

Water System Resilience Goal

Achieved in 2025 with a 14% improvement from 2020 baseline



By 2030, increase our water system resiliency to respond to more extreme events by increasing URI* weighted average by 10% from 2020 baseline

2020 Baseline:

65.6

2025 Performance:

74.8

★Achieved★

14% Improvement



BENEFITS

- Availability and reliability of service
- Robust, comprehensive emergency planning
- Response to extreme events
- Customer, employee and public safety
- Physical, cyber and fiscal security
- Workforce resiliency

*Utility Resilience Index