



AMERICAN WATER

WE KEEP LIFE FLOWING™

American Water strives to conduct business in a safe manner that drives regulatory compliance, protects public health, and promotes environmental stewardship, all in support of American Water's value of Environmental Leadership.



ENVIRONMENTAL POLICY

AMERICAN WATER'S COMMITMENT

Compliance with relevant environmental laws, regulations, and standards.

- The requirements of environmental laws, regulations, and standards pertaining to each operation or activity will be understood and implemented. Our strategies will be developed to allow for compliance with new standards or requirements as set by applicable regulations and regulatory agencies.

Sustaining the environment through responsible business practices that promote environmental stewardship with a holistic approach to the prevention of pollution.

- Operations and investments will promote environmental stewardship on American Water's owned land; where our operations, activities, or practices could impact the environment.
- Similar standards are strongly encouraged from Company partners, suppliers, agents, and contractors as outlined in American Water's Supplier Code of Conduct and will be considered in vendor selection.
- Environmental performance and the implementation of this policy will be discussed with Company stakeholders.

Effective and efficient use of natural resources, including energy.

- Natural resources include air, water, energy, and land. Use of energy can contribute to climate change through the emission of greenhouse gases (GHG), which could have implications for our business and our customers, as it could affect the availability and quality of water resources. By working to achieve a high level of energy efficiency, promoting renewable energy generation and encouraging transportation in a sustainable manner, American Water contributes to global GHG reduction efforts.

- Capital investment projects will strive to reduce the impact on resource consumption including water use, selection of environmentally compatible materials, waste production, and energy efficiency for both the construction of facilities and within the facility itself.
- Comprehensive planning studies, capital projects and other engineering-related activities will consider both effective and efficient use of natural resources as well as environmental stewardship opportunities. Projects will also consider use of sustainable solutions and the possibility of the inclusion of environmental stewardship components.
- Sustainable water resource management is a central element of the business. This includes watershed protection efforts, often partnering with local communities. It also includes the development of sustainable water resources and implementation of integrated water resource management programs. We focus on customer education and reducing water loss through the expansion of water efficiency measures by implementing best practices and leveraging technology for company assets, operations, and customers.
- Land resources are used both for the development of Company operations and for the management of the wastes produced during operations. Effective waste management is essential and waste will be properly stored and disposed of in accordance with applicable regulations. Recycling, reuse, incineration, or biodegradation with energy recovery in operations is encouraged.