

First Quarter of Fiscal 2018

September 30, 2017

Safe Harbor Statement

This presentation contains statements that the Company believes are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements relate to the Company's financial condition, liquidity, results of operations, plans, objectives, future performance or business. You should not place undue reliance on these statements, as they are subject to risks and uncertainties. When considering these forward-looking statements, you should keep in mind these risks and uncertainties, as well as any cautionary statements the Company may make. Moreover, you should treat these statements as speaking only as of the date they are made and based only on information then actually known to the Company. There are a number of important factors that could cause future results to differ materially from historical performance and these forward-looking statements. Factors which could cause actual results to differ materially from the results anticipated or implied by our forward-looking statements include, but are not limited to increased competitive pressures; changes in the interest rate environment; secondary market conditions for loans and our ability to sell loans in the secondary market; changes in general economic conditions and conditions within the securities markets; legislative and regulatory changes; and other factors described in the Company's latest Annual Report on Form 10-K and Quarterly Reports on Form 10-Q and other filings with the Securities and Exchange Commission-which are available on our website at www.myprovident.com and on the SEC's website at www.sec.gov. We do not undertake and specifically disclaim any obligation to revise any forward-looking statements to reflect the occurrence of anticipated or unanticipated events or circumstances after the date of such statements whether as a result of new information, future events or otherwise. These risks could cause our actual results for fiscal 2018 and beyond to differ materially from those expressed in any forward-looking statements by, or on behalf of us and could negatively affect our operating and stock price performance.

Market Highlights

Provident Financial Holdings, Inc.	
Nasdaq GS:	PROV
Share Price:	$19.60
52-Week Range:	$17.62 - $20.66
Shares Outstanding:	7,609,552 shares
Market Capitalization:	$149.1 million
P/E (ttm):	47.80x
Diluted EPS (ttm):	$0.41
Annual Dividend & Yield:	$0.56 (2.86%)
As of September 30, 2017	

Franchise Overview

Northern California:
Pleasanton
Roseville



Regional Banking Services Company Based in the Inland Empire Region of Southern California

- **Largest independent community bank headquartered in Riverside County, California**
- **Expanding customer base and market**
- **Eighth largest deposit market share in Riverside County; largest deposit market share of community banks**
- **Strong mortgage operations**

Provident Bank

Full-Service Offices:

- Blythe
- Canyon Crest, Riverside
- Corona
- Corporate Office, Riverside
- Downtown, Riverside
- Hemet
- La Quinta
- La Sierra, Riverside
- Moreno Valley
- Orangecrest, Riverside
- Rancho Mirage
- Redlands
- Sun City
- Temecula

Provident Bank Mortgage

Wholesale Offices:

- Pleasanton
- Rancho Cucamonga

Retail Offices:

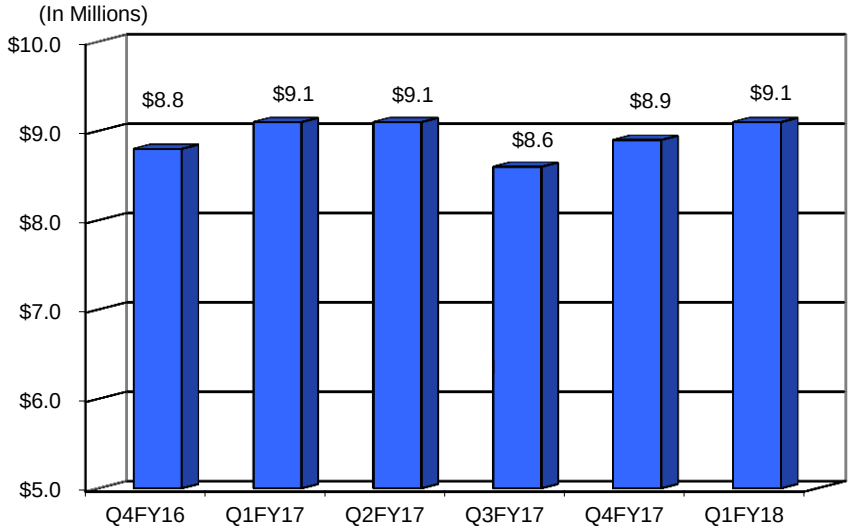
- Atascadero
- Brea
- Escondido
- Glendora
- Rancho Cucamonga
- Riverside, Canyon Crest Drive
- Riverside, Indiana Avenue
- Riverside, Riverside Avenue
- Roseville

Financial Performance

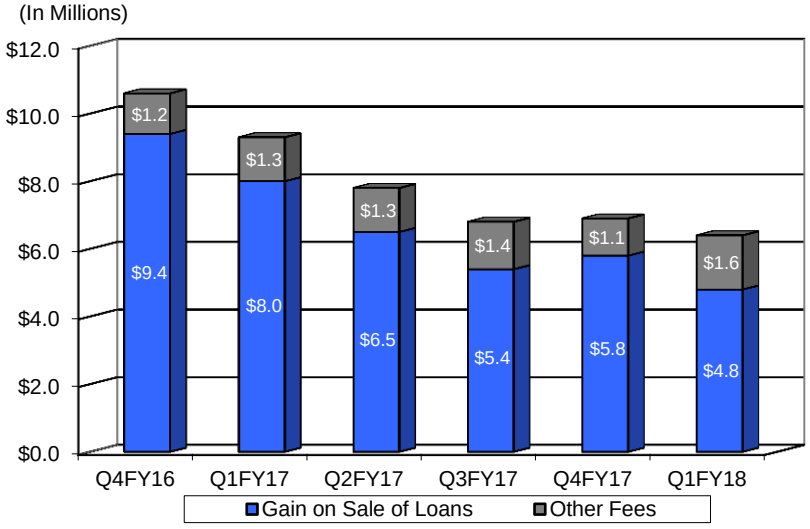
Developments

- Net Interest Income increases by 2% (sequential quarter)
- Net Interest Margin expands by 8 basis points (sequential quarter)
- Non-Interest Income decreases by 7% (sequential quarter)
- Operating Expenses increase by 7% (sequential quarter) on $2.75 million litigation settlement expense; but decline by 12% (sequential quarter) when the litigation settlement expense is excluded

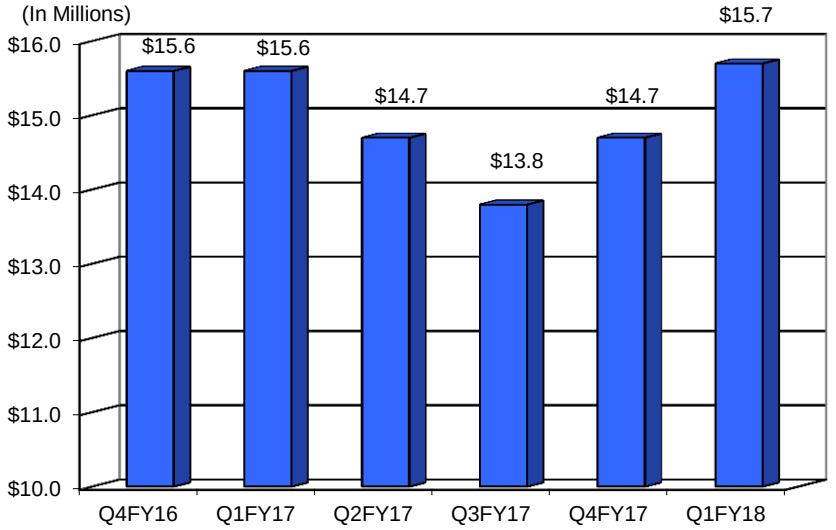
Net Interest Income



Non-Interest Income

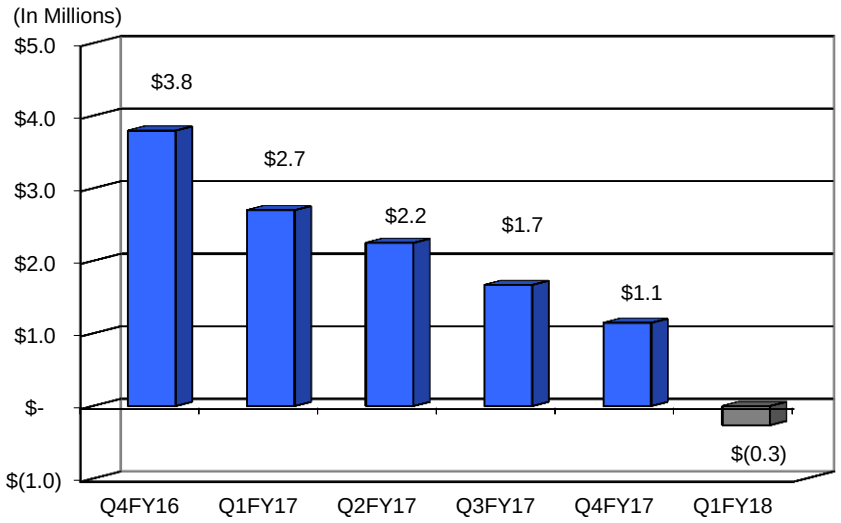


Operating Expenses

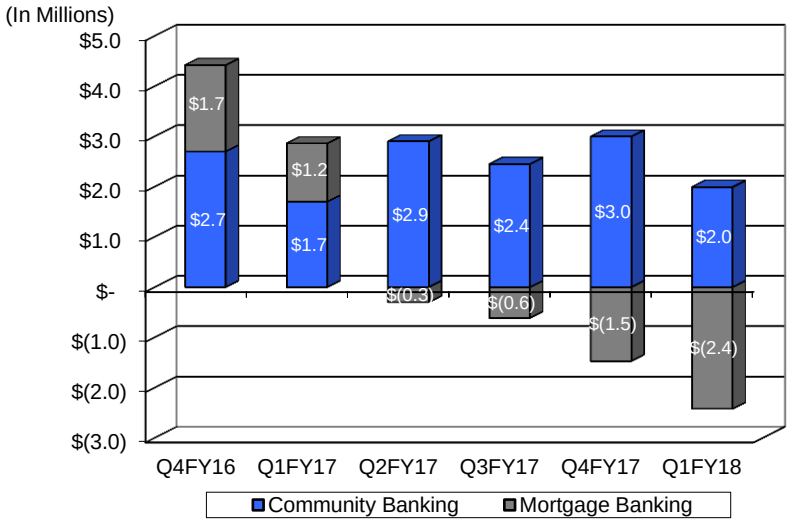


Financial Performance

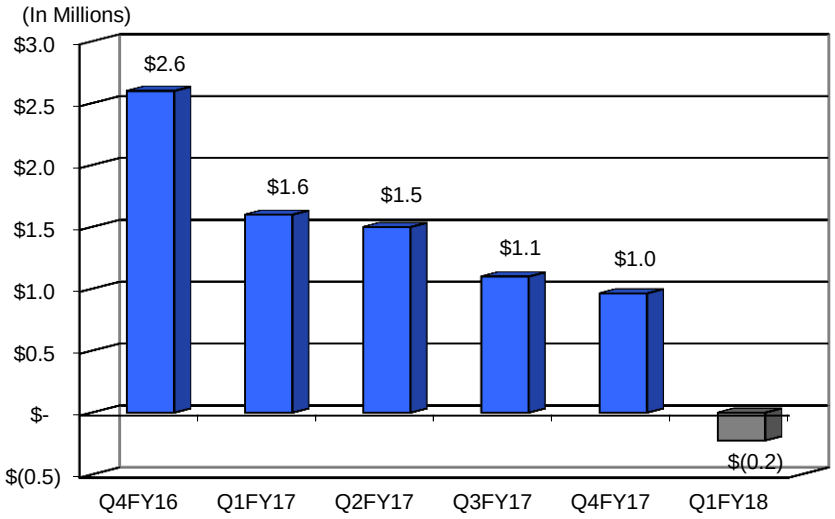
Pre-Provision, Pre-Tax Earnings



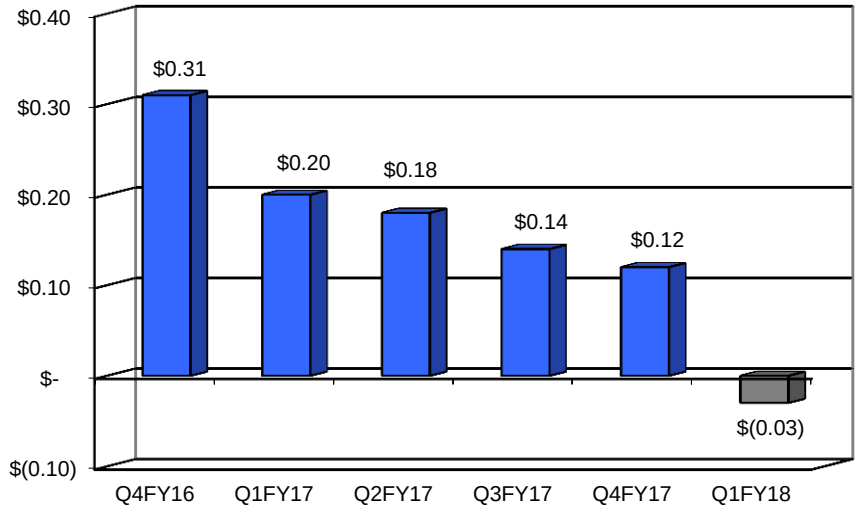
Pre-Tax Income (Loss) – Operating Segments



Quarterly Net Income (Loss)

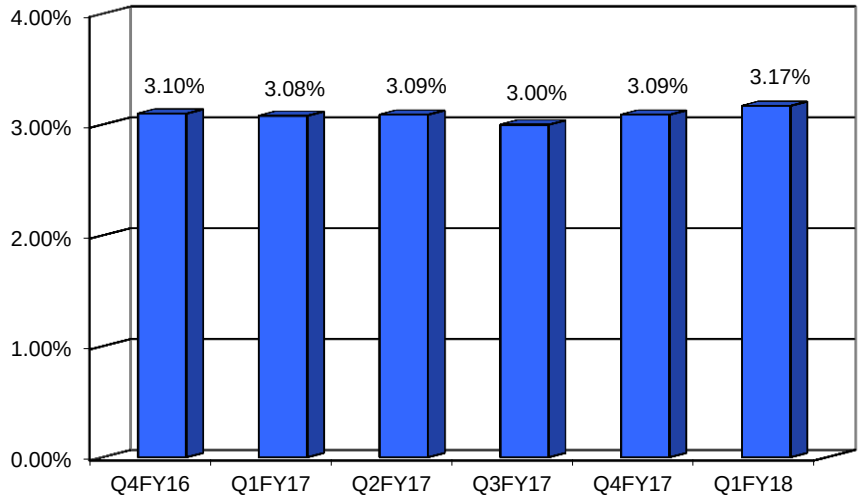


Diluted Earnings Per Share

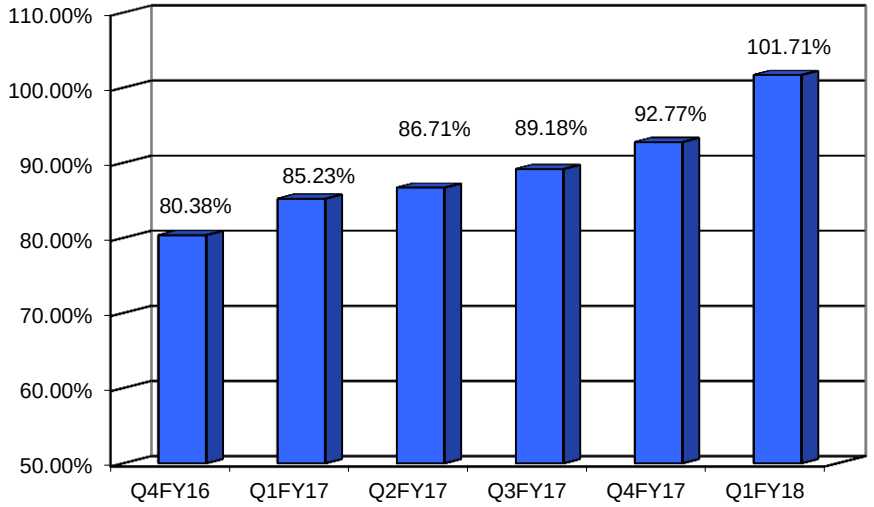


Financial Ratios

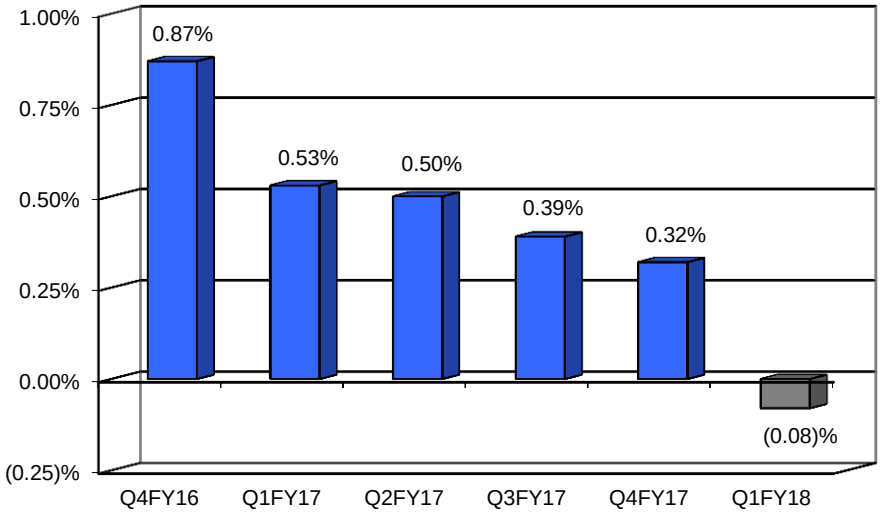
Net Interest Margin



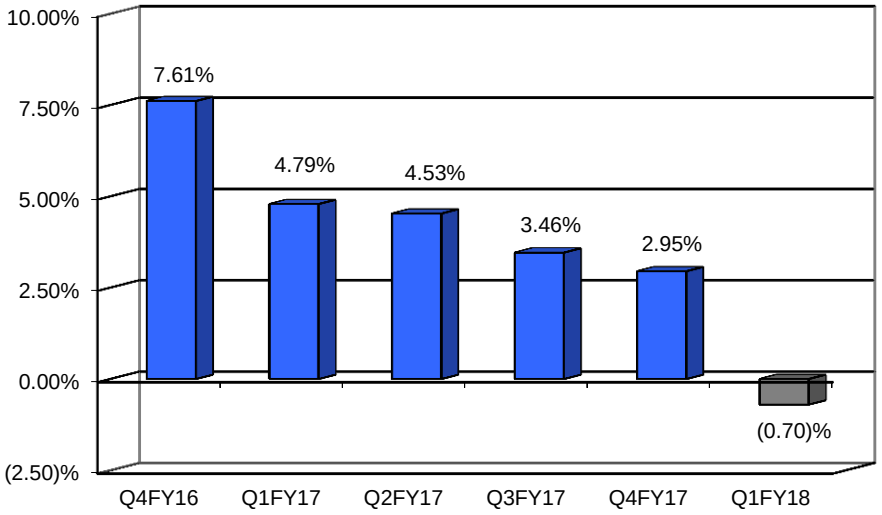
Efficiency Ratio



Return on Average Assets



Return on Average Equity

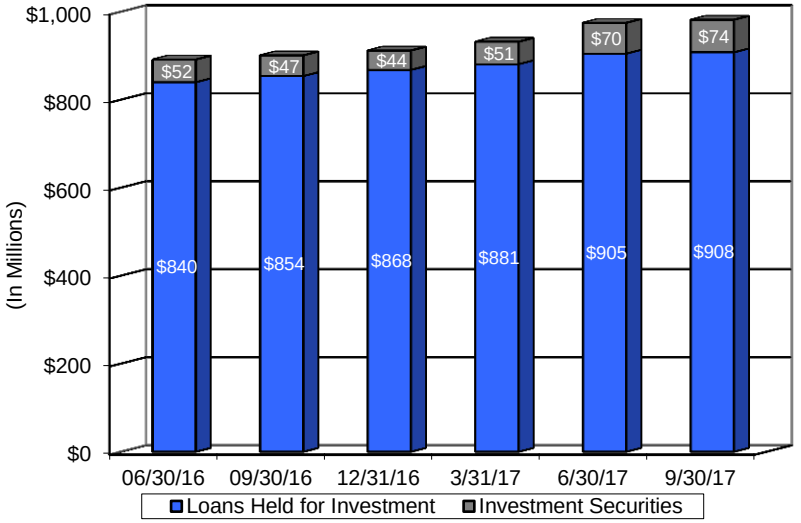


Community Banking

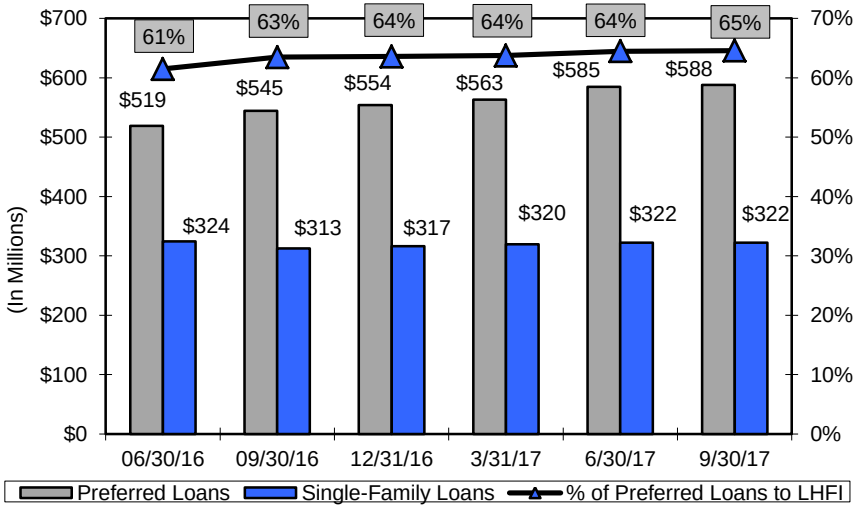
Developments

- Loans Held for Investment grow 6% during the past year
- Preferred Loans grow 8% during the past year
- Loans Held for Investment yield increases 11 basis points from September 30, 2016
- Single-Family Loans grow for fourth consecutive quarter
- Higher cost Time Deposit balances continue to decline
- Deposit costs decrease by 5 basis points from September 30, 2016

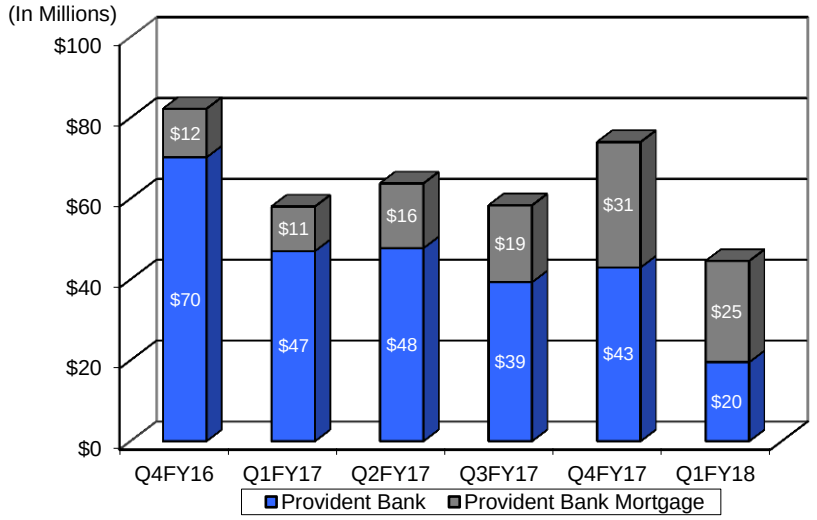
Loan to Investment Mix



Loan Portfolio Mix



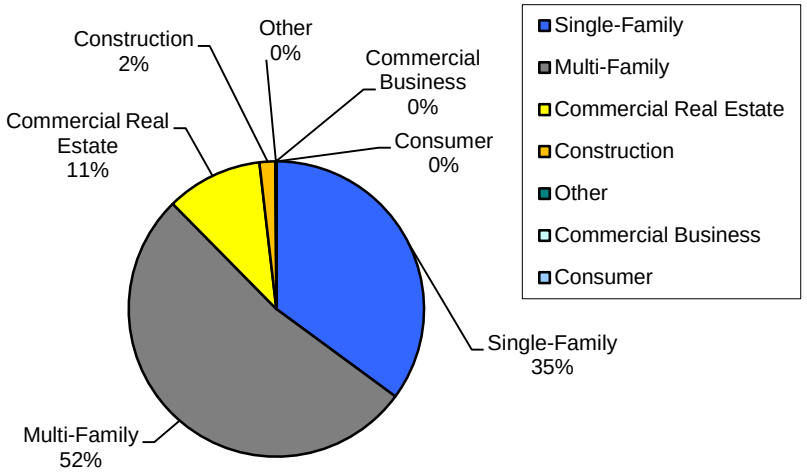
Portfolio Loan Originations and Purchases



Loans Held for Investment Composition

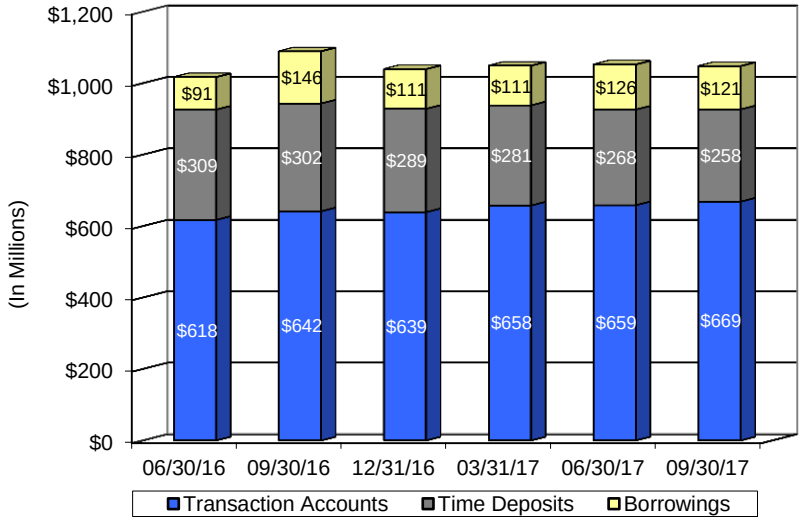
Loan Category (Dollars In Thousands)	Balance as of 09/30/17	Interest Rate	Balance as of 09/30/16	Interest Rate
Single-Family	$ 322,363	4.07%	$ 312,795	3.73%
Multi-Family	482,617	4.06%	438,423	4.09%
Commercial Real Estate	96,863	4.65%	100,136	4.74%
Construction	16,290	6.30%	15,811	5.48%
Other	-	-	331	5.66%
Commercial Business	466	6.52%	624	6.11%
Consumer	131	13.63%	199	10.91%
Total Loans Held for Investment	$ 918,730	4.17%	$ 868,319	4.06%
Undisbursed Loan Funds	(8,189)		(10,447)	
Advance payments of escrows	24		23	
Deferred Loan Costs, net	5,558		4,788	
Allowance for Loan Losses	(8,063)		(8,725)	
Total Loans Held for Investment, net	$ 908,060		$ 853,958	

Loan Composition as of 09/30/17



Community Banking

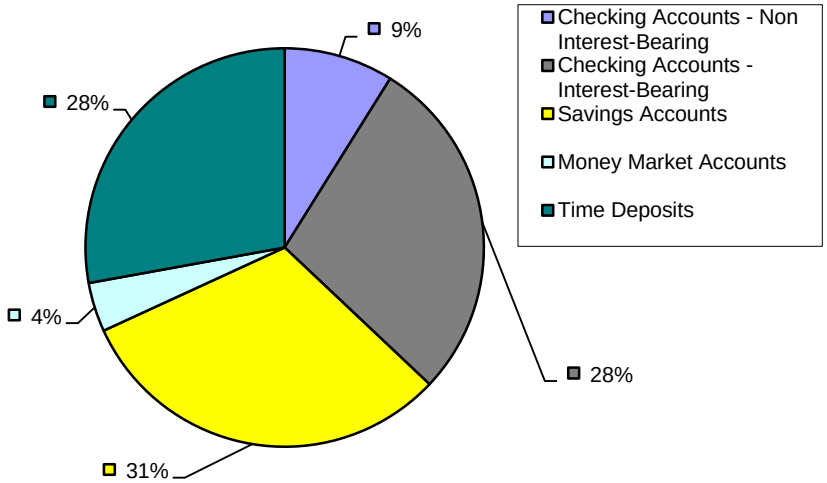
Deposits and Borrowings



Deposit Composition

Category (Dollars In Thousands)	At 09/30/2017	Rate	At 09/30/2016	Rate
Checking Accounts - Non Interest-Bearing	$ 82,415	- %	$ 74,963	- %
Checking Accounts - Interest-Bearing	260,969	0.11%	251,809	0.11%
Savings Accounts	288,358	0.20%	279,565	0.21%
Money Market Accounts	37,015	0.34%	35,312	0.36%
Time Deposits	258,259	0.99%	301,853	1.01%
Total Deposits	$ 927,016	0.38%	$ 943,502	0.43%
Brokered Deposits included above	$ 1,567	3.88%	$ 1,567	3.88%

Deposit Composition at 09/30/17



Borrowing Maturity Schedule

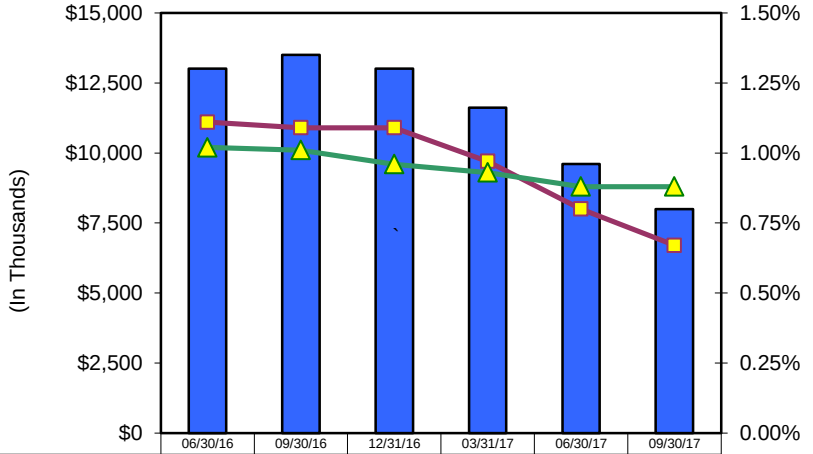
Category (Dollars In Thousands)	At 09/30/2017	Rate	At 09/30/2016	Rate
Overnight	$ -	-	$ 15,000	0.38%
Three Months or Less	10,004	1.20%	20,000	0.40%
Over Three to Six Months	10,000	3.01%	-	-
Over Six to Twelve Months	-	-	-	-
Over One to Two Years	10,000	1.53%	10,030	3.02%
Over Two to Three Years	-	-	10,000	1.53%
Over Three to Four Years	31,202	3.18%	-	-
Over Four to Five Years	10,000	2.20%	31,251	3.18%
Over Five Years	50,000	2.36%	60,000	2.34%
Total Borrowings	$ 121,206	2.45%	$ 146,281	2.04%

Asset Quality

Developments

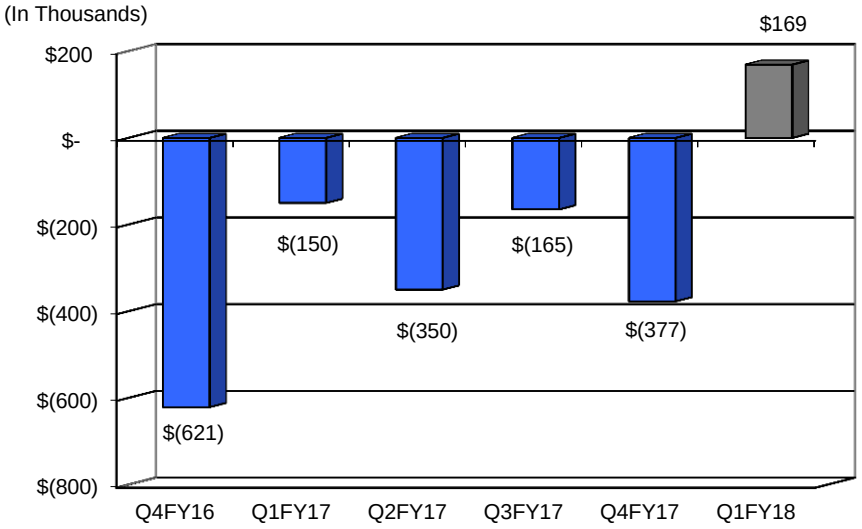
- Non-Performing Assets to Total Assets Ratio decreases to 0.67% at September 30, 2017
- No outstanding REO, activity remains limited
- Early-Stage Delinquencies very low at $1.5 million

NPA, NPA to Total Assets Ratio and ALLL to LHI Ratio

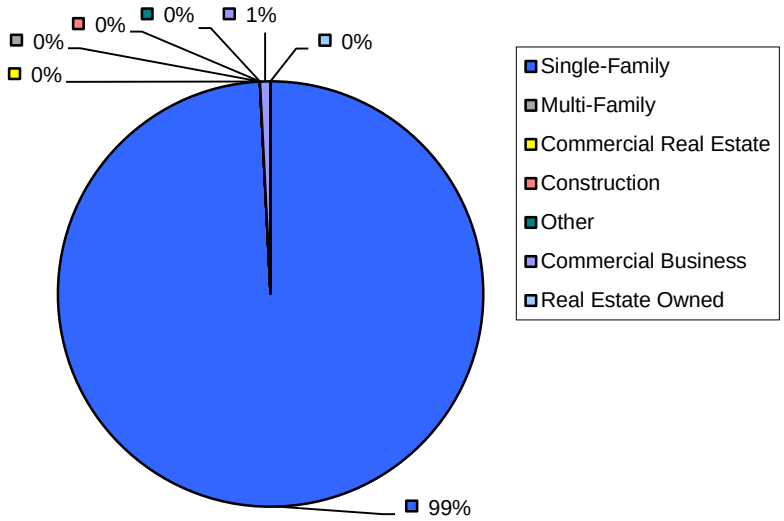


	06/30/16	09/30/16	12/31/16	03/31/17	06/30/17	09/30/17
Non-Performing Assets	$13,015	$13,509	$13,014	$11,620	$9,610	$7,991
NPA to Total Assets	1.11%	1.09%	1.09%	0.97%	0.80%	0.67%
ALLL to LHI	1.02%	1.01%	0.96%	0.93%	0.88%	0.88%

(Recovery) Provision for Loan Losses

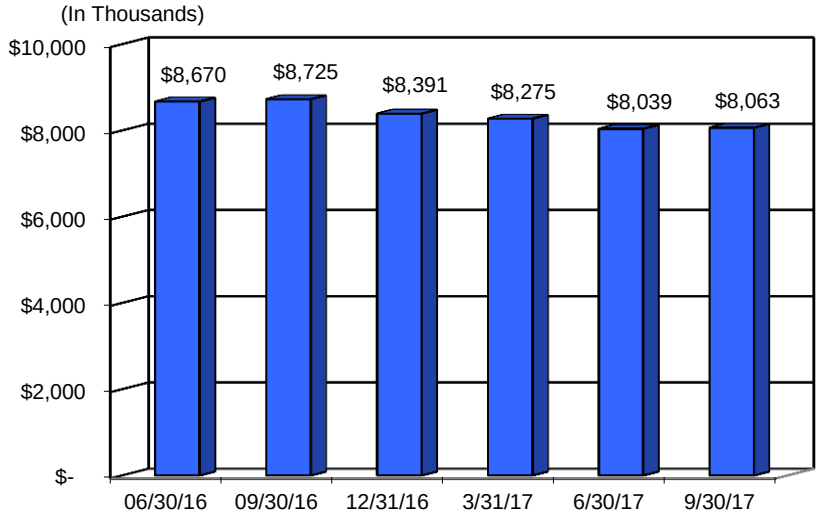


Non-Performing Asset Composition 09/30/17

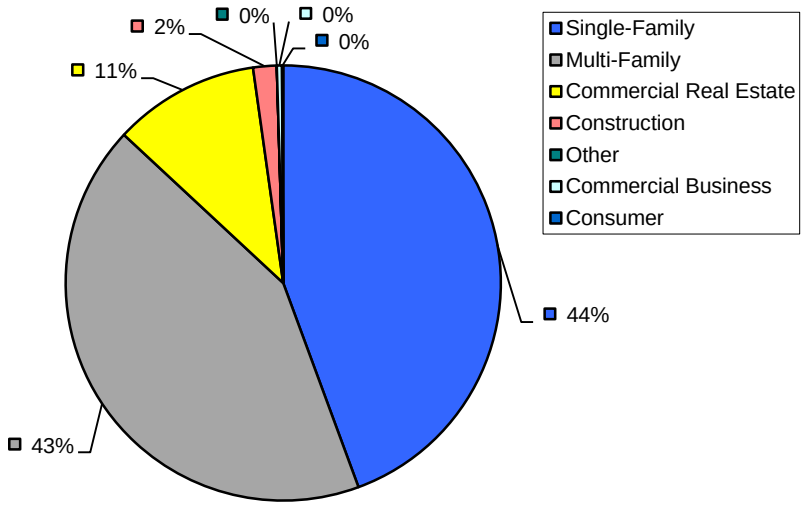


Asset Quality

Allowance for Loan Losses (ALLL)



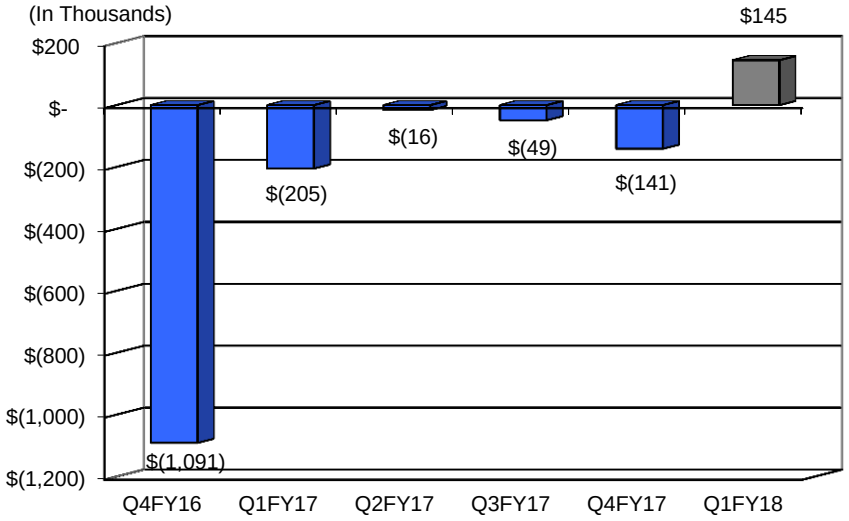
ALLL Allocation as of 09/30/17



Delinquent and Non-Performing Loans

	At September 30, 2017				At September 30, 2016			
	30 - 89 Days		Non-performing		30 - 89 Days		Non-performing	
(Dollars In Thousands)	# of Loans	Balance	# of Loans	Balance	# of Loans	Balance	# of Loans	Balance
Mortgage Loans:								
Single-Family	3	$1,512	29	$8,352	4	$1,383	34	$9,979
Multi-Family	-	-	-	-	-	-	2	843
Commercial Real Estate	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-
Commercial Business Loans	-	-	1	79	-	-	1	94
Consumer Loans	-	-	-	-	2	2	1	-
Total	3	$ 1,512	30	$ 8,431	6	$1,385	38	$ 10,916

Net Charge-Offs (Recoveries)



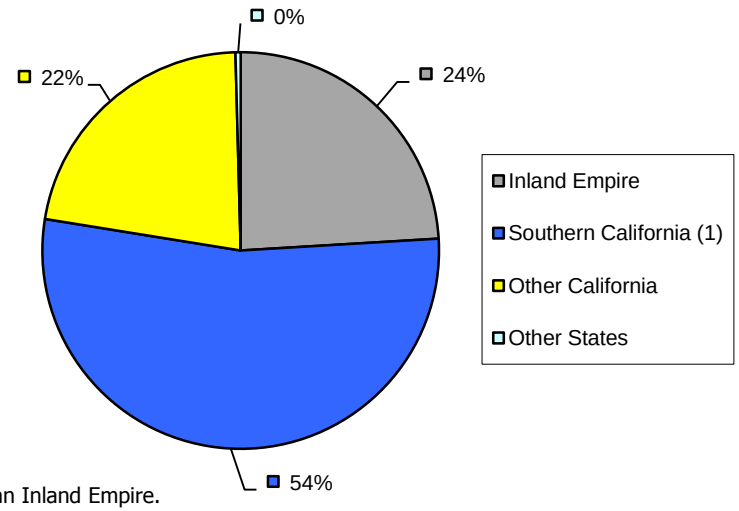
Asset Quality

Geographic Location

Category	Inland Empire		Southern California [1]		Other California		Other States		Total	
	Balance	Percentage	Balance	Percentage	Balance	Percentage	Balance	Percentage	Balance	Percentage
Single-Family	$104,237	32%	$153,972	48%	$63,007	20%	$1,147	0%	$322,363	100%
Multi-Family	81,896	17%	284,778	59%	113,199	23%	2,744	1%	$482,617	100%
Commercial Real Estate	31,111	32%	41,822	43%	23,930	25%	-	0%	$96,863	100%
Construction	3,537	22%	10,613	65%	2,140	13%	-	0%	$16,290	100%
Total	$220,781	24%	$491,185	53%	$202,276	22%	$3,891	1%	$918,133	100%

[1] Other than Inland Empire.

Geographic Location 09/30/17



[1] Other than Inland Empire.

Asset Quality

Single-Family (1st) – Loans Held for Investment

	Year of Origination									
	2009 & Prior	2010	2011	2012	2013	2014	2015	2016	YTD 2017	TOTAL
Loan Balance (In Thousands)	$159,819	$117	$957	$3,061	$2,650	$9,169	$14,312	$38,810	$78,701	$307,596
Weighted Avg. LTV [1]	62%	66%	61%	57%	45%	66%	69%	66%	74%	66%
Weighted Avg. Age (In Years)	11.83	6.87	6.17	5.19	4.25	3.10	2.30	1.19	0.51	6.74
Weighted Avg. FICO [2]	730	700	711	740	755	753	744	743	739	735
Number of Loans	537	1	4	14	22	23	21	70	117	809
Geographic Breakdown (%)										
Inland Empire	35%	100%	57%	11%	43%	45%	22%	27%	31%	32%
Southern California [3]	53%	0%	43%	38%	27%	30%	48%	40%	47%	49%
Other California	11%	0%	0%	51%	30%	25%	30%	33%	22%	19%
Other States	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

(1) Current loan balance in comparison to the original appraised value.

(2) At time of loan origination.

(3) Other than Inland Empire.

Multi-Family – Loans Held for Investment

	Year of Origination									
	2009 & Prior	2010	2011	2012	2013	2014	2015	2016	YTD 2017	TOTAL
Loan Balance (In Thousands)	$23,328	-	$6,783	$19,812	$68,599	$80,329	$84,316	$132,242	$67,208	$482,617
Weighted Avg. LTV [1]	41%	-	52%	52%	54%	54%	54%	49%	52%	52%
Weighted Avg. Debt Coverage Ratio [2]	1.58x	-	1.57x	1.78x	1.67x	1.66x	1.62x	1.67x	1.61x	1.65x
Weighted Avg. Age (In Years)	12.37	-	5.99	5.05	4.16	3.21	2.25	1.24	0.39	2.80
Weighted Avg. FICO [2]	696	-	768	721	764	764	757	756	751	753
Number of Loans	53	-	9	22	91	98	123	152	101	649
Geographic Breakdown (%)										
Inland Empire	33%	-	7%	18%	31%	12%	16%	10%	19%	17%
Southern California [3]	46%	-	78%	46%	49%	53%	64%	64%	66%	59%
Other California	9%	-	15%	36%	20%	35%	20%	26%	15%	23%
Other States	12%	-	0%	0%	0%	0%	0%	0%	0%	1%
	100%	-	100%	100%	100%	100%	100%	100%	100%	100%

(1) Current loan balance in comparison to the original appraised value.

(2) At time of loan origination.

(3) Other than Inland Empire.

Commercial RE – Loans Held for Investment

	Year of Origination									
	2009 & Prior	2010	2011	2012	2013	2014	2015	2016	YTD 2017	TOTAL [4][5]
Loan Balance (In Thousands)	$1,251	$ 339	-	$ 10,962	$13,133	$ 21,372	$ 21,545	$ 17,625	$10,636	$96,863
Weighted Avg. LTV [1]	25%	54%	-	45%	46%	45%	42%	50%	41%	45%
Weighted Avg. Debt Coverage Ratio [2]	1.47x	1.25x	-	1.92x	1.66x	1.93x	1.79x	1.58x	1.59x	1.75x
Weighted Avg. Age (In Years)	16.38	7.35	-	5.03	4.18	3.14	2.22	1.36	0.39	2.85
Weighted Avg. FICO [2]	708	703	-	743	759	752	754	759	757	754
Number of Loans	6	2	-	10	19	26	27	23	16	129
Geographic Breakdown (%)										
Inland Empire	73%	49%	-	69%	23%	38%	29%	11%	30%	32%
Southern California [3]	27%	51%	-	31%	47%	43%	33%	62%	44%	43%
Other California	0%	0%	-	0%	30%	19%	38%	27%	26%	25%
Other States	0%	0%	-	0%	0%	0%	0%	0%	0%	0%
	100%	100%	-	100%	100%	100%	100%	100%	100%	100%

(1) Current loan balance in comparison to the original appraised value.

(2) At time of loan origination.

(3) Other than Inland Empire.

(4) Comprised of the following: $42.1 million in Mixed Use; $16.7 million in Retail; $10.4 million in Mobile Home Parks; $8.2 million in Office; $5.3 million in Warehouse; $4.9 million in Medical/Dental Office; $3.6 million in Mini-Storage; $2.6 million in Restaurant/Fast Food; $1.6 million in Automotive – Non-Gasoline; and $1.5 million in Light Industrial/Manufacturing.

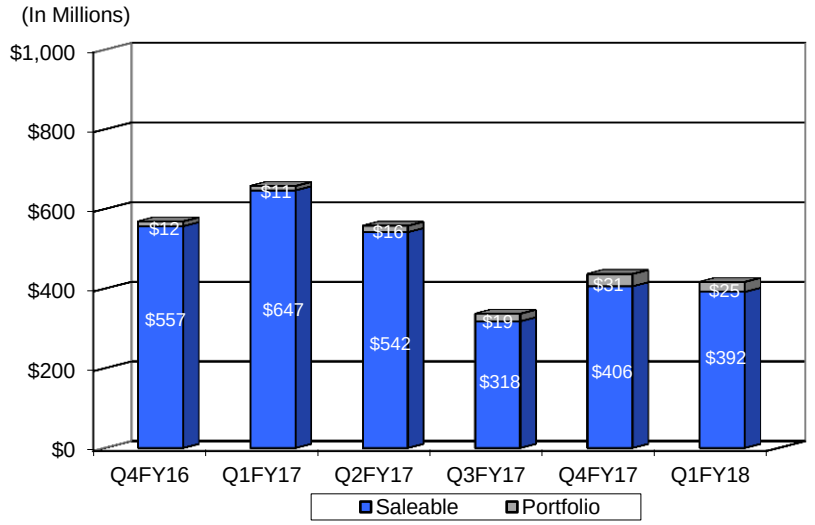
(5) Consisting of $90.9 million or 93.8% in investment properties and $6.0 million or 6.2% in owner occupied properties.

Mortgage Banking

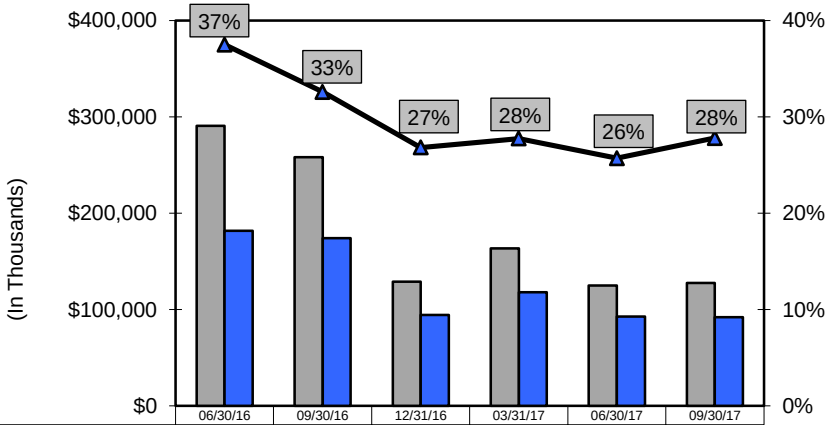
Developments

- Loan Origination Volume decreases 4% to $417.7 million (sequential quarter)
- Gain on Sale of Loans decreases 17% to $4.8 million (sequential quarter)
- Gross Locked Pipeline increases 2% to $127.5 million (sequential quarter)
- Loan Sale Margin decreases 26 basis points to 124 basis points (sequential quarter)

PBM Loan Originations



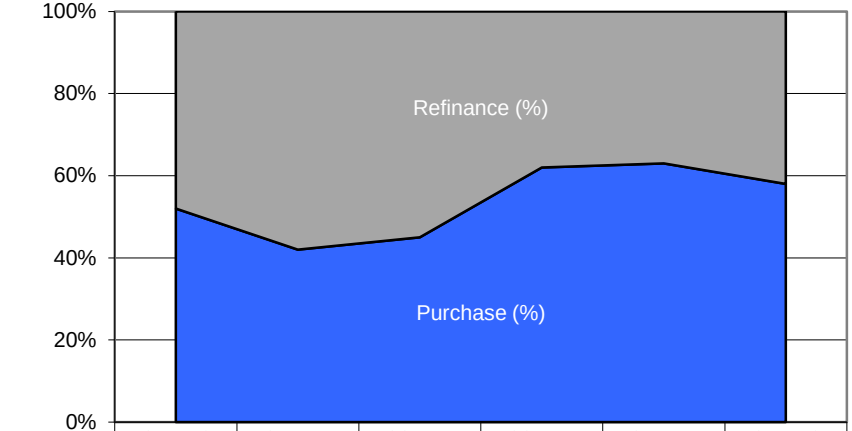
PBM Locked Pipeline



	06/30/16	09/30/16	12/31/16	03/31/17	06/30/17	09/30/17
Gross Locked Pipeline	$290,792	$257,964	$128,917	$163,306	$124,799	$127,505
Net Locked Pipeline (1)	$181,780	$173,937	$94,354	$117,993	$92,726	$92,065
Fall-Out Ratio	37%	33%	27%	28%	26%	28%

(1) Net of management's estimate of commitments to extend credit which may not fund.

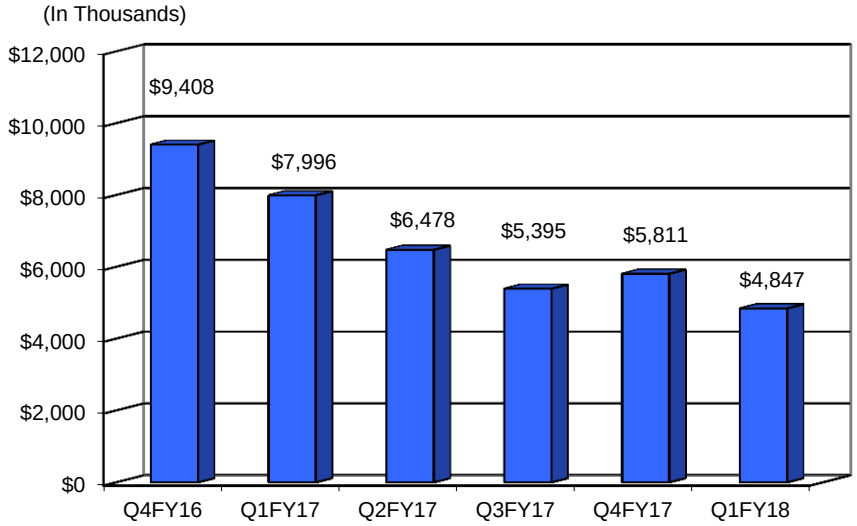
PBM Loan Purchase vs. Refinance



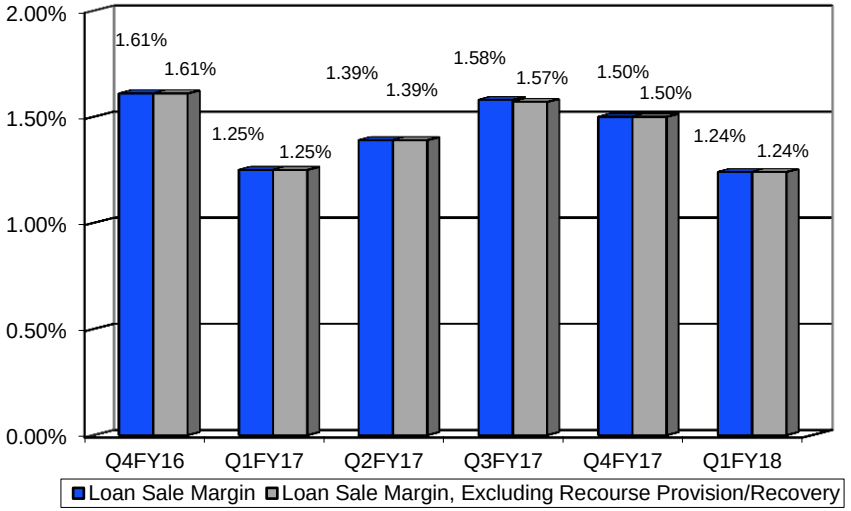
	Q4FY16	Q1FY17	Q2FY17	Q3FY17	Q4FY17	Q1FY18
Refinance	48%	58%	55%	38%	37%	42%
Purchase	52%	42%	45%	62%	63%	58%

Mortgage Banking

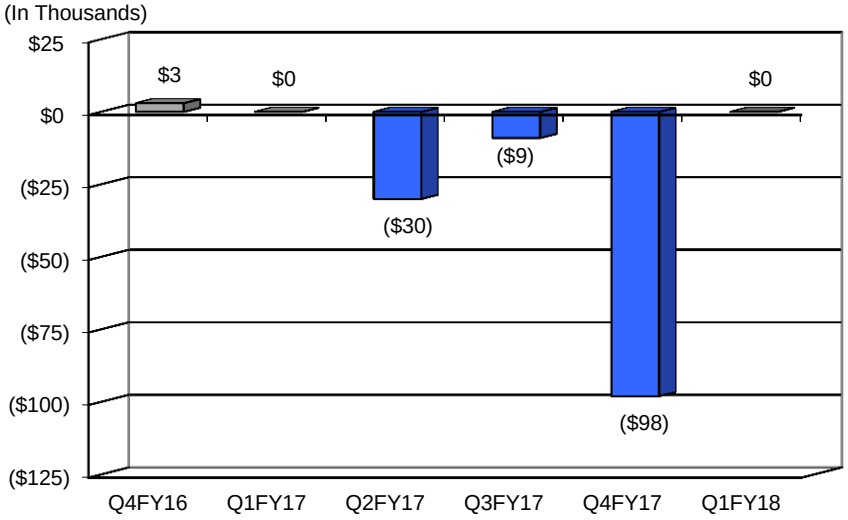
Gain on Sale of Loans



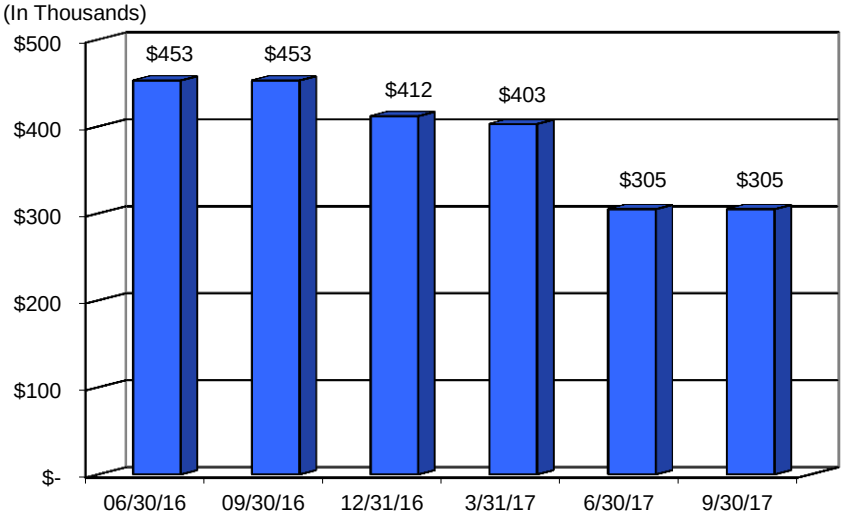
Loan Sale Margin



Recourse Provision (Recovery)



Recourse Reserve

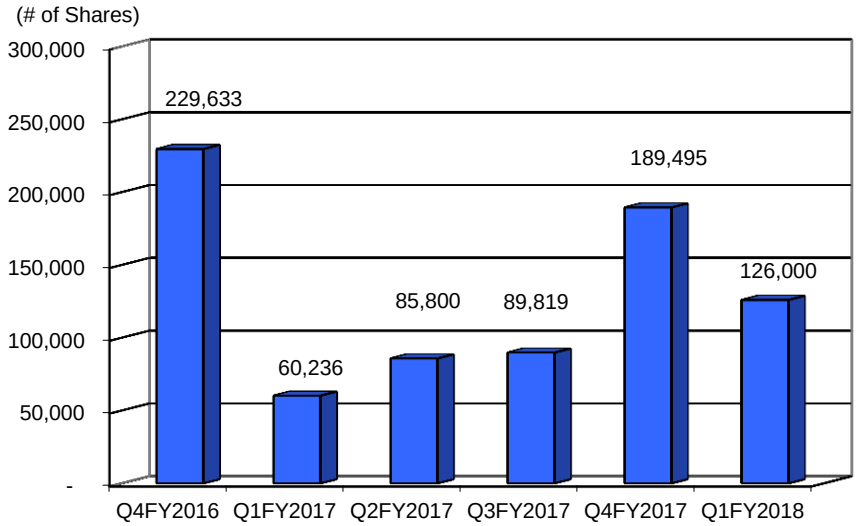


Capital Management

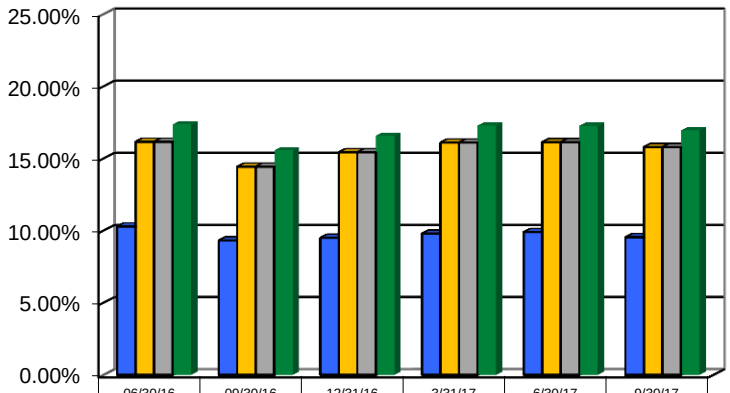
Developments

- Bank Capital Ratios remain strong
- 2.86% cash dividend yield (approximately)
- Repurchased 126,000 shares of common stock

Stock Repurchase Plan Activity

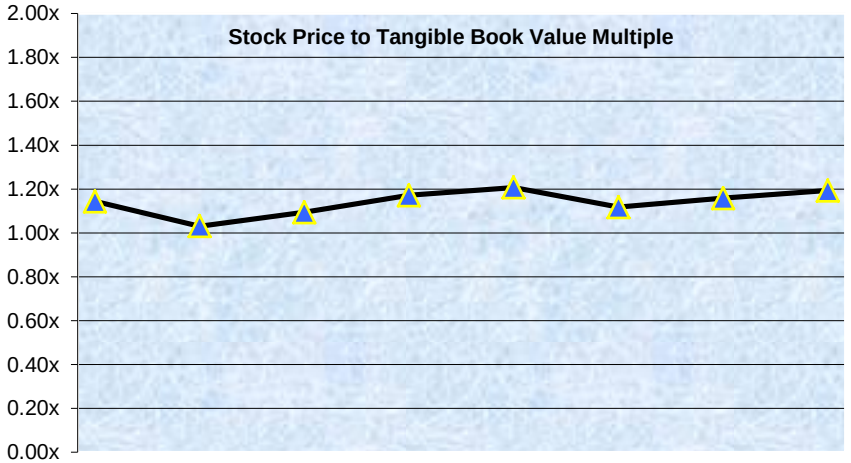


Bank Capital Ratios



	06/30/16	09/30/16	12/31/16	3/31/17	6/30/17	9/30/17
Tier 1 Leverage Ratio	10.29%	9.32%	9.50%	9.79%	9.90%	9.54%
CET1 Ratio	16.16%	14.43%	15.43%	16.10%	16.13%	15.79%
Tier 1 Risk-Based Capital Ratio	16.16%	14.43%	15.43%	16.10%	16.13%	15.79%
Total Risk-Based Capital Ratio	17.36%	15.57%	16.58%	17.28%	17.27%	16.95%

Value Proposition



	12/31/15	03/31/16	06/30/16	09/30/16	12/31/16	03/31/17	06/30/17	09/30/17
Price/TBV	1.14x	1.03x	1.09x	1.17x	1.21x	1.12x	1.16x	1.19x