

## **Customers Bancorp Corporate Social Responsibility Committee Charter**

### **Purpose:**

The Corporate Social Responsibility (“CSR”) Committee (“Committee”) is appointed by the Board of Directors (the “Board”) of Customers Bancorp, Inc. (the “Company”) to discharge the Board's responsibilities relating to oversight of the ongoing commitment of the Company and Customers Bank (the “Bank”, and together with the Company, “Customers”) to the principles of supporting economic and community development efforts that improve the lives of our Team Members, our clients and the communities in which we operate and appropriate and transparent corporate governance and reporting related to climate disclosure and other CSR-related matters.

### **Committee Membership:**

The Committee shall be composed of not less than three (3) members, who shall be selected by the Board from its own members.

### **The Committee shall:**

1. Determine the key stakeholders in relation to Customers’ general strategy relating to CSR and climate disclosure-related considerations (the “CSR Strategy”), including coordination with other Board-level committees as the Committee deems appropriate.
2. Oversee the development and implementation by Customers’ management of the CSR Strategy and any initiatives and policies deemed by the Committee to be necessary or advisable to implement the CSR Strategy.
3. Oversee reporting and disclosures by Customers management with respect to CSR matters in compliance with applicable laws, including applicable federal and state laws and regulations related to climate disclosures or other CSR-related matters.
4. Oversee the preparation by Customers management of the annual Customers Bank Corporate Governance & Social Responsibility Report.
5. Maintain minutes of meetings and periodically report to the Board of Directors on significant CSR activities of the Bank.
6. Perform any other activities consistent with this Charter and the responsibilities delegated to the Committee by the Board of Directors.

### **Committee Procedures and Administration**

The Committee shall meet as often as necessary to carry out its responsibilities, but no less than once per year. The Committee Chair shall preside at each meeting. In the event the Committee Chair is not present at a meeting, the Committee members

present at that meeting shall designate one of its members as the acting chair of such meeting. A majority of the Committee members shall constitute a quorum for the transaction of business. Every action approved by a majority of the members present at any meeting duly held at which a quorum is present is the act of the Committee. The Committee may act in writing by the unanimous consent of its members.

All Committee members are expected to attend each meeting in person or via telephone or videoconference.

Meeting agendas will be prepared by the Committee Chair (or his/her designee) and be provided in advance to the Committee members along with appropriate briefing materials. Minutes of the Committee meetings shall be recorded and circulated to the Board by the Committee Chair (or his/her designee).

The Committee may form and delegate authority to subcommittees other than any power or authority required by law or stock exchange requirements to be exercised by the Board of Directors or the Committee as a whole. Delegation by the Committee to any subcommittee shall not limit or restrict the Committee on any matter so delegated.

The Committee shall evaluate its performance and review and reassess this charter annually.

The Board may amend this charter, from time to time, upon recommendation of the Committee, by action at any meeting or by unanimous written consent.

*Approved by Committee on April 8, 2026*

*Ratified by Board on April 22, 2026*