

Climate Variability & Water Supply Resilience Goal



By 2030, increase our water system resiliency to respond to more extreme events by increasing URI* weighted average by 10% from 2020 baseline



BENEFITS

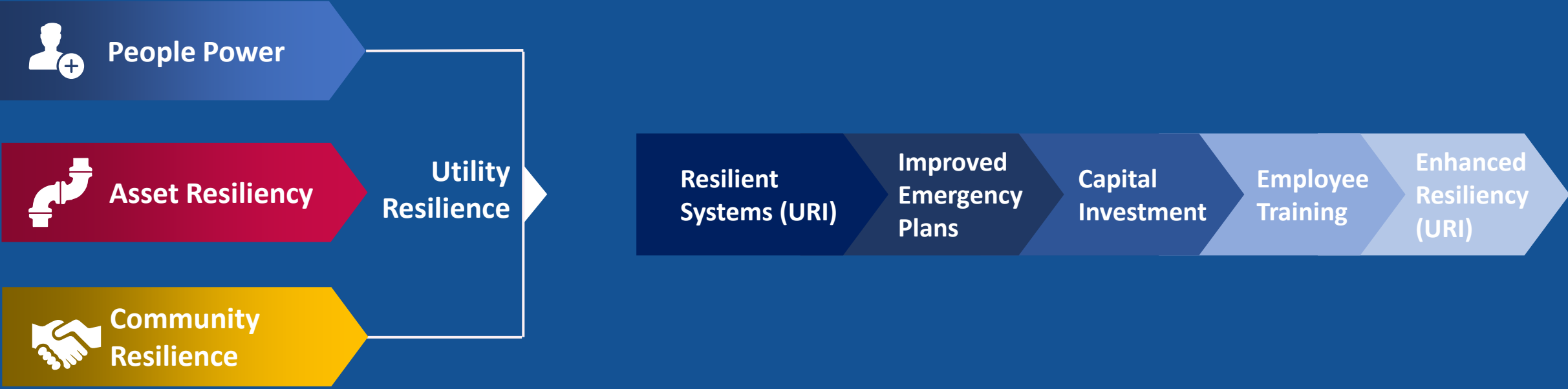
- Availability and reliability of service
- Robust, comprehensive emergency planning
- Response to extreme events
- Customer, employee and public safety
- Physical, cyber and fiscal security
- Workforce resiliency

*Utility Resilience Index

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URI assesses a utility's ability to absorb and cope with an incident and return to normal operations as quickly as possible.



STRATEGY

- Improvement opportunities
- Uniform approach to training
- Quicker and efficient return to normal operations
- Holistic approach to resiliency.