, your request will be honored.

In addition, any shareowner can communicate in writing to non-management directors by mailing communications to them c/o New Jersey Resources Corporation, 1415 Wyckoff Road, P.O. Box 1468. Wall, New Jersey 07719, Attention: Lead Director, Donald L. Correll.

#### **Reviewing the Communication**

All communications received by EthicsPoint will be forwarded to the Company’s General Counsel and Chief Compliance Officer, the Chairperson of the Audit Committee, and the Chairman or the Lead Director of the Board of Directors ((if the Chairman of the Board is also the Chief Executive Officer of the Company) by the next business day.

#### **Conducting an Investigation**

Each credible complaint that is received will be reviewed and investigated by one or more of the General Counsel and Chief Compliance Officer, the Chairperson of the Audit Committee and/or the Chairman of the Board or Lead Director, or such other person that the Chairman of the Board or Lead Director determines to be appropriate, unless a separate sub-committee of the Board is created to handle the investigation.

The Chairman of the Board or Lead Director shall have the authority to retain outside legal, accounting or other expertise in any investigation as it deems necessary to conduct the investigation in accordance with these procedures.

Confidentiality will be maintained to the fullest extent possible, consistent with the need to conduct an adequate review. The identity of the complainant will be shared only with persons whose decisions are not implicated by the complaint. All credible complaints will be investigated to a resolution.

### **Reporting to the Non-Management Directors**

All communications will be reviewed with all non-management directors at the meeting of the Audit Committee or Executive Session of the Board of Directors following the completion of an investigation. Depending on the nature of the matter, the Director Representative may discuss the matter with the other non-management directors and may act to convene a special meeting of the Board of Directors as he/she deems appropriate.

### **Procedure Assessment**

The non-management directors shall assess the effectiveness of this procedure on an annual basis and make whatever revisions or amendments they deem appropriate.

### **Notice**

This procedure shall be posted on the Company's website.

### **Questions**

Any questions regarding this procedure should be addressed to the General Counsel and Chief Compliance Officer at 1415 Wyckoff Road, Wall, New Jersey 07719, by calling 732-938-8039, or by sending an e-mail to the General Counsel and Chief Compliance Officer at [\*\*nwashington@njresources.com\*\*](mailto:nwashington@njresources.com).