Pivotree Products Overview

Analyst Presentation
November 2024



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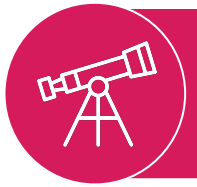
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Analyst Day Overview

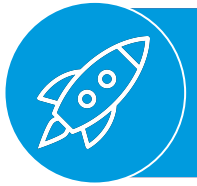
1. Pivotree Strategy Revisited
2. Professional Services
3. Managed Services
4. Pivotree Control Tower
5. Pivotree SKU Build
6. Pivotree WMS

Pivotree The Frictionless Commerce Company



VISION

A world where commerce is frictionless



MISSION

Make it easier for businesses to optimize **Search**, **Find, Trust, Buy, Get, Keep** through the adoption of innovative solutions in a rapidly changing world



WINNING ASPIRATION

We aspire to be **the leading** (by revenue) **product and services company** for frictionless commerce solutions



HOW WE WILL WIN

1. **Scale** our ability to identify and solve friction in commerce by building on capabilities that we have
2. Strategically apply **AI** and **Machine Learning** to transform and solve friction in commerce while evaluating **emerging technology** to solve business problems that might constitute the next area to scale
3. Build a **packaged suite of essential products and services** that make it easier for our targeted customers to identify and adopt critical components that advance their frictionless commerce journeys
4. Enable the **"Pivotree connective tissue"** between our essential products and core capabilities, where it is necessary, to solve clients' business problems **(the ecosystem)**

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1 | Pivotree Strategy



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Service Catalog

	Professional Services $43.0M TTM Revenue	Legacy Managed Services $21.6M TTM Revenue	Managed & IP Solutions $16.4M TTM Revenue
pivotree commerce shopify, VTEX, ORACLE COMMERCE, SAP Gold Partner, elasticpath	*Services:* Digital Transformation Consulting UI/UX Design Systems Integration Application Integration Training Staff Augmentation Penetration Testing	*Services:* General Managed Services (On Prem) General Managed Services (Cloud) Oracle ATG Managed Services BusOps Support Security & Compliance	*Services:* BusOps Support *Product:* Pivotree Control Tower
pivotree data management STIBO SYSTEMS MASTER DATA MANAGEMENT, Informatica, Syndigo, precisely	*Services:* Data Assessment Systems Integration Application Integration Pivotree SKU Build Services Data Governance Taxonomy Build		*Services:* Data MAS Data FAS SKU Enrichment Services (SDS) *Product:* Pivotree SKU Build DIVE
pivotree supply chain fluentcommerce order management. accelerated., IBM sterling commerce, KÖRBER	*Services:* Systems Integration Application Integration	*Services:* IBM Sterling WMS Product Support Dedicated Support	*Services:* Fluent Managed Services Dedicated Support *Product:* Pivotree WMS Pivotree Control Tower

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What is Different Now

Increased Focus

Business Segmentation

Professional Services
Managed IP & Solutions
$60M of Revenue [1]

Legacy Managed Services
$21M of Revenue [1]

Removal of Business Units

Retained Skills Across All Domains
Delivery of Holistic Solutions for Clients
OpEx Spend Optimized Across Old BUs

Leaner Business Model

$8.5M of Annual Cost Savings

Removed Fixed DC Costs
Right-Sizing of Bench Resources
Right Sizing of SG&A

Workforce Reduction

10% Overall Headcount Reduction
~50% Reduction in Leadership Team
Retention of Key Employees

Healthy Financial Position

$6M of Cash & $25M Credit Line
Positioned to Generate Cash Flow
Continued Product and GTM Investment

Product Innovation

Pivotree SKU Build

Accelerating the Acquisition of SKUs
Increasing Automation of SKUs
Resale of Completed SKUs

Pivotree Control Tower

Compatible Technologies:
Fluent, Vtex, Precisely, Enterworks
Continuing to Expand Coverage
Attach to New Customers

Pivotree WMS

Self-Funded R&D Team
MVP Completed
GTM Accelerating

[1] *TTM, ended September 30, 2024*

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2 Professional Services

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Professional Services Overview

Market Overview

- North American Market Size of $340B, 8% CAGR through 2030 [1]
- Relevant Pivotree TAM of $20B+ [2]
- Competitors:
  - *Commerce:* Logic Info, Valtech, VML, Publicis Sapient
  - *Data / Supply Chain:* Infosys, TCS, Object Edge, Amplifi, Nexer
  - *Other GSIs:* Accenture, Deloitte, etc.

What We Do

Leverage Technology to Differentiate Delivery of Business Outcomes

- Digital Transformation Strategy & Consulting
- UI/UX Design
- Systems / Application Integration
- SKU Build Services and Building Taxonomies/Schemas

Value to Pivotree

- Customer Acquisition
- Source of Valuable Customer Insights for Innovation
- Generates Investable Capital

Awards & Recognition

- Syndigo – Americas Partner of the Year – 2023
- Stibo Systems – Systems Integrator of the Year – 2023
- Spryker – Transformation Catalyst Award – 2023
- Fluent Commerce – Wave Champion (Highest Partner Level)
- AWS – Advanced Consulting Partner
- Shopify, Vtex - Strategic Partners

Current State of The Business

- TTM Revenue: $44M
- TTM Gross Profit: 36%, with significant upside
- Refined Focus to Identified Growth Platforms
- Contracts are Time & Materials-based

Examples

- ***Digital Transformation Consulting Leading to Downstream Execution:***
  - *Profile:* Leading Canadian Fashion Retailer
  - *Objectives:* Accelerate & Simplify Digital Channels
  - *Outcome:* Digital Transformation Roadmap & Technology Recommendation
  - *Next Steps:* Shopify Implementation & PIM Implementation
- ***SKU Build POC Delivering Immediate Revenue & Follow-On Opportunities:***
  - *Profile:* Electric Part Component Manufacturer
  - *Objectives:* Improve Digital Channel Sales
  - *Solution:* Leverage SKU Build to Improve Sales Readiness Across SKUs
  - *Next Steps:* Evaluation of Commerce Platform & Capabilities
- ***Client Retention Migrating from Oracle ATG to Vtex:***
  - *Profile:* Footwear Retailer
  - *Objectives:* Modernize & Future-Proof Digital Channels
  - *Solution:* Complex Migration from Legacy Oracle ATG to Modern Vtex
  - *Next Steps:* Continued Support & Maintenance

[1]*Grand View Research – North America IT Professional Services Market Size & Outlook*
[2]*McKinsey – Technology Trends Outlook 2024 – Next-Generation-Software Development*

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3 Managed Services



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Managed & IP Solutions

Market Overview

Total Estimated Market Opportunity of $50.1B

- Managed Services and Pivotree Control Tower – $34B
- Strategic Data Services and Pivotree SKU Build – $10.6B
- Pivotree WMS – $5.5B

Current State of The Business

- TTM Revenue: $16M
- Multiple offerings at various points in a their maturity cycle
- Continued product investment in SKU Build, Control Tower and WMS
- Contracts are recurring revenue based or volume based models

What We Do

- Data Management MAS and FAS
- BusOps Support
- Fluent Managed Services
- Pivotree Data Enrichment Services
- Pivotree SKU Build
- Pivotree Control Tower
- Pivotree WMS

Examples

- Multiple active Fluent OMS customers using and being supported by Control Tower
- Retail, Industrial Goods, Electronic Components, Medical Devices, Automotive SKU Build taxonomy and product data enrichment customers
- Supporting brand name customers using WMS on daily basis

Value to Pivotree

- Largest Growth Potential
- Stable and Predictable Recurring Revenues Streams
- High-Margin Revenues Creating Investable Capital
- Distinct Competitive Advantage Over IT Services Peers

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Legacy Managed Services Overview

Market Overview

- North American Market Size of $97B, 13% CAGR through 2030 [1]
- Relevant Pivotree TAM of $7B+ [2]
- Many legacy technologies remain with significant install bases but are out of support, creating a need for continued maintenance and expertise before expensive and complex migrations

Current State of The Business

- TTM Revenue: $22M, 30% decline vs. prior TTM period
- TTM Gross Profit: >45%
- ***Legacy Managed Services Portfolio:***
  - *Oracle ATG* – EOL Technology with Large Install Base
  - *Elastic Path* – Modern Platform Tailored for the Mid-Market
  - *General Managed Hosting* – Cloud Hosting and Support
  - *IBM Sterling WMS* – EOL Technology with Large Install Base

What We Do

Maximize the Lifespan of Customers' Technology Investments

- Managed Cloud Hosting Services
- Level 1 & 2 Support
- Application Support
- Security

Certifications

- PCI
- SOC1
- SOC2
- ISO 27001

Value to Pivotree

- Predictable Recurring Revenues
- Direct Cost Structure
- High Margins, Generating Investable Capital

Examples

- ***Oracle ATG Upgrade & Migration to AWS:***
  - *Profile:* Retailer Planning to Migrate to New Technology
  - *Objectives:* Operational Cost Reduction Prior to Re-Platforming
  - *Outcome:* Migration of ATG from On-Prem to AWS & 12 mos. of support
- ***Long Time IBM Sterling WMS Customer Becomes PVT WMS Prospect:***
  - *Profile:* Leading Global 3PL with a Perpetual Sterling WMS License
  - *Objectives:* Reduce Risk of EOL Technology While Evaluating a New WMS
  - *Outcome:* PVT has Provided Support for IBM Sterling Platform for 5+ years
  - *Next Steps:* Evaluation of PVT WMS as destination platform

[1]Grand View Research – North America Managed Services Market Size & Outlook
[2]6sense – Oracle ATG Web Commerce – assumes install-base of 4.3k, spending $1.0-1.5M annually

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4 Pivotree Control Tower



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Pivotree™ Control Tower

Where **observability** and **analytics** come together to remove **friction** from customer experiences.

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Control Tower Addresses a Need in the Market

11+ Most eCommerce ecosystems are made up of **more than 11 applications**.

51% of retailers want to see real-time **insights across** their operations.

47% of the **SaaS solutions** evaluated by Forrester were rated **below par on Reporting and Analytics** capabilities.



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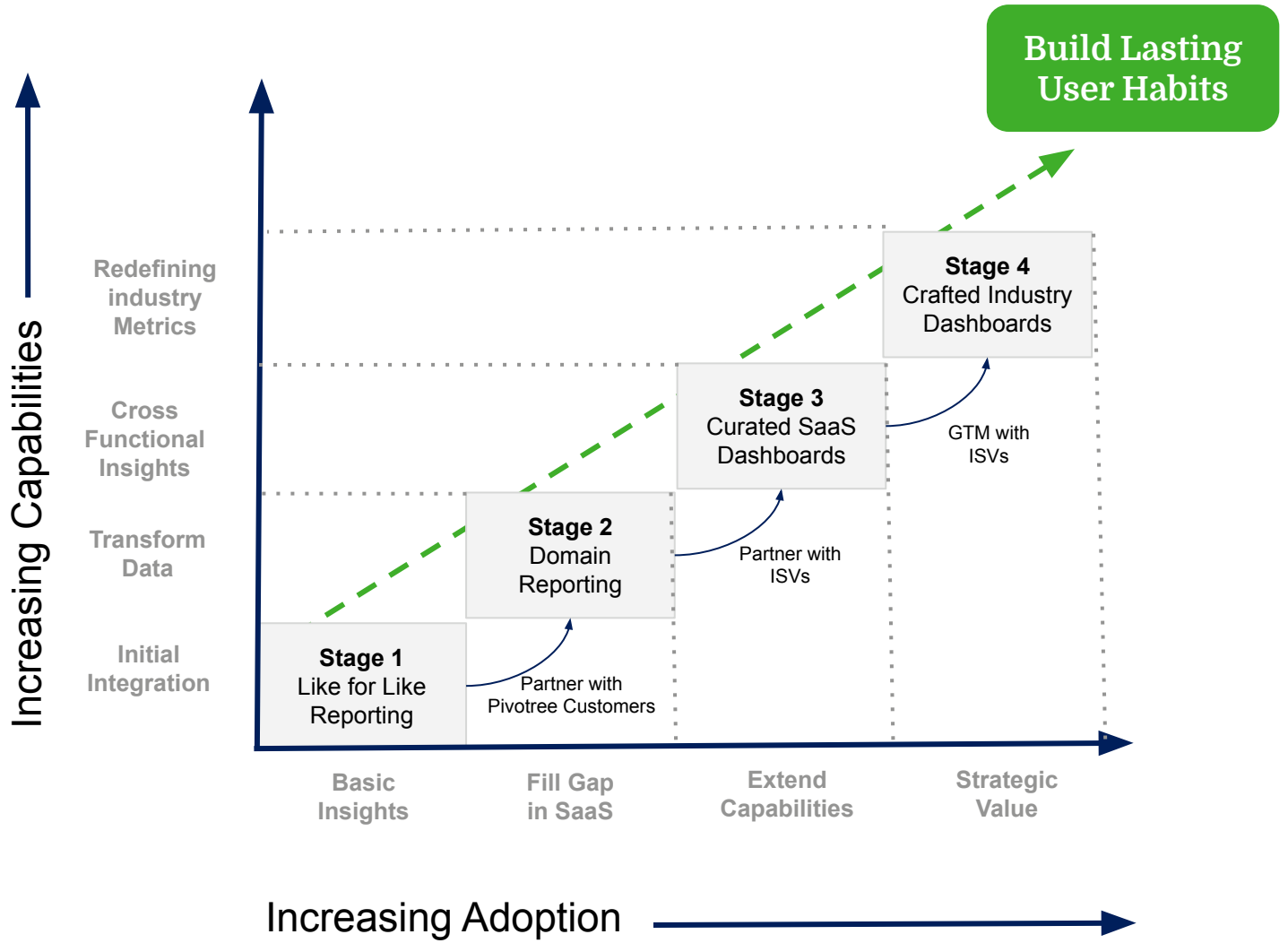
Control Tower Vision: Deliver Value Through Rich Analytic Experiences

Transform Data

Cross Functional Analytics

Curated Dashboards and Analytics by Platform

Crafted Dashboards and Analytics by Industry



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Market Size

Domain	Status	Capabilities	Global	SAM ARR	SOM ARR
Fulfillment	In Market	Reporting and business insights for order management, fulfillment and returns.		$2,040,000	$600,000
	In Market	Marketplace performance reporting.			
	In Market	BOPIS and BOSFS performance reporting.			
	MVP	Inventory analytics and insights.			
	Concept Discussion	Cross functional reporting and analytics.		$29,952,000	$480,000
Commerce	MVP	Reporting and business insights for order capture, fulfillment and returns.		$62,400,000	$480,000
	Prototype	Seller scorecard			
	MVP	Reporting and business insights for order capture, fulfillment and returns.	$34,000,000,000	$141,408,000	$480,000
Data Health	MVP	Data completeness reporting and analytics.		$42,000,000	$480,000
	MVP	Data enrichment workflows reporting and analytics.			
	Prototype	Reseller scorecard.			
	Concept Discussion	Data quality reporting and analytics.			
	Concept Discussion	Cross functional reporting and analytics.		$228,000,000	$480,000
	Concept Discussion	Cross functional reporting and analytics.		$18,000,000	$480,000
	Concept Discussion	Cross functional reporting and analytics.		$336,000,000	$480,000
Total			$34,000,000,000	$10,317,600,000	$3,960,000

* includes 7 existing Fluent customers.

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What We Are Hearing



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Pivotree Control Tower Demo

- Overview / Orientation
- Key fulfillment metrics
- Key ecommerce metrics
- Key data health metrics, including distribution channel data health



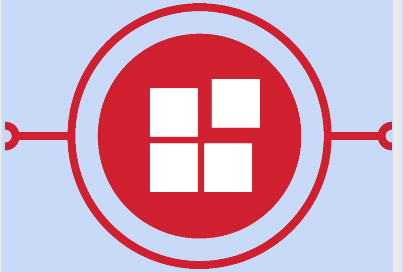
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5 | Pivotree SKU Build

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Product Assortment Growth: The Bigger Context

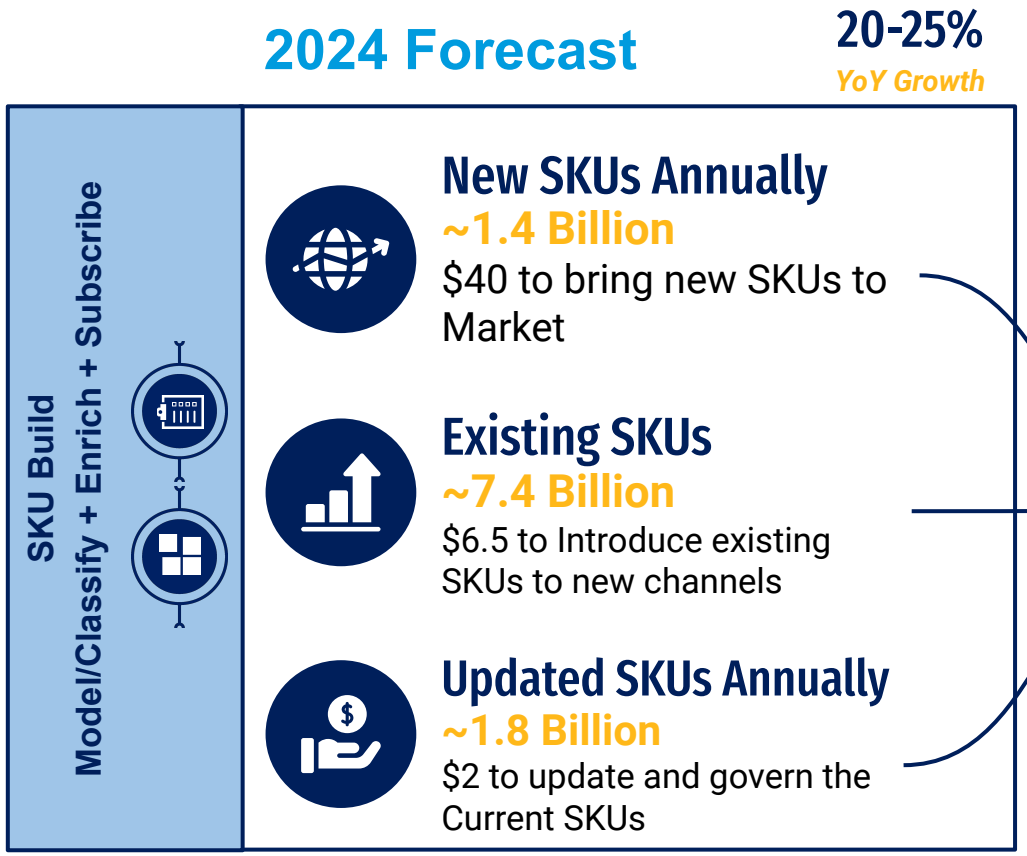
RESELLERS (B2B DISTRIBUTION AND B2C RETAIL)

STRATEGY & VENDOR SOURCING		DATA ACQUISITION AND ENRICHMENT		SYNDICATE DATA
				
Define What to Sell	**Product Acquisition**	**Model & Classify**	**Data Enrichment**	**Channel Sales**
Augment categories Meet customer demand Pursue endless aisle	Find suppliers Determine what to buy Negotiate details Import information for ERPs	Define taxonomies and schemas. Classify products to define what data to collect during enrichment	Source, enrich and augment product data to improve conversion and reduce returns.	Move enriched SKU data into different channels: branded website, marketplaces, retail partners

SKU Build 2024 & 2025 Focus

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Market Sizing (NA)



TAM for SKU work
~$110 Billion
To add new SKUs, and maintain the current SKU's

TAM
$110B
Current Spend on SKUs:
Assortment planning, sourcing, classification, enrichment, channel syndication, channel additions, SKU content updates

SAM
$3B
ICPs Chosen:
Electrical Distribution
Automotive Aftermarket
Heavy Duty

SOM
$325M
Segmented Based On:
Where PVT 'plays' today
PVT Pricing Expectations

Existing Customer Base
Up to $52M

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SKU Build Services Vary by Customer

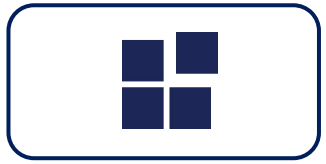
SKU Build Capabilities



Data Modeling

- Taxonomy and schema build
- Standalone classification
- General data cleansing and deduplication

Manufacturer
Electrical Components



SKU Enrichment
Core Attributes

- Distributor SKU onboarding w/sourcing (gap fill, NPI)
  - RPA scrape existing data from MFG and competitors (script that can scrape an entire site)
  - DIVE - search based method to find and extract a smaller set of SKUs
  - PDF and paragraph extraction
  - Searchable/indexed library
- Manufacturer SKU normalization and mapping

Distributor
Electrical Components



SKU Enrichment
PVT Value Added Services

- Text generation (titles, descriptions, F&B, romance copy)
- SEO Optimization - keyword extraction and generation
- Color standardization
- Automotive PIES classification and mapping (PCdb, PAdb)
- Image enhancements (crop, bg removal, AI-based upscaling)
- 3rd party (non-manufacturer) enhanced content sourcing
- Automated SKU update subscription

Distributor
Maintenance, Repair, and Operational (MRO)



DIVE SaaS Subscription
Usage-Based Pricing

- All “value added services”
- Auto-classification and auto-normalization

Distributor
Heavy-Duty Automotive Parts

Distributor
Electrical Components

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SKU Build Services Vary by Customer

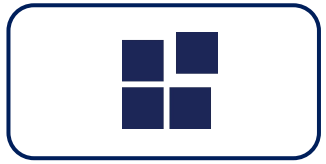
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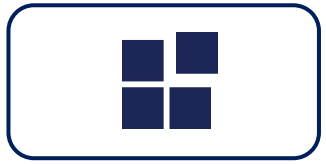
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SKU Build Example ICP

Target Market: Electronic Components Distributors

Problem Statement: Distributors of electronic components struggle with incomplete SKU data that hinders product discoverability and conversion—completing SKUs with full attributes and images is vital for unlocking digital revenue growth.



Customer Profile
Distributor of *Electrical Components*

- **10th Largest Industry Player with >$1B in Revenue**
- **Multi-Million Dollar SKU Build deal**

- 3.9 million SKUs with 2.2M million that need enrichment
- Data, image and digital asset gaps in current online products

Plan: Highly personalized campaign to target the top 20 Electronic Components Distributors with a repository-first GTM message

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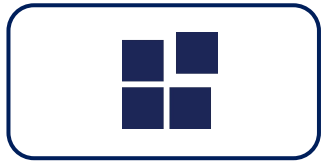
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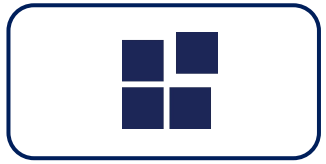
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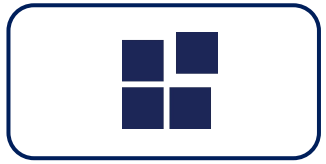
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Electrical Components



SKU Enrichment
Core Attributes

- Distributor SKU onboarding w/sourcing (gap fill, NPI)
  - RPA scrape existing data from MFG and competitors (script that can scrape an entire site)
  - DIVE - search based method to find and extract a smaller set of SKUs
  - PDF and paragraph extraction
  - Searchable/indexed library
- Manufacturer SKU normalization and mapping

Distributor
Electrical Components



SKU Enrichment
PVT Value Added Services

- Text generation (titles, descriptions, F&B, romance copy)
- SEO Optimization - keyword extraction and generation
- Color standardization
- Automotive PIES classification and mapping (PCdb, PAdb)
- Image enhancements (crop, bg removal, AI-based upscaling)
- 3rd party (non-manufacturer) enhanced content sourcing
- Automated SKU update subscription

Distributor
Maintenance, Repair, and Operational (MRO)

Distributor
Heavy-Duty Automotive Parts



DIVE SaaS Subscription
Usage-Based Pricing

- All “value added services”
- Auto-classification and auto-normalization

Distributor
Electrical Components

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Sonepar Case Study – DIVE

CASE STUDY

pivotree

sonepar
Powered by Difference



Sonepar Canada DIVEs into Digital Success

Leading global distributor Sonepar Group is an independent family-owned company with market leadership in the business-to-business (B2B) distribution of electrical, industrial, safety products, and related solutions. As the digital revolution advances and product technologies continue to evolve, there's a widening range of applications for electrical equipment and a growing need for new services. Sonepar Group is established in 40 countries, including the United States and Canada, and has embarked on an ambitious transformation agenda to become the first global B2B electrical distributor to provide a fully digitalized and synchronized omnichannel experience to all customers. Drawing on the skill and passion of its 45,000 global associates, Sonepar had sales of €33.3 billion in 2023, €11b of which was from online channels. Their vision is clear: "Sonepar makes our customers' lives easier, over the counter, visiting customers, by phone or online – however we are needed."

Sonepar Canada represents 9 electrical and industrial distribution brands with 1800+ employees across 90 locations in 8 provinces. Pivotree worked with Sonepar Canada to automate their data enrichment processes to streamline manual effort, improve time-to-market, and grow revenues for this growing market leader.

Dixon · GESCAN · Lumen · BLUEWAY · SESCO · TEXCAN · MGM · Aztec

> Achieving scale at this level has allowed us to bring our products to market much faster while making customer experience seamless.
>
> - Christopher Staples, Director, Master Data Management, Sonepar Canada

THE HIGHLIGHTS

- 350K enriched SKUs processed with 95% accuracy in just 24 hours
- 56% operational cost savings
- Improved data integrity and quality
- Achieved a cohesive view of supplier information

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- 350K enriched SKUs processed with 95% accuracy in just 24 hours
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In 24 hours, Sonepar Canada did what would previously have taken almost 3 years and 88,020 hours of human effort to accomplish.

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Sample Pivotree Value-added Content

Current Site Content

Products Our Services Blogs Contact Spotlight Starting on the webshop



Enlarge

Brand	FACOM
Manufacturer partnumber:	467B.13
ERIKS item #:	13226162
EAN:	3662424064678

- Ultra-Grip ratchet wrenches: retaining pin on the ring + securing notch on the open end. Does not slip on the nuts, optimum safety.
- Compact ratchet mechanism reversing by lever. Better accessibility.
- 5° increments (7.5° for size 6 mm; 6° for 7, 8 and 9 mm sizes). Enhanced productivity.
- Ring and open end tilted at 15°.
- Metric sizes: 6 to 41 mm
- Satin chrome finish.

Show Less

Relevant Title ✗
Relevant Description ✗
Relevant F&B ?
Relevant SEO ✗

Suggested Site Content (Automated)

FACOM **Combination spanner - 467B -**
Ratchet combination wrench 13mm

Log in to enjoy personalized prices.

SEO metadata:
[reversible ratchet wrench], [13mm metric ratchet wrench], [steel wrench], [anti-slip wrench] [ISO certified w



Enlarge

Brand	FACOM
Manufacturer partnumber:	467B.13
ERIKS item #:	13226162
EAN:	3662424064678

This reversible ratchet wrench is constructed from steel with a satin chrome finish. The tool features a 13mm head Light-weight, and it incorporates an anti-slip design and I-Beam profile for improved handling. The ratchet mechanism allows for efficient tightening and loosening operations. The wrench complies with ISO 1711-1, ISO 691, NF ISO 1711-1, and NF ISO 691 standards. Designed for professional use, it offers durability and precision in industrial applications.

Price[Per piece]
€22.44 Excl. VAT
€27.15 Incl. VAT

In Stock

Product certificates

Log in to check certificates

- Ratchet allows for quick tightening and loosening without removing the wrench, increasing efficiency in repetitive tasks
- Satin chrome finish provides corrosion resistance, extending the tool's lifespan in various industrial environments
- Anti-slip design improves grip and control, reducing the risk of accidents and improving user safety during operation
- I-Beam profile offers a lightweight yet strong structure, minimizing user fatigue while maintaining durability
- Overall length and angled head provides versatility for accessing both open areas and confined spaces

Relevant Title ✓
Relevant Description ✓
Relevant F&B ✓
Relevant SEO ✓

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Go-To-Market Offerings



Standard Market SKU

SKUs in existing library or built according to our priority and roadmap

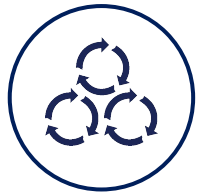
- Lowest price per SKU
- Shortest delivery time (in library)
- Longer delivery time (“roadmap item”)
- Pivotree taxonomy and schema
- Resell is key hypothesis for proactive library build
- ICP match is critical to maximize resell
- Software analogy: Standard SaaS package



Accelerated Market SKU

New market SKUs on customer determined priority timeline

- Standard market SKU with price markup for accelerated build
- Negotiated delivery time
- Software analogy: Customer requested enhancement with accelerated implementation, that becomes part of the standard SaaS package



Process-based SKU

SKUs Built to Order with custom taxonomy and schema

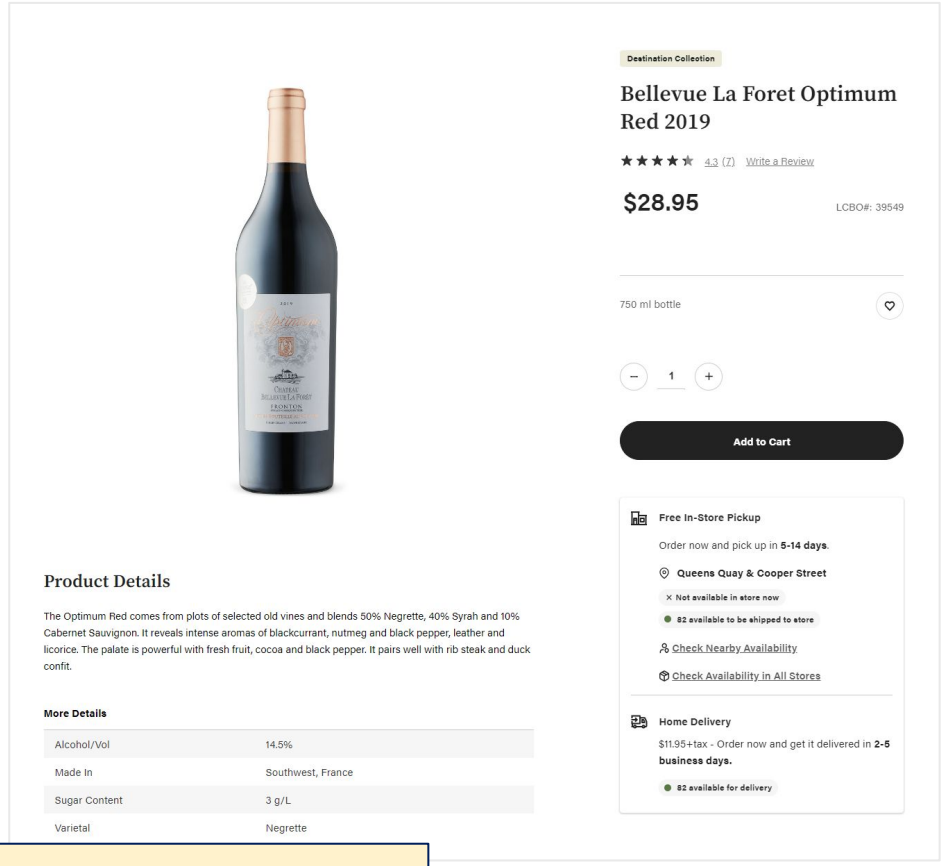
- Higher price per SKU
- Negotiated delivery time
- Customer can dictate taxonomy, schema, and data standards
- Core attributes only go to library
- Resell is opportunistic & ICP match is less critical
- Software analogy: custom software built to order

Current Library Size for Resale: 698,208 Prebuilt SKUs

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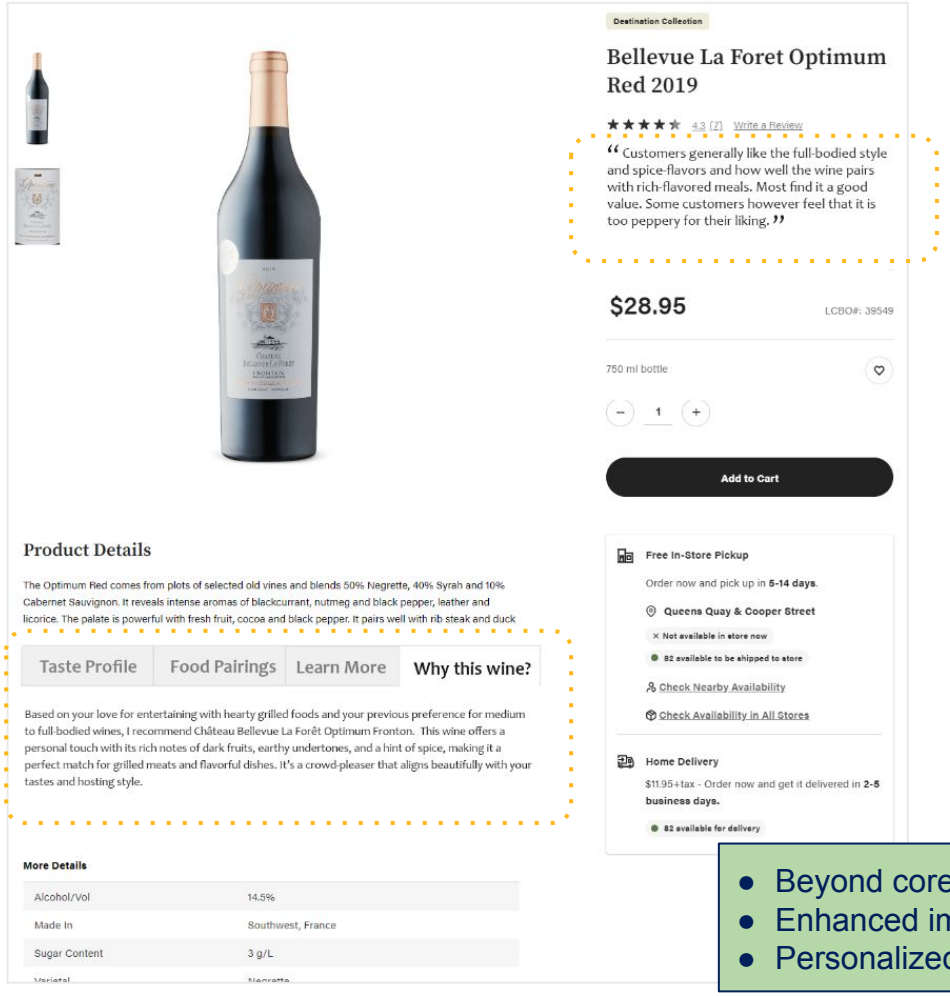
From Product Data to 1:1 Ecommerce Content

Current Site Content



- Core attribution only
- Limited imaging
- Static specification content

Suggested Site Content (Automated)



- Beyond core attribution
- Enhanced imaging
- Personalized 1:1 content

Pivotree SKU Build Demo

- A conceptual view of the process our SKU Build production team follows

Sourcing



Classification



Normalization



Augmentation (value-add)



Delivery

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6 | Pivotree WMS



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WMS Business Highlights

Blue Chip Customers

Profitable Legacy Contracts with Migration Opportunity

ARR Contracts Delivering Consistent Annual FCF

Multiple Active Accounts to Migrate to New Long-Term Modern WMS

Enterprise 3PL Accounts with Expansion Potential

Destination WMS Platform

Modern Architecture with Pipeline Momentum

Active Pilots | Multiple High-Probability Opportunities

MVP Completed as of Q3 2024

Offshore Team to Continue Development and Support

Strong LTV from Recurring Revenue

WMS is an Essential System with a High Replacement Cost

One Time Implementation Fees Plus Monthly Recurring Revenues over 10+ Year LTV

Cost of Enterprise Sales Cycle Offset by Long-Term Revenue Capture

Rapidly Expanding WMS TAM

~$5.5B Industry Expected to Grow to ~$18.4B by 2030[1]

~20% CAGR in North America (2024-2030)

IT Investment Shifting Focus to Profitability Outcomes vs. Growth

Growing Consumers Demand for Fast and Cheap Shipping Options

[1] Warehouse Management Market Size, Share & Trends Analysis Report – Grand View Research

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WMS Market Overview

Current Market Overview

IBM Sterling WMS SAM of $0.5 - $1.0B

- IBM Sterling WMS Install Base of ~500-700
- No Current Annual License Fees
- Avg. Annual Support Fees of $50 to 250k / facility

IBM Sterling WMS is out of Support

- IBM end-of-lifed Sterling WMS in 2016
- Maintenance and updates unavailable from IBM

Outdated Technology

- Built on a legacy architecture that lacks agility/scalability
- Incompatible with advancements in cloud, AI, and automation
- Not aligned with modern cybersecurity standards
- High degree of customization in Sterling WMS environments

High Cost of Migration

- Migrating to a modern WMS platform is expensive
- Complex integrations / customizations create long and expensive projects, including retraining of staff

Pivotree WMS Value Proposition

Strong Customer LTV on Destination Platform

- Minimum contract term of 3-5 years
- Annual SaaS Fee ~$250k - $500k / facility
- Implementation Fee ~1-3X Annual SaaS fees

New Modern Architecture

- Built on secure and supported technology
- Supports automation and robotics strategy
- Scalable to meet peak demands

Modular Design for Flexibility

- Seamlessly onboard new warehouses and systems
- Scalable to meet new volume objectives for growth
- Reporting and analytics for data-based decision making

Built by Best in Class WMS Experts

- Designed with legacy 3rd party WMS in mind
- Easily integrated with existing supporting technologies
- Requires less training for staff, improving retention

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Multiple Ways to Deploy....

Only what you need as your primary system

wms

- CORE MODULE
- OUTBOUND MODULE
- INBOUND MODULE
- SHIPPING MODULE
- BILLING MODULE
- LABOR MODULE
- DOCK SCHEDULING MODULE
- VALUE ADDED SERVICES

OR

As microservices to optimize your current environment

Legacy WMS

- RECEIVING
- PUTAWAY
- CONTAINERIZATION
- wms OUTBOUND PICK MICROSERVICE
- wms OUTBOUND PACK MICROSERVICE
- SHIPPING
- TASK MANAGEMENT
- LABOR



Pivotree WMS Demo

Pivotree Store of the Future

- Order in Shopify
- PWMS mobile and application
- Order fulfillment

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Pivotree Solutions Ecosystem

Business Monitoring

- Financial performance
- Customer health
- Channel performance
- Fulfillment KPIs (OMS and WMS)
- Commerce KPIs
- Benchmarking by industry

Data Health

- Data Health Dashboard
- SKU Build SDS services
- DIVE subscription
- Data cleansing
- Market data collection

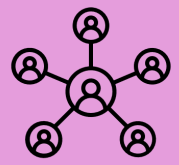
Systems Monitoring

- Connector status/health
- Monitor application and site health
- System resource monitoring
- Security status

Pivotree Control Tower Data Model



Pivotree Connect



Customer Platforms

Fulfillment

wms · fluentcommerce order management. accelerated. · KÖRBER

Commerce

VTEX · shopify · Spryker · BIGCOMMERCE

Data

precisely · STIBO SYSTEMS MASTER DATA MANAGEMENT · Syndigo · SALSIFY

Other Customer Applications
Customer System Monitoring
Customer APIs
ENRICHED CUSTOMER DATA

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Q&A



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