



Corporate Governance Code of Grupo Supervielle S.A.

I. Corporate Governance Notion

Corporate Governance is the set of practices, processes, and structures by which companies are managed and controlled.

Under this management system, the best corporate governance practices are related to the actions leading to transparency and respect for shareholders and to the tasks inherent in corporate responsibility, seeking to merge economic-financial, social and environmental aspects.

In general terms, good corporate governance practices facilitate the creation of an environment of trust and transparency that seeks to favor long-term investments, financial stability, and business integrity. That is why the adoption of these practices optimizes the relationship with investors and, at the same time, encourages the members of the management to make decisions in line with the interests of the company and its shareholders. The company's positive perception in the market is thus consolidated, resulting in the creation of value for its shareholders and investors.

II. Applicable Rules

Grupo Supervielle S.A. ("Grupo Supervielle") is a corporation [sociedad anónima] incorporated in the Argentine Republic and subject to the provisions of Companies Law No. 19.550, as amended and supplemented. In addition, being admitted to the public offering regime, it is subject to the rules of the Argentine Securities and Exchange Commission ("CNV") [Comisión Nacional de Valores], in particular, the provisions of:

The Restated Text of the CNV Rules (the "CNV Rules.")

III. Corporate Governance Practices

Grupo Supervielle abides by the recommendations, guidelines and best practices contained in the CNV Rules, as amended and supplemented.

This Code sets forth the guidelines related to performance of all the organization, particularly the Board of Directors and Senior Management, as regards fulfilment of its corporate object, including its relationship with shareholders, investors, suppliers, and stakeholders.

It is the duty of the Board of Directors of Grupo Supervielle and of the Boards of its subsidiaries to see to the fulfillment of this Code and the policies, procedures and regulations derived therefrom.

IV. Objective

This Code is intended to formalize the conduct guidelines and corporate governance practices of Grupo Supervielle, which are based on strict reporting standards, efficiency, control, ethics, protection of investors, equality among investors and corporate transparency, in order to create and preserve value for the company, its shareholders, customers, employees and public in general.

V. Corporate Governance Structure

5.1. Shareholders' Meeting

Shareholders meet at the Shareholders' Meeting on a regular basis to adopt resolutions which are under its scope of action, pursuant to law and the by-laws of Grupo Supervielle.

The Shareholders' Meeting may be annual or special according to the type of business to be considered as set forth by applicable rules.

As provided for by Companies Law No. 19.550, as amended and supplemented, the CNV Rules and the by-laws of Grupo Supervielle, annual general shareholders' meetings must be held on a yearly basis within four months of closing of the fiscal year.

In addition, an annual general or special shareholders' meeting may be called whenever it is deemed necessary by the Board of Directors, the Supervisory Audit Committee or when required by the shareholders representing at least five percent (5%) of the capital stock of Grupo Supervielle.

Grupo Supervielle shall make available to shareholders, with such advance as stated in the applicable rules, any relevant information related to the holding of the Shareholders' Meeting.

Directors, representatives of the Statutory Audit Committee, the CEO, the internal auditor and the external auditor should attend Shareholders' Meetings.

5.1.1. Control Market

Grupo Supervielle is subject to the mandatory public tender offer scheme provided for in the Capital Markets Law.

5.1.2. Participation of Minority shareholders at Shareholders' Meetings

Grupo Supervielle encourages the active participation of minority shareholders at Shareholders' Meetings, ensuring the enforcement of their rights. Therefore, there are no limitations whatsoever to their participation.

The Board of Directors may formulate voting recommendations and must inform shareholders of any motion proposal for consideration by the Shareholders' Meeting.

5.1.3. Dividend Policy

Dividend declaration and payment, to the extent there are legally available funds to pay, shall be determined by the shareholders at the annual general shareholders' meeting.

The Board makes recommendations to shareholders related to the amount of dividends to be distributed, which shall depend on a number of factors including, but not limited to, operating results, cash flows, financial position, capital levels, legal requirements, contract and regulatory requirements and investment and acquisition opportunities.

As a general rule, the Board of Directors recommends an efficient use of capital, i.e. the Board recommends that profits be reinvested if there are organic or inorganic investment opportunities or that dividends be distributed in case of capital surplus.

Pursuant to Companies Law No. 19.550, the CNV Rules, as amended and supplemented, and the by-laws of Grupo Supervielle, at the close of the fiscal year, liquidated and realized profits are allocated as follows, in the following priority order: (i) 5% to the statutory reserve fund, until reaching 20% of the subscribed for capital, (ii) to remuneration of the Board of Directors and the Statutory Audit Committee, (iii) to payment of dividends of preferred stock, giving priority to unpaid cumulative dividends, and (iv) the balance, in whole or in part, to additional dividend on preferred stock and to dividends on common stock or to the optional reserve fund or to a contingency fund or to a new account or as determined by the Shareholders' Meeting.

Pursuant to CNV Rules, cash dividends must be paid within 30 calendar days after approval of their distribution by the relevant shareholders' meeting. In case of stock dividends or stock and cash dividends, shares and cash must be made available to the shareholders within three months after the date of the notice authorizing the public offering of the shares to be distributed.

The shareholders are entitled to dividends and other distributions, if any. Dividends are distributed in proportion to the number of shares held by each shareholder. The right of shareholders to claim payment of dividends lapses three years after the date on which they were made available to the shareholders and any amount not claimed within such term shall be considered as extraordinary profit by the Company.

5.2. Board of Directors. Duties

The Board of Directors is the strategic leader of Grupo Supervielle.

The Board of Directors is responsible for the management of the business of Grupo Supervielle and for approving the general policies and strategies of the Company. Besides, the Board shall be responsible for approving and overseeing the implementation of this Code, promoting and reviewing general business and risk policies and strategies and controlling that managers take the steps to identify, monitor and mitigate assumed risks.

In particular, the Board of Directors is responsible for approving:

- (a) The strategic or business plan as well as the management objectives and annual budgets.
- (b) The Investment and Financing Policy.
- (c) The Code of Corporate Governance.
- (d) The Integrity Plan and related policies.
- (e) The Corporate Social Responsibility Policy.
- (f) Appetite, Risk Control and Management Policies and any other policy intended to carry out the regular follow up of internal reporting and control systems.
- (g) Development of on-going training programs for directors and members of the senior management.

If deemed advisable and necessary and/or legally applicable, the Board may decide on the creation and composition of an Executive Committee and/or other Board committees, their structure, duties and performance limits and adoption of internal regulations within the powers assigned thereto by the by-laws and the law.

Each committee must have its own internal regulations and any actions or resolutions adopted by them must be regularly reported to the Board of Directors.

5.2.1. Composition of the Board of Directors

The Board of Directors is made up of such number of members as established by the Shareholders' Meeting of Grupo Supervielle within the limits established by the by-laws (not less than three or more than nine members).

Directors shall hold office for two to three years and are renewed in proportion to the number of members appointed by the Shareholders' Meeting to the Board of Directors. Directors may be reelected indefinitely.

In addition, the Shareholders' Meeting may appoint alternate members to fill any vacancies in an equal or lower number and for the same term as regular members, in the order in which they were elected.

5.2.2. Executive Directors and Independence criteria. Proportion

The Board may include executive or independent directors.

Executive directors develop executive or technical-administrative duties in Grupo Supervielle.

The criteria defined by the CNV Rules must be applied to determine if a director is independent or not.

In line with the best corporate governance practices, Grupo Supervielle encourages the presence of a sufficient number of independent directors in its Board of Directors.

5.2.3. Appointment of Directors

Pursuant to the provisions of Companies Law No. 19.550, the members of the Board of Directors are appointed by the general shareholders' meeting.

Grupo Supervielle takes as a fundamental premise the commitment of non-discrimination, not only with regard to the election of directors, but also in any circumstance, both internally and externally. Said behavior guidelines are set out in the Code of Ethics.

5.2.4. Chairman

The Chairman is the legal representative of the Company. The Chairman shall chair Board meetings (and shall have a casting vote in case of tie) and Shareholders' Meetings.

The Chairman's duties include: (i) act as representative of Grupo Supervielle; (ii) preserve and promote the values established by the shareholders in respect of Grupo Supervielle; (iii) promote the strategic development activities of Grupo Supervielle and communicate the strategic guidelines to the organization; (iv) carry out the follow up of the business management of companies related to Grupo Supervielle; (v) ensure the effective operation of the Board of Directors with the support of the Secretary of the Board and ensure that governance procedures and rules are fulfilled; (vi) organize the process for evaluation of Board members and (v) organize and coordinate an effective distribution of tasks among Board members.

In addition to the duties set forth in the by-laws and in this Code of Corporate Governance, the Chairman shall have all those duties inherent in such position to run the Company.

5.2.5. Vice-Chairman

The Board of Directors shall elect a Vice-Chairman of their number or, if deemed advisable, a 1st. and a 2nd. Vice-Chairman. The Vice-Chairman or, as the case may be, the 1st. Vice-Chairman shall replace the Chairman and, in turn the 2nd. Vice-Chairman replaces the 1st. Vice-Chairman in case of absence or impediment.

5.2.6. Secretary of the Board of Directors

The Board of Directors shall appoint a Secretary who need not be a member of the Board.

The Secretary of the Board of Directors shall assist the Chairman in development of its duties and shall see to the adequate holding of the Board Meetings and Shareholders' Meetings, particularly by (i) providing any necessary information to the members of the Board and shareholders, (ii) supervising the adequate registration of corporate documents, (iii) assisting the Chairman of the Board with the preparation and fulfillment of the Agenda at Board meetings and at the Shareholders' Meeting, (iv) distributing to the Directors any relevant information related to Board Meetings and the documents to be considered thereat, (v) distributing to shareholders any relevant information related to Shareholders' Meetings and the documents to be considered thereat; (vi) duly recording in the minutes books the proceedings at the board meetings and (vii) maintaining an adequate registration of all working papers of the Board, the presentations made by Grupo Supervielle executives as well as by independent advisors.

The Secretary of the Board of Directors shall see that the Board proceedings formally and materially adjust to the law.

5.2.7. Confidentiality

Members of the Board shall keep confidential the decisions of the Board or Committees as well as any information obtained in the performance of their duties, which information shall be solely used for the purposes of their office and safeguarded with due diligence.

The confidentiality duty of each member of the Board shall survive their termination of office.

5.2.8. Ethics and Rules of Conduct

Directors must behave ethically, according to the rules applying to those performing administration duties in commercial companies, and act in good faith and pursuant to Grupo Supervielle's principles.

5.2.9. Incompatibilities

In performance of their duties, directors shall be subject to the incompatibilities established by the applicable rules at all times and, in particular, to the provisions of the Companies Law, the by-laws and this Code.

Directors may not hold any position, *per se* or by proxy, in companies competing with Grupo Supervielle or provide to them any representation or advisory services, except with the prior approval

of the Board of Directors of Grupo Supervielle.

Directors shall not hold any political offices or carry out any activities which may adversely affect the image of Grupo Supervielle and/or any of its related companies.

5.2.10. Termination of Directors

Directors shall cease in their position when the term of office for which they were appointed has elapsed, unless they are re-elected.

Directors shall submit their resignation in the following events:

- (a) When any of the incompatibilities or prohibitions provided for in the rules in force, the by-laws or this Code applies to them.
- (b) When significant changes occur in their professional condition or in their capacities.
- (c) In case of noncompliance with their duties as directors.
- (d) When, due to facts attributable to the directors as such, the corporate assets of the company are substantially damaged, or the directors bring themselves into disrepute and cannot continue acting as directors of Grupo Supervielle.
- (e) When their presence in the Board of Directors may damage the creditworthiness or reputation of Grupo Supervielle in the market or otherwise affect its interests.

5.2.11. Training and Development

On a yearly basis, the Nomination and Remuneration Committee designs and implements training programs for directors and approves training programs for senior executives.

5.2.12. Evaluation of Board Performance

The Shareholders' Meeting of Grupo Supervielle evaluates the management and performance of the Board on a yearly basis in which the matters contemplated in section 234, paras. 1 and 2 of Companies Law No. 19.550, as amended and supplemented, are dealt with.

The Board shall evaluate the performance of its members and shall prepare an annual report on that matter. The Board shall prepare rules that set forth evaluation criteria and guidelines. The Board may hire the services of an independent consultant to assist with the evaluation process. The Board shall also evaluate the performance of Committees and shall prepare the corresponding report.

5.2.13. Remuneration of Directors

The Shareholders' Meeting determines the remuneration of the members of the Board based on reasonability criteria and performance pursuant to the provisions of Companies Law No. 19.550, as amended and supplemented, the by-laws and provisions of the CNV Regulations.

5.2.14. Insurance

Grupo Supervielle shall buy insurance policies covering the directors' liability arising out of the performance of their duties. Said insurance policy shall cover all expenses in advance (including legal

counsel fees), bonds and other resulting from any civil, criminal or administrative claims filed against Grupo Supervielle's directors, and shall maintain said policies effective even after termination of their term of office set forth in the applicable law.

5.3. Board Committees

5.3.1. Audit Committee

The audit committee has the role of assisting the Board of Directors in the supervision of the consolidated financial statements as well as in controlling compliance with the policies, processes, procedures and rules established by the Grupo Supervielle and its subsidiaries.

The Audit Committee is a corporate body without executive role that is governed by the rules contained in the bylaw, its Internal Regulations and the applicable legislation, specifically the Capital Market Law No. 26,831, the Rules of the National Securities Commission, rules of the U.S. Securities and Exchange Commission, corporate governance standards of the New York Stock Exchange, the standards of the Buenos Aires Stock Exchange, the Minimum Standards on Internal Controls issued by the Central Bank of the Argentine Republic, the resolutions of the Superintendency of Insurance ("Superintendencia de Seguros") and the resolutions of the Financial Information Unit, among other control bodies.

5.3.2. Anti-Money Laundering and Counter-Terrorist Financing Committee

The Anti-Money Laundering and Counter-Terrorist Financing Committee has the role of verifying compliance with the applicable legislation on Anti-Money Laundering and Counter-Terrorist Financing applicable directly and at affiliate level, so as to ensure an adequate compliance by the Group and its controlled and related companies in line with the best practices.

5.3.3. Risk Management Committee

The Risk Management Committee, among other thing, has the function of providing institutional level to the strategies and policies for the management of credit risk, market risk, interest rate risk, liquidity risk, operational risk and other risks that may affect Grupo Supervielle and its subsidiaries.

Moreover, the committee should define risk appetite and tolerance levels of Grupo Supervielle at a consolidated level and approve and monitor the risk management threshold and limit structure.

Also, the Committee, should evaluate the capital adequacy ratio, and analyze the Annual Internal Capital Adequacy Assessment Report, (IAC by its acronym in Spanish) and define the policy and methodological framework for stress tests with respect to risk management of Grupo Supervielle.

5.3.4. Ethics, Compliance and Corporate Governance Committee

The Ethics, Compliance and Corporate Governance Committee assists the Board with the adoption of the best corporate governance practices, so as to maximize the growth of Grupo Supervielle and its related companies and to prevent destruction of value. The committee also assists the Board of Directors in the supervision of its ethics and compliance program in all its aspects.

5.3.5. Nomination and Remuneration Committee

The Remuneration and Nomination Committee is a corporate body at the level of Grupo Supervielle, and applicable by adhesion to its controlling companies, with the role of assisting the Board of

Directors in the matter of nomination of Directors, Senior Management and staff in general; and human resource policies, training, staff performance evaluation (including incentive and variable remuneration schemes).

5.3.6. Disclosure Committee

The Disclosure Committee is a corporate body of Grupo Supervielle applicable by adhesion to its controlled companies, which aims to ensure the control of timeliness, quality and transparency of the relevant information of Grupo Supervielle and its related companies which should be disclosed to the company's shareholders and to the markets where the company's shares trades.

5.3.7. Fintech Committee

The Fintech Committee is the area of debate and decision related to the analysis and approval of the Company's participation in fintech ventures, products, and related projects; the Proposal and execution of budgets and investments for each undertaking, and the Monitoring the evolution of undertakings and projects.

5.3.8. Committee for the Analysis of Operations with Related Parties

The Committee for the Analysis of Operations with Related Parties Committee is a corporate body of Grupo Supervielle with advisory and supervision powers which evaluates operations between related parties ruled by the Approval policy of Operations with Related parties, connected Counterparties and Related Persons and ensures that these operations are granted under the conditions required by the applicable regulations and in a transparent manner.

5.3.9. Cybersecurity Committee

The Cybersecurity Committee is mainly focused on evaluating and implementing the policies that, in terms of information security and in particular in cybersecurity, are proposed, including within them the definitions of risk appetite and information security risk map.

VI. Integrity Program

Grupo Supervielle has an Integrity Program for the Prevention of Corruption that promotes honesty and transparency in the relationship with the Public Administration in order to prevent any act that may be understood as an act of bribery, influence peddling or any other form corruption, establishing zero tolerance for this type of behavior.

The Integrity Program is made up of the following elements:

- Policies that establish guidelines in this regard, such as: the Code of Ethics, the Gift and Customer Business Travel Policy, the Donation Policy and, the Purchasing Policy.
- Guidelines for interaction with third parties and the Public Sector.
- Specific rules and procedures to prevent illegal activities in the field of bidding processes, in the execution of administrative contracts or in any other interaction with the Public Sector and due diligence of third-party intermediaries.
- Staff training.
- Internal investigations.

- Ethics Line as a channel for complaints.
- Accounting controls.
- Manifestation of adhesion of third-party intermediaries.

6.1 Code of Ethics

Grupo Supervielle has also adopted a Code of Ethics based on the need to establish main guidelines for the professional, moral and job performance conduct of its employees within the company.

It is applicable to all employees of Grupo Supervielle and its subsidiaries, including all its dependents, people hired at term or who are working in a trial period, members of the Board of Directors, external advisors, suppliers and any third party who, by virtue of the nature of its relationship with Grupo Supervielle, could affect the reputation of the company or of any of the subsidiaries.

6.2 Ethics Line

Our Ethics Line is an anonymous and independent information service to communicate any irregular event that affects our interests. It seeks to channel information related to behaviors inconsistent with corporate values, guaranteeing independence, confidentiality and anonymity of people who decide to use it.

Phone Line 0800-777-7813

Web: <https://eticagruposupervielle.lineaseticas.com/>User: Supervielle

Password: supervielle

6.3 Policy of Communication with Investors, Confidentiality and Use of Privileged Information

The Policy on Communication with Investors, Confidentiality and Use of Privileged Information, approved by the Board of Directors, is designed to help ensure that the Company and Grupo Supervielle Staff comply with these requirements by establishing procedures and guidelines regarding:

- Daily treatment of confidential information: the protection of confidentiality is essential to the operations and affairs of the Company. Equally important, securities laws expressly prohibits Grupo Supervielle Staff from disclosing material information, of a non-public nature, in relation to the Company or any of its controlled companies (including, among others, family members, analysts, individual investors and members of the investment community and written press), except in the necessary course of business and whenever measures are adopted to maintain confidentiality.
- Communication with all market participants: it is a basic principle of capital markets laws that all persons investing in securities must have equal access to information that may affect their investment decisions. The Company is committed to an effective communication and disclosure policy for the benefit of all stakeholders, including shareholders, suppliers, customers, government authorities, employees, and market participants, which is consistent with all applicable laws, rules, and regulations.
- Restriction of the negotiation by Grupo Supervielle Staff of the Company's securities and of other issuers, with respect to which Grupo Supervielle Staff may receive material information of a non-public

nature. Under these provisions, no member of Grupo Supervielle' s Staff shall negotiate with shares and / or issued securities while they have in their possession material information, of a non-public nature, in relation to the Company and / or any of its controlled companies.

6.4 Related Parties transactions

The purpose of the Related Party Transactions Policy is to define the general guidelines applicable to transactions between related parties, in such a way that they are carried out with transparency, fairness and impartiality, duly reflected in the financial statements, and carried out under good corporate governance practices, in line with organizational principles and values, the Corporate Governance Code and other policies issued by the Board of Directors.

6.5 Conflict of Interest Policy

The Conflict of Interest Policy, approved by the Board of Directors, aims to define the reference framework to prevent and manage conflict of interest situations in order to avoid or limit their negative impact on the interests of Grupo Supervielle.

The Conflict of Interest Policy applies to Grupo Supervielle and its related companies, and is intended for all members of the Board of Directors, the Supervisory Committee, the Senior Management, and other employees in any contracting modality (the "Targeted Subjects").

Conflict occurs when Target Subjects private interests conflict or interfere in any way with the interests of the Company. The main risk in a conflict of interest is that it makes it difficult to make work decisions or that it interferes with efficient and objective work performance. Target Subjects have the obligation to conduct themselves honestly and ethically and to act in favor of the interests of the Company, avoiding situations that present a real or potential conflict between their private interests and those of the Company.

6.6 Customer Gift and Business Travel Policy

Grupo Supervielle is committed to fostering a culture of integrity that promotes strict compliance with laws, regulations, internal codes, and good practices applicable to the industry. In this sense, it condemns corruption both in relations with the public administration and in personal areas, establishing zero tolerance for this type of behavior. The Customer Gift and Business Travel Policy prohibits behaviors that could be construed as contrary to this culture of integrity.

6.6 Purchasing Policy

Grupo Supervielle has a Purchasing Policy, applicable to all its subsidiaries, whose objective is to define the guidelines under which an action to purchase products and services must be carried out to guarantee objectivity, transparency and process optimization.

VII. Other Provisions

7.1 Risk Management

The Risk Management Committee prepares and proposes the Risk Management Policy and the Risk Appetite Policy for the Board's approval.

Grupo Supervielle promotes a solid and efficient organization in risk management, an adequate framework to optimize the use of capital and identify good opportunities in the businesses, markets, and geographical areas in which it operates, thereby seeking the best risk-benefit ratio for its shareholders. The risk management framework is transmitted to the entire organization and seeks a balance between a robust risk culture and being an innovative customer-centric company, recognized for its agile, simple, and friendly way of operating.

Grupo Supervielle has a Risks Management Department responsible for defining and monitoring the general risk policies to which subsidiary companies must adhere. Each subsidiary will manage its risks with specific guidelines according to the nature and size of its businesses.

This Risk Management Policy includes the guidelines set forth, integrating into a single framework the guidelines and directives issued by the Board of Directors and adopted by the Company for the identification, measurement, and management of risks.

7.2 Internal Control

Grupo Supervielle has in place rules and procedures that ensure an adequate level of internal control and mitigation of all the risks inherent in its activity.

Grupo Supervielle has in place internal controls on the following processes:

- (i) Approval of expenses, contracts, and payments so as to ensure that invoices are duly authorized when received and paid through check or bank transfer.
- (ii) Monthly budget control on all expenses incurred during the month and the overall annual expenses, reviewing deviations or unexpected expenses.
- (iii) controls on financial transfers, with different signature requirements for approval and requiring the signature of two officials for transfers to third parties.
- (iv) regular procedures to carry out bank reconciliations, entering expenses and income on the journal, so that the financial statements are free of material errors.
- (v) quarterly financial statements, at individual and consolidated level, subject to review by the independent auditor.

The tasks related to information and internal control of each of the subsidiaries are defined and executed at subsidiary level.

Risk management and internal information and control systems of Grupo Supervielle are controlled by the Audit Committee, which also gathers and evaluates the information submitted by the main controlled companies.

7.3 Internal Audit Department

Grupo Supervielle has an Internal Audit Department. It's direct responsibility is the internal control self-evaluation of Grupo Supervielle, establishing the general audit policies for all the subsidiaries, monitoring their compliance, and assisting subsidiaries with the implementation of an adequate internal control system.

7.4 Transparency and Public Information

Grupo Supervielle adheres to the most stringent transparency standards in connection with public offering, as set forth in the Public Offering Transparency Scheme of the Capital Markets Law, as amended and supplemented.

7.5 Commitment to the environment. Sustainability Report

Grupo Supervielle is committed to the development of environmental policies and corporate social responsibility, developing actions aimed at direct and indirect care of the environment and the social, economic, and cultural development of the communities in which it carries out its activities.

In order to communicate to all the stakeholders related to Grupo Supervielle and its related companies, it will periodically issue a "Sustainability Report" prepared in line with the best international practices and duly audited by an independent third party.

The Sustainability Report is structured on the basis of Grupo Supervielle's values: leadership, innovation, simplicity, efficiency, commitment, and respect. These values give the organization its own identity and guide the way it relates to the community of customers, suppliers, employees and peers. Grupo Supervielle articulates its vision with the expectations and needs of its stakeholders. The materiality analysis becomes a key process to identify those expectations and to develop action plans, objectives and strategies that promote sustainable development. Some of the materiality issues reported are mentioned below:

Economic: standards of ethics and transparency; profitability and economic sustainability; commitment to customers; market positioning for value proposition; generation of economic value in the environment; financial inclusion of disadvantaged groups.

Social: quality employment; people training and education; diversity and equal opportunities; gender equality; fight against discrimination; management of labor and union relations; ability to manage staff health and safety; good relations with the community; value chain management; human rights assessment; development of products and services designed to provide a social benefit.

Environmental: optimization of resources; management and reduction of effluents and waste; Credit evaluation policies and procedures with environmental and social criteria.

7.6 Gender, Diversity and Inclusion

Grupo Supervielle promotes an equality culture, doing away with any form of discrimination and inequality by reason of age, gender, gender identity, disability, race, ethnic group, nationality, religion or sexual orientation. In addition, specific strategies and action plans are developed to identify and remove any hindrances faced by women on joining the company, participating, being promoted, being remunerated and acknowledged within the organization.

7.7 Involvement of Stakeholders

Engaging with a wide range of stakeholders allows Grupo Supervielle to clearly identify its stakeholders and classify them according to their level of influence, impact, risk, size, proximity, among others.

The objective is to better understand the social and environmental impacts of business activities, including indirect impacts arising from the projects and businesses that are financed. This affects risk mitigation, anticipation of crises and, if they occur, provides tools to solve them efficiently.

Given the scale of its operations and the diversity of its stakeholders, Grupo Supervielle adopts a decentralized approach to engagement. This means that different Grupo Supervielle teams must regularly interact with their stakeholders on matters of mutual interest, to explore possible partnerships and seek opportunities to create value.

In engaging with its stakeholders, Grupo Supervielle teams follow the principles of easy accessibility; timely response to legitimate concerns; transparency with the commitments assumed; and disclosure of relevant information.

To identify the stakeholders, relevant teams use criteria of interaction and impact on the business, catalog their profiles and design the appropriate communication channels for each of them. Such communication channels must allow the reception, analysis and timely response of inquiries and are a complement to the public information that can be accessed by interested parties through the Company's website www.grouposupervielle.com.

The Sustainability Report indicates which are the Company's stakeholders and the adequate communication channels.

7.8 Investor Relations

Grupo Supervielle constantly promotes contact with investors. In order to reflect the intrinsic value of the Company, the Board of Directors has explicitly established an active investor relations policy. To achieve this objective, the company provide truthful, reliable and consistent information. For these reasons, multiple tasks are carried out in order to generate fluid communication with investors. Grupo Supervielle teams follow the same principles that have been defined for all stakeholders: (i) easy accessibility; (ii) timely response to legitimate concerns; (iii) transparency with the commitments assumed; and (iv) disclosure of relevant information.

The communication channels with shareholders must also allow the reception, analysis and timely response of inquiries. Such communication channels are a complement to the public information that interested parties can access through the Company's website.

The communication channels with the market, shareholders and sell side analysts are the following: (i) annual report, the 20F report filled to the Securities and Exchange Commission (SEC) of the United States of North America, the quarterly financial statements, the quarterly earnings release and earnings conference call, meetings and calls with investors and sell side analysts and the public site www.grouposupervielle.com.ar available in Spanish and English and (ii) Grupo Supervielle's public site is the main channel to obtain detailed information on the company and contact details of the Investor Relations team.

7.9 Report on Corporate Governance

Grupo Supervielle includes in the Board of Directors' Annual Report a Corporate Governance Report in which it explains in detail how it applies the recommendations of the Corporate Governance Code, in accordance with the provisions of the CNV Standards.