American Express Company

(Preliminary)

Consolidated Statements of Income

(Millions, except percentages and per share amounts)

	Quarters Ended					% Change
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014	Mar 31, 2015 vs. Mar 31, 2014
Revenues						
Non-interest revenues						
Discount revenue (A)	$ 4,660	$ 4,961	$ 4,889	$ 4,919	$ 4,620	1
Net card fees	667	671	680	687	674	(1)
Travel commissions and fees	89	91	104	500	423	(79)
Other commissions and fees	619	624	642	624	618	0
Other	468	1,310	593	585	501	(7)
Total non-interest revenues	6,503	7,657	6,908	7,315	6,836	(5)
Interest income						
Interest on loans	1,795	1,769	1,753	1,696	1,711	5
Interest and dividends on investment securities	41	43	45	45	46	(11)
Deposits with banks and other	21	17	17	18	19	11
Total interest income	1,857	1,829	1,815	1,759	1,776	5
Interest expense						
Deposits	103	97	91	91	94	10
Long-term debt and other	307	308	329	352	345	(11)
Total interest expense	410	405	420	443	439	(7)
Net interest income	1,447	1,424	1,395	1,316	1,337	8
Total revenues net of interest expense	7,950	9,081	8,303	8,631	8,173	(3)
Provisions for losses						
Charge card	174	198	196	183	215	(19)
Card Member loans	235	341	265	282	250	(6)
Other	11	43	27	24	20	(45)
Total provisions for losses	420	582	488	489	485	(13)
Total revenues net of interest expense after provisions for losses	7,530	8,499	7,815	8,142	7,688	(2)
Expenses						
Marketing and promotion (A)	609	887	783	959	587	4
Card Member rewards	1,640	1,881	1,695	1,773	1,582	4
Card Member services and other	261	203	205	192	222	18
Salaries and employee benefits	1,305	1,607	1,290	1,658	1,540	(15)
Professional services	624	768	731	817	692	(10)
Occupancy and equipment	434	446	432	467	462	(6)
Communications	88	98	91	101	93	(5)
Other, net	253	384	342	(137)	302	(16)
Total	5,214	6,274	5,569	5,830	5,480	(5)
Pretax income	2,316	2,225	2,246	2,312	2,208	5
Income tax provision	791	778	769	783	776	2
Net income	$ 1,525	$ 1,447	$ 1,477	$ 1,529	$ 1,432	6
Net income attributable to common shareholders (B)	$ 1,514	$ 1,436	$ 1,466	$ 1,517	$ 1,420	7
Effective tax rate	34.2%	35.0%	34.2%	33.9%	35.1%	
Earnings Per Common Share						
BASIC						
Income from continuing operations attributable to common shareholde	$ 1.49	$ 1.40	$ 1.41	$ 1.44	$ 1.34	11
Income from discontinued operations	-	-	-	-	-	-
Net income attributable to common shareholders	$ 1.49	$ 1.40	$ 1.41	$ 1.44	$ 1.34	11
Average common shares outstanding	1,019	1,028	1,041	1,052	1,060	(4)
DILUTED						
Net income attributable to common shareholders	$ 1.48	$ 1.39	$ 1.40	$ 1.43	$ 1.33	11
Average common shares outstanding	1,023	1,033	1,047	1,058	1,067	(4)
Cash dividends declared per common share	$ 0.26	$ 0.26	$ 0.26	$ 0.26	$ 0.23	13

 # - Denotes a variance of more than 100 percent.

American Express Company

Condensed Consolidated Balance Sheets

(Billions, except percentages, per share amounts and where indicated)

	Quarters Ended					% Change
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014	Mar 31, 2015 vs. Mar 31, 2014
Assets						
Cash & cash equivalents	$ 24	$ 22	$ 21	$ 18	$ 21	14
Accounts receivable	46	47	47	49	47	(2)
Investment securities	4	4	5	5	5	(20)
Loans	67	70	66	66	63	6
Other assets	14	16	15	14	15	(7)
Total assets	$ 155	$ 159	$ 154	$ 152	$ 151	3
Liabilities and Shareholders' Equity						
Customer deposits	$ 45	$ 44	$ 43	$ 42	$ 43	5
Short-term borrowings	2	3	3	3	3	(33)
Long-term debt	55	58	56	55	54	2
Other liabilities	31	33	32	32	31	-
Total liabilities	133	138	134	132	131	2
Shareholders' Equity	22	21	20	20	20	10
Total liabilities and shareholders' equity	$ 155	$ 159	$ 154	$ 152	$ 151	3
Selected Statistical Information						
Return on average equity (C)	29.0%	29.1%	28.8%	28.8%	28.3%	
Return on average common equity (C)	29.3%	29.0%	28.6%	28.5%	28.1%	
Return on average tangible common equity (C)	36.2%	35.9%	35.6%	35.8%	35.4%	
Common shares outstanding (millions)	1,016	1,023	1,035	1,046	1,059	(4)
Book value per common share (dollars)	$ 21.49	$ 20.21	$ 19.54	$ 19.32	$ 18.87	14
Shareholders' equity	$ 21.8	$ 20.7	$ 20.2	$ 20.2	$ 20.0	9

 # - Denotes a variance of more than 100 percent.

American Express Company

Financial Summary

(Millions)

	Quarters Ended					% Change
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014	Mar 31, 2015 vs. Mar 31, 2014
Total revenues net of interest expense						
U.S. Card Services	$ 4,525	$ 4,594	$ 4,501	$ 4,451	$ 4,264	6
International Card Services	1,241	1,355	1,394	1,391	1,352	(8)
Global Commercial Services	827	1,585	900	1,269	1,194	(31)
Global Network & Merchant Services	1,344	1,477	1,450	1,455	1,365	(2)
	7,937	9,011	8,245	8,566	8,175	(3)
Corporate & Other	13	70	58	65	(2)	#
CONSOLIDATED TOTAL REVENUES NET OF INTEREST EXPENSE	$ 7,950	$ 9,081	$ 8,303	$ 8,631	$ 8,173	(3)
Pretax income (loss)						
U.S. Card Services	$ 1,480	$ 1,083	$ 1,411	$ 1,200	$ 1,406	5
International Card Services	184	1	176	69	203	(9)
Global Commercial Services	284	949	309	865	285	(0)
Global Network & Merchant Services	698	670	670	578	702	(1)
	2,646	2,703	2,566	2,712	2,596	2
Corporate & Other	(330)	(478)	(320)	(400)	(388)	(15)
PRETAX INCOME	$ 2,316	$ 2,225	$ 2,246	$ 2,312	$ 2,208	5
Net income (loss)						
U.S. Card Services	$ 934	$ 665	$ 889	$ 770	$ 876	7
International Card Services	134	33	142	77	159	(16)
Global Commercial Services	180	594	204	561	184	(2)
Global Network & Merchant Services	444	417	427	373	443	0
	1,692	1,709	1,662	1,781	1,662	2
Corporate & Other	(167)	(262)	(185)	(252)	(230)	(27)
NET INCOME	$ 1,525	$ 1,447	$ 1,477	$ 1,529	$ 1,432	6

 # - Denotes a variance of more than 100 percent.

American Express Company

(Preliminary)

Selected Statistical Information (continued)

(Billions, except percentages and where indicated)

	Quarters Ended					% Change
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014	Mar 31, 2015 vs. Mar 31, 2014
Card billed business (D):						
United States	$ 169.2	$ 182.5	$ 173.0	$ 173.4	$ 159.2	6
Outside the United States	76.4	86.0	85.1	84.7	78.9	(3)
Total	$ 245.6	$ 268.5	$ 258.1	$ 258.1	$ 238.1	3
Total cards-in-force (E) (millions):						
United States	54.8	54.9	54.5	54.1	53.5	2
Outside the United States	57.4	57.3	56.6	55.8	54.7	5
Total	112.2	112.2	111.1	109.9	108.2	4
Basic cards-in-force (E) (millions):						
United States	42.4	42.6	42.2	42.0	41.5	2
Outside the United States	47.3	47.0	46.3	45.6	44.6	6
Total	89.7	89.6	88.5	87.6	86.1	4
Average discount rate (A) (F)	2.49%	2.44%	2.48%	2.48%	2.51%	
Average basic Card Member spending (dollars) (G)	$ 4,008	$ 4,377	$ 4,223	$ 4,288	$ 3,991	0
Average fee per card (dollars) (G)	$ 39	$ 39	$ 40	$ 41	$ 40	(3)
Average fee per card adjusted (dollars) (G)	$ 44	$ 44	$ 45	$ 45	$ 45	(2)
Worldwide Card Member receivables:						
Total receivables	$ 43.7	$ 44.9	$ 45.1	$ 45.3	$ 44.7	(2)
Loss reserves (millions):						
Beginning balance	$ 465	$ 432	$ 413	$ 414	$ 386	20
Provisions (H)	174	198	196	183	215	(19)
Net write-offs (I)	(199)	(156)	(168)	(182)	(170)	17
Other (J)	(11)	(9)	(9)	(2)	(17)	(35)
Ending balance	$ 429	$ 465	$ 432	$ 413	$ 414	4
% of receivables	1.0%	1.0%	1.0%	0.9%	0.9%	
Net write-off rate (principal only) - USCS/ICS (K)	2.1%	1.5%	1.6%	1.8%	1.8%	
Net write-off rate (principal and fees) - USCS/ICS (K)	2.3%	1.7%	1.8%	2.0%	2.0%	
30 days past due as a % of total - USCS/ICS	1.6%	1.6%	1.6%	1.5%	1.7%	
Net loss ratio (as a % of charge volume) - GCS	0.10%	0.08%	0.09%	0.09%	0.09%	
90 days past billing as a % of total - GCS	0.7%	0.8%	0.8%	0.7%	0.7%	
Worldwide Card Member loans:						
Total loans	$ 66.8	$ 70.4	$ 66.1	$ 66.3	$ 64.0	4
Loss reserves (millions):						
Beginning balance	$ 1,201	$ 1,146	$ 1,170	$ 1,191	$ 1,261	(5)
Provisions (H)	235	341	265	282	250	(6)
Net write-offs - principal (I)	(259)	(237)	(245)	(267)	(280)	(8)
Net write-offs - interest and fees (I)	(43)	(40)	(40)	(42)	(42)	2
Other (J)	(4)	(9)	(4)	6	2	#
Ending balance	$ 1,130	$ 1,201	$ 1,146	$ 1,170	$ 1,191	(5)
Ending reserves - principal	$ 1,074	$ 1,149	$ 1,093	$ 1,114	$ 1,135	(5)
Ending reserves - interest and fees	$ 56	$ 52	$ 53	$ 56	$ 56	-
% of loans	1.7%	1.7%	1.7%	1.8%	1.9%	
% of past due	163%	167%	165%	171%	159%	
Average loans	$ 67.6	$ 67.7	$ 66.4	$ 65.2	$ 64.5	5
Net write-off rate (principal only) (K)	1.5%	1.4%	1.5%	1.6%	1.7%	
Net write-off rate (principal, interest and fees) (K)	1.8%	1.6%	1.7%	1.9%	2.0%	
30 days past due loans as a % of total	1.0%	1.0%	1.1%	1.0%	1.2%	
Net interest income divided by average loans (L)	8.6%	8.4%	8.5%	8.1%	8.4%	
Net interest yield on Card Member loans (L)	9.6%	9.3%	9.3%	9.2%	9.5%	

- Denotes a variance of more than 100 percent.

U.S. Card Services

(Preliminary)

Selected Income Statement Data

(Millions, except percentages)

	Quarters Ended					% Change
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014	Mar 31, 2015 vs. Mar 31, 2014
Revenues						
Non-interest revenues (A)	$ 3,148	$ 3,253	$ 3,188	$ 3,196	$ 2,991	5
Interest income	1,529	1,490	1,465	1,408	1,423	7
Interest expense	152	149	152	153	150	1
Net interest income	1,377	1,341	1,313	1,255	1,273	8
Total revenues net of interest expense	4,525	4,594	4,501	4,451	4,264	6
Provisions for losses	296	399	316	339	342	(13)
Total revenues net of interest expense after provisions for losses	4,229	4,195	4,185	4,112	3,922	8
Expenses						
Marketing, promotion, rewards, (A)						
Card Member services and other	1,733	2,038	1,764	1,839	1,556	11
Salaries and employee benefits						
and other operating expenses	1,016	1,074	1,010	1,073	960	6
Total	2,749	3,112	2,774	2,912	2,516	9
Pretax segment income	1,480	1,083	1,411	1,200	1,406	5
Income tax provision	546	418	522	430	530	3
Segment income	$ 934	$ 665	$ 889	$ 770	$ 876	7
Effective tax rate	36.9%	38.6%	37.0%	35.8%	37.7%	

Selected Statistical Information

(Billions, except percentages and where indicated)

Card billed business	$ 132.5	$ 145.0	$ 136.2	$ 136.5	$ 124.3	7
Total cards-in-force (millions)	45.9	45.6	45.2	44.7	44.1	4
Basic cards-in-force (millions)	34.2	34.0	33.7	33.3	32.8	4
Average basic Card Member spending (dollars)	$ 3,875	$ 4,281	$ 4,069	$ 4,133	$ 3,805	2
U.S. Consumer Travel:						
Travel sales (millions)	$ 988	$ 817	$ 956	$ 1,027	$ 974	1
Travel commissions and fees/sales	6.6%	7.5%	7.4%	7.4%	6.5%	
Total segment assets	$ 107.7	$ 113.2	$ 103.3	$ 101.1	$ 98.9	9
Segment capital (M)	$ 10.8	$ 10.4	$ 9.9	$ 9.9	$ 9.7	11
Return on average segment capital (N)	32.1%	32.5%	35.5%	35.3%	35.6%	
Return on average tangible segment capital (N)	33.2%	33.6%	36.6%	36.5%	36.9%	
Card Member receivables:						
Total receivables	$ 21.5	$ 22.5	$ 21.3	$ 21.2	$ 20.7	4
30 days past due as a % of total	1.7%	1.7%	1.6%	1.5%	1.8%	
Average receivables	$ 21.3	$ 21.8	$ 21.4	$ 21.3	$ 20.6	3
Net write-off rate (principal only) (K)	2.2%	1.4%	1.5%	1.8%	1.8%	
Net write-off rate (principal and fees) (K)	2.4%	1.6%	1.7%	2.0%	2.0%	
Card Member loans:						
Total loans	$ 59.9	$ 62.6	$ 58.0	$ 57.7	$ 55.8	7
30 days past due loans as a % of total	1.0%	1.0%	1.0%	0.9%	1.1%	
Average loans	$ 60.4	$ 59.7	$ 58.0	$ 56.8	$ 56.1	8
Net write-off rate (principal only) (K)	1.5%	1.3%	1.4%	1.6%	1.7%	
Net write-off rate (principal, interest and fees) (K)	1.7%	1.5%	1.6%	1.8%	1.9%	
Net interest income divided by average loans (L)	9.1%	9.0%	9.1%	8.9%	9.2%	
Net interest yield on Card Member loans (L)	9.5%	9.1%	9.2%	9.1%	9.4%	

 # - Denotes a variance of more than 100 percent.

International Card Services

(Preliminary)

Selected Income Statement Data

(Millions, except percentages)

	Quarters Ended					% Change
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014	Mar 31, 2015 vs. Mar 31, 2014
Revenues						
Non-interest revenues	$ 1,061	$ 1,166	$ 1,206	$ 1,208	$ 1,157	(8)
Interest income	244	260	273	275	277	(12)
Interest expense	64	71	85	92	82	(22)
Net interest income	180	189	188	183	195	(8)
Total revenues net of interest expense	1,241	1,355	1,394	1,391	1,352	(8)
Provisions for losses	76	95	98	90	87	(13)
Total revenues net of interest expense after provisions for losses	1,165	1,260	1,296	1,301	1,265	(8)
Expenses						
Marketing, promotion, rewards, Card Member services and other	437	555	532	577	496	(12)
Salaries and employee benefits and other operating expenses	544	704	588	655	566	(4)
Total	981	1,259	1,120	1,232	1,062	(8)
Pretax segment income	184	1	176	69	203	(9)
Income tax provision/(benefit)	50	(32)	34	(8)	44	14
Segment income	$ 134	$ 33	$ 142	$ 77	$ 159	(16)
Effective tax rate	27.2 %	#	19.3%	-11.6%	21.7%	

Selected Statistical Information

(Billions, except percentages and where indicated)

Card billed business	$ 28.7	$ 34.0	$ 33.9	$ 34.1	$ 31.9	(10)
Total cards-in-force (millions)	14.9	15.7	15.8	15.7	15.7	(5)
Basic cards-in-force (millions)	10.4	11.0	10.9	10.9	10.9	(5)
Average basic Card Member spending (dollars)	$ 2,729	$ 3,109	$ 3,100	$ 3,137	$ 2,942	(7)
International Consumer Travel:						
Travel sales (millions)	$ 334	$ 353	$ 362	$ 354	$ 353	(5)
Travel commissions and fees/sales	7.2%	7.4%	6.9%	6.8%	6.2%	
Total segment assets	$ 29.0	$ 30.7	$ 31.1	$ 31.6	$ 30.4	(5)
Segment capital (M)	$ 3.2	$ 3.0	$ 3.0	$ 3.0	$ 3.0	8
Return on average segment capital (N)	12.7%	13.6%	15.8%	15.7%	20.0%	
Return on average tangible segment capital (N)	22.3%	24.6%	28.9%	28.8%	36.8%	
Card Member receivables:						
Total receivables	$ 6.4	$ 7.7	$ 7.3	$ 7.5	$ 7.2	(11)
30 days past billing as a % of total	1.6%	1.3%	1.4%	1.3%	1.4%	
Net write-off rate (principal only) (K)	1.9%	1.8%	1.9%	1.9%	1.9%	
Net write-off rate (principal and fees) (K)	2.0%	1.9%	2.1%	2.0%	2.0%	
Card Member loans:						
Total loans	$ 6.8	$ 7.7	$ 8.0	$ 8.6	$ 8.2	(17)
30 days past due loans as a % of total	1.8%	1.6%	1.6%	1.6%	1.7%	
Average loans	$ 7.2	$ 7.9	$ 8.3	$ 8.3	$ 8.3	(13)
Net write-off rate (principal only) (K)	2.0%	1.9%	1.9%	2.0%	2.2%	
Net write-off rate (principal, interest and fees) (K)	2.5%	2.4%	2.4%	2.4%	2.7%	
Net interest income divided by average loans (O)	10.0%	9.6%	9.1%	8.8%	9.5%	
Net interest yield on Card Member loans (O)	10.9%	10.5%	9.9%	9.6%	10.1%	

 # - Denotes a variance of more than 100 percent.

Global Commercial Services

(Preliminary)

Selected Income Statement Data

(Millions, except percentages)

	Quarters Ended					% Change
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014	Mar 31, 2015 vs. Mar 31, 2014
Revenues						
Non-interest revenues	$ 871	$ 1,635	$ 957	$ 1,332	$ 1,249	(30)
Interest income	4	4	4	3	4	-
Interest expense	48	54	61	66	59	(19)
Net interest expense	(44)	(50)	(57)	(63)	(55)	(20)
Total revenues net of interest expense	827	1,585	900	1,269	1,194	(31)
Provisions for losses	35	50	49	43	38	(8)
Total revenues net of interest expense after provisions for losses	792	1,535	851	1,226	1,156	(31)
Expenses						
Marketing, promotion, rewards, Card Member services and other	164	178	161	177	166	(1)
Salaries and employee benefits and other operating expenses	344	408	381	184	705	(51)
Total	508	586	542	361	871	(42)
Pretax segment income	284	949	309	865	285	(0)
Income tax provision	104	355	105	304	101	3
Segment income	$ 180	$ 594	$ 204	$ 561	$ 184	(2)
Effective tax rate	36.6%	37.4%	34.0%	35.1%	35.4%	

Selected Statistical Information

(Billions, except percentages and where indicated)

Card billed business	$ 45.3	$ 47.1	$ 46.5	$ 47.6	$ 45.5	(0)
Total cards-in-force (millions)	6.9	6.9	6.9	7.0	7.1	(3)
Basic cards-in-force (millions)	6.9	6.9	6.9	7.0	7.1	(3)
Average basic Card Member spending (dollars)	$ 6,567	$ 6,817	$ 6,691	$ 6,781	$ 6,429	2
Total segment assets	$ 19.6	$ 18.5	$ 20.6	$ 20.8	$ 21.6	(9)
Segment capital (M)	$ 4.1	$ 3.8	$ 3.8	$ 3.8	$ 3.8	9
Return on average segment capital (N)	39.9%	40.9%	30.3%	32.0%	23.2%	
Return on average tangible segment capital (N)	70.6%	74.4%	56.0%	60.3%	44.4%	
Card Member receivables:						
Total receivables	$ 15.7	$ 14.6	$ 16.4	$ 16.5	$ 16.6	(5)
90 days past billing as a % of total	0.7%	0.8%	0.8%	0.7%	0.7%	
Net loss ratio (as a % of charge volume)	0.10%	0.08%	0.09%	0.09%	0.09%	

- Denotes a variance of more than 100 percent.

Global Network & Merchant Services

(Preliminary)

Selected Income Statement Data

(Millions, except percentages)

	Quarters Ended					% Change
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014	Mar 31, 2015 vs. Mar 31, 2014
Revenues						
Non-interest revenues	$ 1,270	$ 1,399	$ 1,368	$ 1,366	$ 1,293	(2)
Interest income	20	17	14	11	10	#
Interest expense	(54)	(61)	(68)	(78)	(62)	(13)
Net interest income	74	78	82	89	72	3
Total revenues net of interest expense	1,344	1,477	1,450	1,455	1,365	(2)
Provisions for losses	11	35	24	18	16	(31)
Total revenues net of interest expense after provisions for losses	1,333	1,442	1,426	1,437	1,349	(1)
Expenses						
Marketing, promotion, rewards, Card Member services and other	147	185	201	277	156	(6)
Salaries and employee benefits and other operating expenses	488	587	555	582	491	(1)
Total	635	772	756	859	647	(2)
Pretax segment income	698	670	670	578	702	(1)
Income tax provision	254	253	243	205	259	(2)
Segment income	$ 444	$ 417	$ 427	$ 373	$ 443	0
Effective tax rate	36.4%	37.8%	36.3%	35.5%	36.9%	

Selected Statistical Information

(Billions, except percentages and where indicated)

Global Card billed business (P)	$ 245.6	$ 268.5	$ 258.1	$ 258.1	$ 238.1	3
Global Network & Merchant Services:						
Total segment assets	$ 17.8	$ 18.1	$ 18.2	$ 18.7	$ 18.3	(3)
Segment capital (M)	$ 2.2	$ 2.0	$ 2.0	$ 2.0	$ 1.9	13
Return on average segment capital (N)	82.1%	84.0%	82.6%	79.4%	81.2%	
Return on average tangible segment capital (N)	90.6%	92.9%	91.3%	87.8%	89.7%	
Global Network Services:						
Card billed business	$ 39.1	$ 42.5	$ 41.6	$ 40.1	$ 36.6	7
Total cards-in-force (millions)	44.5	44.0	43.2	42.5	41.3	8

- Denotes a variance of more than 100 percent.

American Express Company **(Preliminary)**

Components of Return on Average Equity (ROE), Return on Average Common Equity (ROCE), and Return on Average Tangible Common Equity (ROTCE)

Appendix I

(Millions, except percentages)

	For the Twelve Months Ended				
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014
ROE					
Net income	$ 5,978	$ 5,885	$ 5,746	$ 5,635	$ 5,511
Average shareholders' equity	$ 20,606	$ 20,254	$ 19,948	$ 19,591	$ 19,442
Return on average equity (Q)	29.0%	29.1%	28.8%	28.8%	28.3%
Reconciliation of ROCE and ROTCE					
Net income	$ 5,978	$ 5,885	$ 5,746	$ 5,635	$ 5,511
Preferred shares dividends and related accretion	-	-	-	-	-
Earnings allocated to participating share awards and other	45	46	46	47	48
Net income attributable to common shareholders	$ 5,933	$ 5,839	$ 5,700	$ 5,588	$ 5,463
Average shareholders' equity	$ 20,606	$ 20,254	$ 19,948	$ 19,591	$ 19,442
Average preferred shares	350	114	-	-	-
Average common shareholders' equity	$ 20,256	$ 20,140	$ 19,948	$ 19,591	$ 19,442
Average goodwill and other intangibles	3,845	3,888	3,941	3,994	4,012
Average tangible common shareholders' equity	$ 16,411	$ 16,252	$ 16,007	$ 15,597	$ 15,430
Return on average common equity (Q)	29.3%	29.0%	28.6%	28.5%	28.1%
Return on average tangible common equity (R)	36.2%	35.9%	35.6%	35.8%	35.4%

American Express Company (Preliminary)

Components of Return on Average Segment Capital (ROSC) and Return on Average Tangible Segment Capital (ROTSC)

Appendix II

(Millions, except percentages)

	For the Twelve Months Ended				
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014
U.S. Card Services					
Segment income	$ 3,258	$ 3,200	$ 3,399	$ 3,292	$ 3,265
Average segment capital	$ 10,148	$ 9,843	$ 9,580	$ 9,337	$ 9,180
Average goodwill and other intangibles	339	319	299	311	323
Average tangible segment capital	$ 9,809	$ 9,524	$ 9,281	$ 9,026	$ 8,857
Return on average segment capital (S)	32.1%	32.5%	35.5%	35.3%	35.6%
Return on average tangible segment capital (S)	33.2%	33.6%	36.6%	36.5%	36.9%
International Card Services					
Segment income	$ 386	$ 411	$ 481	$ 481	$ 612
Average segment capital	$ 3,043	$ 3,020	$ 3,043	$ 3,063	$ 3,053
Average goodwill and other intangibles	1,311	1,350	1,376	1,394	1,389
Average tangible segment capital	$ 1,732	$ 1,670	$ 1,667	$ 1,669	$ 1,664
Return on average segment capital (S)	12.7%	13.6%	15.8%	15.7%	20.0%
Return on average tangible segment capital (S)	22.3%	24.6%	28.9%	28.8%	36.8%
Global Commercial Services					
Segment income	$ 1,539	$ 1,543	$ 1,131	$ 1,188	$ 853
Average segment capital	$ 3,859	$ 3,771	$ 3,736	$ 3,707	$ 3,679
Average goodwill and other intangibles	1,678	1,696	1,715	1,736	1,759
Average tangible segment capital	$ 2,181	$ 2,075	$ 2,021	$ 1,971	$ 1,920
Return on average segment capital (S)	39.9%	40.9%	30.3%	32.0%	23.2%
Return on average tangible segment capital (S)	70.6%	74.4%	56.0%	60.3%	44.4%
Global Network & Merchant Services					
Segment income	$ 1,661	$ 1,660	$ 1,642	$ 1,606	$ 1,645
Average segment capital	$ 2,024	$ 1,976	$ 1,989	$ 2,022	$ 2,026
Average goodwill and other intangibles	190	189	190	192	193
Average tangible segment capital	$ 1,834	$ 1,787	$ 1,799	$ 1,830	$ 1,833
Return on average segment capital (S)	82.1%	84.0%	82.6%	79.4%	81.2%
Return on average tangible segment capital (S)	90.6%	92.9%	91.3%	87.8%	89.7%

American Express Company **(Preliminary)**

Net Interest Yield on Card Member Loans

Appendix III

(Millions, except percentages and where indicated)

	Quarters Ended				
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014
Net interest income	$ 1,447	$ 1,424	$ 1,395	$ 1,316	$ 1,337
Exclude:					
Interest expense not attributable to the Company's Card Member loan portfolio	$ 249	$ 250	$ 247	$ 259	$ 263
Interest income not attributable to the Company's Card Member loan portfolio	$ (95)	$ (92)	$ (90)	$ (89)	$ (88)
Adjusted net interest income (T)	$ 1,601	$ 1,582	$ 1,552	$ 1,486	$ 1,512
Average loans (billions)	$ 67.6	$ 67.7	$ 66.4	$ 65.2	$ 64.5
Exclude:					
Unamortized deferred card fees, net of direct acquisition costs of Card Member loans, and other (billions)	$ (0.2)	$ (0.2)	$ (0.2)	$ (0.2)	$ (0.2)
Adjusted average loans (billions) (U)	$ 67.4	$ 67.5	$ 66.2	$ 65.0	$ 64.3
Net interest income divided by average loans (V)	8.6%	8.4%	8.5%	8.1%	8.4%
Net interest yield on Card Member loans (W)	9.6%	9.3%	9.3%	9.2%	9.5%

U.S. Card Services and International Card Services

(Preliminary)

Net Interest Yield on Card Member Loans

Appendix IV

(Millions, except percentages and where indicated)

	Quarters Ended				
	Mar 31, 2015	Dec 31, 2014	Sep 30, 2014	Jun 30, 2014	Mar 31, 2014
USCS:					
Net interest income	$ 1,377	$ 1,341	$ 1,313	$ 1,255	$ 1,273
Exclude:					
Interest expense not attributable to the Company's Card Member loan portfolio	$ 38	$ 39	$ 39	$ 40	$ 39
Interest income not attributable to the Company's Card Member loan portfolio	$ (3)	$ (3)	$ (3)	$ (3)	$ (3)
Adjusted net interest income (T)	$ 1,412	$ 1,377	$ 1,349	$ 1,292	$ 1,309
Average loans (billions)	$ 60.4	$ 59.7	$ 58.0	$ 56.8	$ 56.1
Exclude:					
Unamortized deferred card fees, net of direct acquisition costs of Card Member loans (billions)	$ -	$ -	$ -	$ -	$ 0.1
Adjusted average loans (billions) (U)	$ 60.4	$ 59.7	$ 58.0	$ 56.8	$ 56.2
Net interest income divided by average loans (V)	9.1%	9.0%	9.1%	8.9%	9.2%
Net interest yield on Card Member loans (W)	9.5%	9.1%	9.2%	9.1%	9.4%
ICS:					
Net interest income	$ 180	$ 189	$ 188	$ 183	$ 195
Exclude:					
Interest expense not attributable to the Company's Card Member loan portfolio	$ 18	$ 26	$ 24	$ 21	$ 18
Interest income not attributable to the Company's Card Member loan portfolio	$ (8)	$ (9)	$ (10)	$ (10)	$ (10)
Adjusted net interest income (T)	$ 190	$ 206	$ 202	$ 194	$ 203
Average loans (billions)	$ 7.2	$ 7.9	$ 8.3	$ 8.3	$ 8.3
Exclude:					
Unamortized deferred card fees, net of direct acquisition costs of Card Member loans, and other (billions)	$ (0.1)	$ (0.2)	$ (0.2)	$ (0.2)	$ (0.2)
Adjusted average loans (billions) (U)	$ 7.1	$ 7.7	$ 8.1	$ 8.1	$ 8.1
Net interest income divided by average loans (V)	10.0%	9.6%	9.1%	8.8%	9.5%
Net interest yield on Card Member loans (W)	10.9%	10.5%	9.9%	9.6%	10.1%

American Express Company (Preliminary)

Revenue and Expense Reconciliation

Appendix V

(Millions, except percentages)

	Quarters Ended		
	Mar 31, 2015	Mar 31, 2014	% Change
Consolidated:			
Reported total revenues net of interest expense	$ 7,950	$ 8,173	(3)
Global Business Travel ("GBT") revenues net of interest expense	-	339	
Adjusted total revenues net of interest expense	7,950	7,834	1
FX and GBT adjusted total revenues net of interest expense (X)		*7,570*	*5*
Reported total expenses	5,214	5,480	(5)
GBT expenses	-	336	
Adjusted total expenses	5,214	5,144	1
FX and GBT adjusted total expenses (X)		*4,975*	*5*
Global Commercial Services:			
Reported total revenues net of interest expense	827	1,194	(31)
GBT revenues net of interest expense	-	339	
Adjusted total revenues net of interest expense	827	855	(3)
FX and GBT adjusted total revenues net of interest expense (X)		*821*	*1*
Reported total expenses	508	871	(42)
GBT expenses	-	336	
Adjusted total expenses	$ 508	$ 535	(5)
FX and GBT adjusted total expenses (X)		*519*	*(2)*

Note: GBT revenues and expenses represent operating performance as reported in Q1'14. Adjustments do not include other Global Business Travel-related items, including equity earnings from the joint venture and impacts related to a transition services agreement that will phase out over time.

All Information in the preceding tables is presented on a basis prepared in accordance with U.S. generally accepted accounting principles (GAAP), unless otherwise indicated.

(A) In Q1'15, the Company changed the classification related to certain payments to co-brand partners reducing both marketing and promotion and discount revenue. The misclassification in prior periods has been conformed to the current period presentation. The discount rate for prior periods has also been revised accordingly, resulting in a reduction of between zero and one basis point in any period from what was originally reported.

(B) Represents net income, less earnings allocated to participating share awards of $11 million for the quarter ended March 31, 2015, $11 million for the quarter ended December 31, 2014, $11 million for the quarter ended September 30, 2014, $12 million for the quarter ended June 30, 2014 and $12 million for the quarter ended March 31, 2014.

(C) Refer to Appendix I for components of return on average equity, return on average common equity and return on average tangible common equity, a non-GAAP measure.

(D) Card billed business includes activities (including cash advances) related to proprietary cards, cards issued under network partnership agreements (non-proprietary billed business), and certain insurance fees charged on proprietary cards. In-store spend activity within retail co-brand portfolios in Global Network Services, from which the Company earns no revenue, is not included in non-proprietary billed business. Card billed business is reflected in the United States or outside the United States based on where the issuer is located.

(E) Total cards-in-force represents the number of cards that are issued and outstanding. Proprietary basic consumer cards-in-force includes basic cards issued to the primary account owner and does not include additional supplemental cards issued on that account. Proprietary basic small business and corporate cards-in-force include basic and supplemental cards issued to employee Card Members. Non-proprietary cards-in-force includes all cards that are issued and outstanding under network partnership agreements, except for retail co-brand Card Member accounts that have no out-of-store spend activity during the prior 12 month period.

(F) This calculation is designed to reflect pricing at merchants accepting general purpose American Express cards. It represents the percentage of billed business (both proprietary and Global Network Services) retained by the Company from merchants it acquires, prior to payments to third parties unrelated to merchant acceptance.

(G) Average basic Card Member spending and average fee per card are computed from proprietary card activities only. Average fee per card is computed based on net card fees, including the amortization of deferred direct acquisition costs divided by average worldwide proprietary cards-in-force. The adjusted average fee per card, which is a non-GAAP measure, is computed in the same manner, but excludes amortization of deferred direct acquisition costs. The amount of amortization excluded for these periods was $83 million for the quarter ended March 31, 2015, $79 million for the quarter ended December 31, 2014, $77 million for the quarter ended September 30, 2014, $77 million for the quarter ended June 30, 2014 and $73 million for the quarter ended March 31, 2014. The Company presents adjusted average fee per card because the Company believes this metric presents a useful indicator of card fee pricing across a range of its proprietary card products.

(H) Provisions for principal (resulting from authorized transactions) and fee reserve components.

(I) Consists of principal (resulting from authorized transactions), interest and/or fees, less recoveries.

(J) Beginning in first quarter 2014, reserves related for card-related fraud losses are reflected in Other liabilities. All periods include foreign currency translation adjustments and other items.

(K) The Company presents a net write-off rate based on principal losses only (i.e., excluding interest and/or fees) to be consistent with industry convention. In addition, because the Company's practice is to include uncollectible interest and/or fees as part of its total provision for losses, a net write-off rate including principal, interest and/or fees is also presented. Q1'15 reflects a change in timing of charge-offs for loans in certain modification programs from 180 days past due to 120 days past due beginning January 2015. Excluding the impact of the change, the USCS/ICS Charge net write-off rate – principal only was 1.9% and the USCS Lending net write-off rate - principal only was 1.4%.

(L) See Appendix III for quarterly calculations of net interest yield on Card Member loans, a non-GAAP measure, and net interest income divided by average loans, a GAAP measure, and the Company's rationale for

(M) Segment capital represents capital allocated to a segment based upon specific business operational needs, risk measures, and regulatory capital requirements.

(N) Refer to Appendix II for components of return on average segment capital and return on average tangible segment capital, a non-GAAP measure.

(O) See Appendix IV for calculations of net interest yield on Card Member loans, a non-GAAP measure, and net interest income divided by average loans, a GAAP measure, and the Company's rationale for presenting net interest yield on Card Member loans.

(P) Global Card billed business includes activities (including cash advances) related to proprietary cards, cards issued under network partnership agreements (non-proprietary billed business), and certain insurance fees charged on proprietary cards. In-store spend activity within retail co-brand portfolios in Global Network Services, from which the Company earns no revenue, is not included in non-proprietary billed

(Q) Return on average equity and return on average common equity are calculated by dividing one year period net income/net income attributable to common shareholders by one year average total shareholders' equity/average common shareholders' equity, respectively.

(R) Return on average tangible common equity, a non-GAAP measure, is computed in the same manner as return on average common equity except the computation of average tangible common shareholders' equity, a non-GAAP measure, excludes from average common shareholders' equity, average goodwill and other intangibles. The Company believes that return on average tangible common equity is a useful measure of the profitability of its business.

(S) Return on average segment capital is calculated by dividing one year period segment income by one year average segment capital. Return on average tangible segment capital, a non-GAAP measure, is computed in the same manner as return on average segment capital except the computation of average tangible segment capital, a non-GAAP measure, excludes average goodwill and other intangibles. The Company believes that return on average tangible segment capital is a useful measure of the profitability of its business.

(T) Adjusted net interest income, a non-GAAP measure, represents net interest income allocated to the Company's Card Member loan portfolio excluding the impact of interest expense and interest income not attributable to the Company's Card Member loan portfolio. The Company believes adjusted net interest income is useful to investors because it is a component of net interest yield on Card Member loans.

(U) Adjusted average loans, a non-GAAP measure, represents average Card Member loans excluding the impact of deferred card fees, net of deferred direct acquisition costs of Card Member loans, and other. The Company believes adjusted average loans is useful to investors because it is a component of net interest yield on Card Member loans.

(V) This calculation includes elements of total interest income and total interest expense that are not attributable to the Card Member loan portfolio, and thus is not representative of net interest yield on Card Member loans. The calculation includes interest income and interest expense attributable to investment securities and other interest-bearing deposits as well as to Card Member loans, and interest expense attributable to other activities, including Card Member receivables.

(W) Net interest yield on Card Member loans, a non-GAAP measure, is computed by dividing adjusted net interest income by adjusted average loans, computed on an annualized basis. The calculation of net interest yield on Card Member loans includes interest that is deemed uncollectible. For all presentations of net interest yield on Card Member loans, reserves and net write-offs related to uncollectible interest are recorded through provisions for losses - Card Member loans; therefore, such reserves and net write-offs are not included in the net interest yield calculation. The Company believes net interest yield on Card

(X) Revenue net of interest expense and total expenses on an FX adjusted basis are a non-GAAP measures. FX adjusted information assumes a constant exchange rate between the periods being compared for purposes of currency translation into U.S. dollars (i.e., assumes Q1'15 foreign exchange rates apply to Q1'14 results). Country results used to calculate FX adjusted revenues and expenses, which constitute non-GAAP measures, are subject to management allocations. The Company's calculations of non-GAAP measures may differ from the calculations of similarly titled measures of other companies.