

Sustainability

2024 Indicators



Table of Contents

Sustainability Strategy

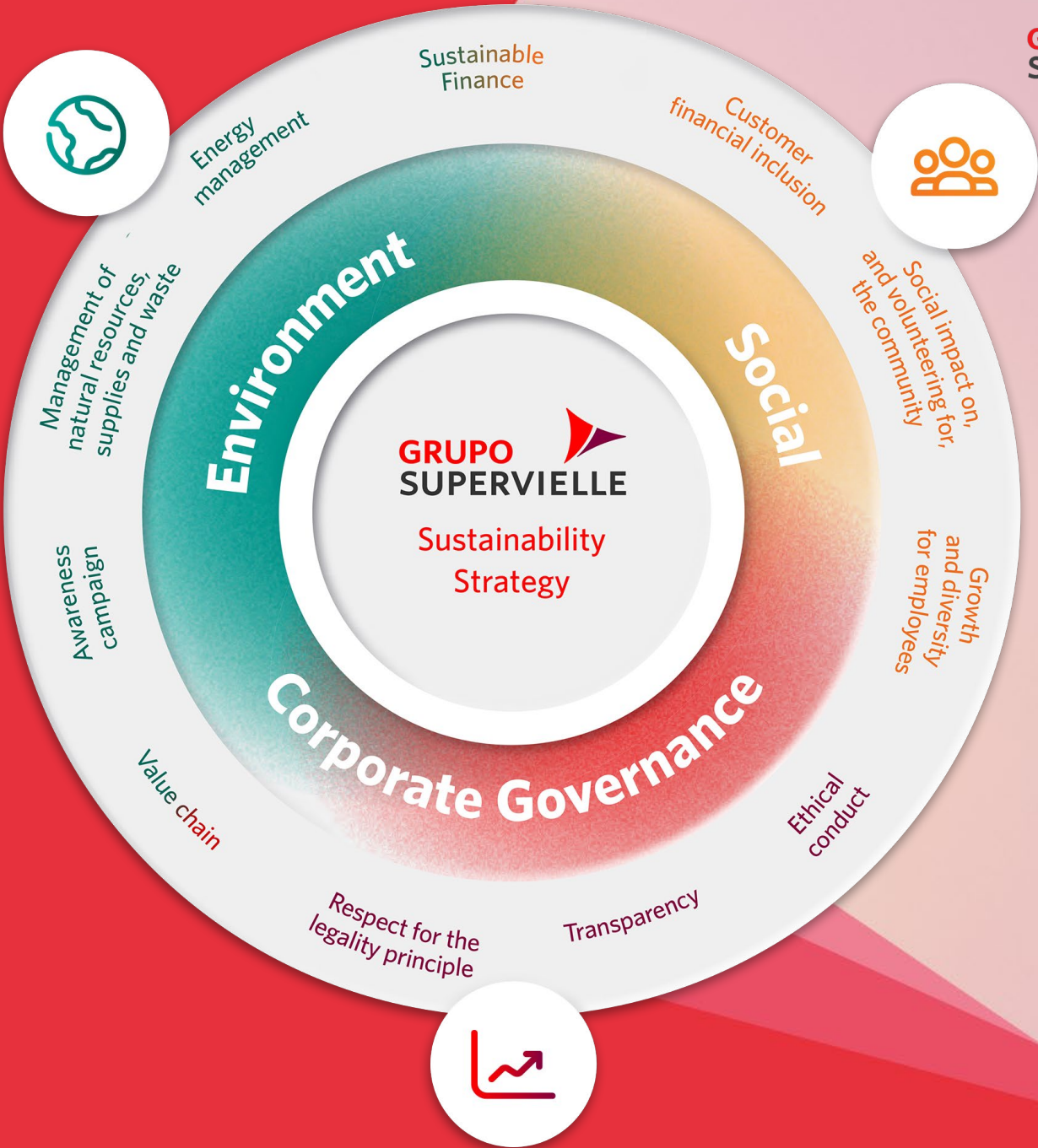
Environment

Social

Corporate Governance

Sustainable Finance

Sustainability Strategy



environment

Energy management, Environmental impact, Waste



Energy management

**21%**

of our matrix is powered by energy from renewable sources

**41%**

of our branch network is supplied with energy from renewable sources

**19**

buildings with self-generation of electrical energy

**3.97%**

reduction in total electricity consumption

Environmental impact

18,028

Trees donated for the reforestation of Parque Nacional Lanín by the “Hacemos Bosque” (*We Make Forest*) project of Asociación Amigos de la Patagonia

**100%**

Carbon footprint offset

In partnership with



Second life for disused ATMs and totems



Discarded credit and debit cards transformed into 65 Eco-sleepers (287 kilos of plastic and 37 kilos of cellophane)

In partnership with



245 recovered and donated computers and notebooks



45 schools, social organizations and municipalities reached



4,796 beneficiaries

Other donations to third parties:



Donation of furniture and office supplies:

451 furniture recovered from branches donated to social organizations



24 beneficiary institutions (schools, social organizations, public entities)

Waste



33%

of our waste is recycled



social

Clients, Community, Employees



Clients

17,416

People trained in financial
education during 2024



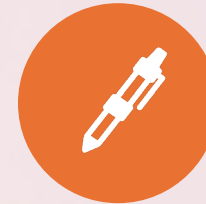
Through our programs — Hacelo Vos, the digital gap program, and the use of channels for Senior Citizen Clients and the Mass Market.

Conciencia / Junior Achievement / IOLA



11,472

Community



Financial education for young people in partnership with IOL Academy, Junior Achievement, and Conciencia



Impulsate / Hacelo Vos / IOLA

5,944

Clients



Training on **Fraud Prevention Channel Usage Investments**

You Tube

HUMAN
BLOG

We generate financial education content for our clients and communities through **YouTube tutorials and Human Blog articles.**

+2,000,000

Cumulative views



122,139

People trained in financial
education in the last 10
years



Community & education

183



School completion scholarships, trade scholarships, and university scholarships



70

School completion scholarships

275

Cumulative Graduated Students



22

University scholarship recipients



31

Scholarships in trades



32

Students have completed their university degrees



9° promoción de Formación de Líderes Educativos

20

Principals per year

180

Principals and supervisors — 67% out of 268 total

70%

From Mendoza's primary schools



40

Scholarships for trauma training

536
students

21
schools

Career
Exploration
Activities (CEA)

Community



Senior Citizens

1,715

Stories in 2024

Grandes Autores, Relatos Cortos

Total participant stories: 9,165



Childhood



785,972

Meals donated to the Food Banks of Buenos Aires, Córdoba, and Mendoza in 2024



3,192,425

. Total meals donated

Community



Institutional strengthening

Public-private laboratory:

GDFE Local Innovation Network (RIL):

18

Cities

136

Institutions

1

Municipal program
and 3 multi-stakeholder
projects



RIL Supervielle Award for Efficient Cities

Local Innovation Network (RIL):

53

Participating cities



Participation in campaigns **Conciencia:**

900

Volunteers, teachers, and
students gathered at the
**Uniendo Metas National
Meeting**



Promoting education and awareness in the community

Lógica Civil Association



Transparency and access to public information **Poder Ciudadano Foundation**



Public Policies **CIPPEC**

Employees



467

Employees dedicated 6,730 hours
to social and environmental
volunteering actions

13.5%

of the total workforce



2,120

employees reached
by our **talent
mapping**



3,456

Employees

49%

Women total

21%

Women in senior executive
positions



90%

of employees
underwent a
performance review



46,750

Total training hours

12_{hs}

average training per person



13%

turnover ratio

corporate governance



Corporate governance

Annual Report / Integrated Report
2022- 2023 - 2024



15 years reporting

Report preparation and submission to the
CNV in March 2025

Value chain



100%

of strategic suppliers self-assessed in ESG

sustainable finance





Sustainable finance

ESG mutual fund



+\$578M

managed assets

Participation of Green, Social and Sustainability Bonds



56%

Social and Environmental Risk Management

45%

of companies
assessed

5%

total high-risk
portfolio

Thank you!